



ARTIFICIAL INTELLIGENCE Claromentis AI FAQ

Overview

Claromentis AI features is available from [Claromentis 10](#).

FAQs

When will these AI features be available, and what are they?



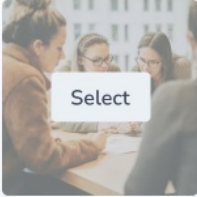
Claromentis 10: (available now) We introduced Generative AI based on a Large Language Model (LLM) to assist users in creating News Articles, Blog Posts, generating Cover Images, and answering questions in Policies and Documents.

Claromentis 11 - We are planning to add [AI-powered Search](#), AI Overview, AI Assistance, InfoCapture AI Summary, and more to the Claromentis AI capabilities.

AI Content Generator

A vibrant photo showcasing employees engaging in a group workshop in a corporate setting ✕

Briefly describe what would you like to generate.



Select

i Tips for creating effective prompts

Clarity: Prompts don't need to be lengthy or complex, clarity is essential.

Subject, Context, and Style: Consider these three elements when writing your prompt.

Negative Prompts: To express what you don't want to see, describe it explicitly.

Close Regenerate

Does Claromentis use customer data to train their AI/ML?

Claromentis' AI Implementation is powered by Google's Vertex AI which is designed for enterprise-grade support, security and compliance, and service level agreement (SLA), Vertex AI will be accessed through API. This usage is covered by Google Cloud's terms of service.

Here are relevant details about training restrictions:

"Google will not use Customer Data to train or fine-tune any AI/ML models without Customer's prior permission or instruction" written in the additional terms of service.

[Google Cloud Term of Service](#)

[Vertex AI Data Governance](#)

Which Generative AI Model its being used in Claromentis 10?

We are currently using **Gemini Flash 2.5**.

Full information about the model can be viewed in Admin > System > AI Settings, under **AI Information**

Please be aware that AI models are frequently updated, and this information may be out of date.

Does Claromentis AI work with an on-premises solution?

Yes, as long as API connections to Google Cloud are available and aren't blocked by the firewall.

[Setting up AI for an on-premise solution.](#)

Can it be switched off completely?

Our approach to AI is **opt-in**. AI features are disabled by default upon upgrade or new installation.

Admin users can choose which features to introduce within your organisation through a dedicated Admin Panel.

API connections to Google Vertex AI are completely disabled when this feature is switched off.

Where can I submit ideas for AI Implementation?

We welcome general product improvement ideas, including AI, by [submitting ideas here](#)

Further reading

[Best Practice Recommendation Generative AI and LLM Implementation](#)

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Tags: [ai](#)