

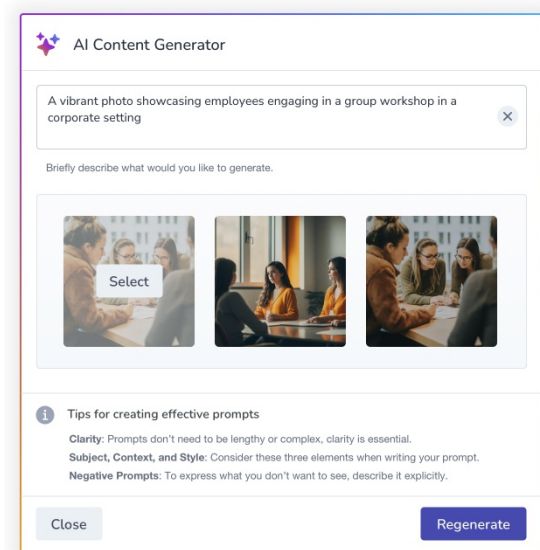
## Overview

Claromentis AI features is available from [Claromentis 10](#).

## FAQs

### When these AI features will be available and what are they?

Claromentis 10, starts with Generative AI based on a Large Language Model (LLM) to assist users in creating News Articles, Blog Post, Generating Cover Images and Question and Answer Policies.



### Does Claromentis use customer data to train their AI/ML?

Claromentis' AI Implementation is powered by Google's Vertex AI which is designed for enterprise-grade support, security and compliance, and service level agreement (SLA), Vertex AI will be accessed through API. This usage is covered by Google Cloud's terms of service.

Here are relevant details about training restrictions:

*"Google will not use Customer Data to train or fine-tune any AI/ML models without Customer's prior permission or instruction" written in the additional terms of service.*

[Google Cloud Term of Service](#)

### Which Generative AI Model its being used in Claromentis 10?

We are currently using **Gemini Flash 2.5**.

Please be aware that AI models are frequently updated, and this information may be out of date.

### Does Claromentis AI work with an on-premises solution?

Yes, as long as API connections to Google Cloud are available and aren't blocked by the firewall.

### Can it be switched off completely?

Admin users can choose which AI features to introduce within your organisation through a dedicated Admin Panel. It is also possible to switch it off completely.

### Where can I submit ideas for AI Implementation?

We welcome general product improvement ideas including AI by [submitting ideas here](#)

## Further reading

[Best Practice Recommendation Generative AI and LLM Implementation](#)

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