Link to article: https://discover.claromentis.com/knowledgebase/articles/957



Discuss: Front-end overview

The Discuss application is a great tool for team and company collaboration. Admins can create discussion topics that are public or private to selected individuals and teams that can all be shared along with:

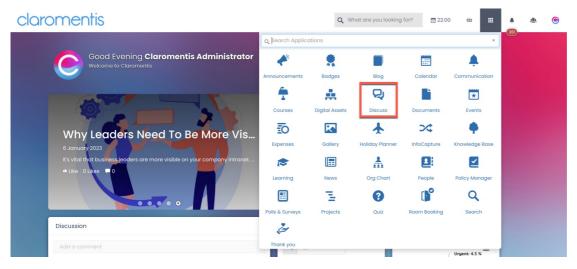
- Images
- Links
- Files
- Events
- Tasks

It is also possible to embed discussions on pages using the Discuss component. This way users can quickly see the latest comments and contribute with

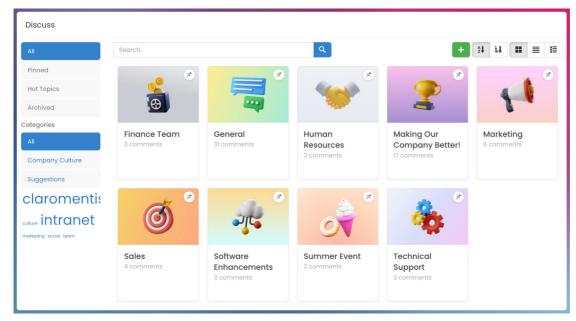
For all available permissions & configuration options, make sure to read our Discuss: Admin Overview.

### Front-end of discuss

Head to Application > Discuss.



From the landing page, view all the discussion topics and available categories.

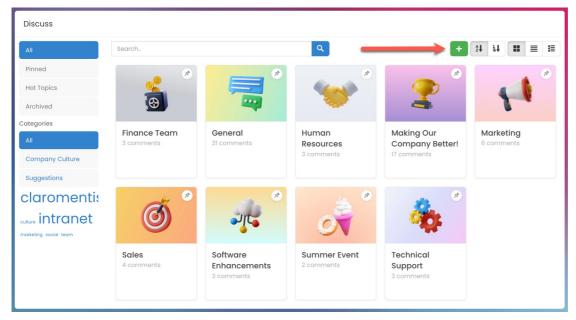


Using the filter located on the left, you can search for the following discussion topic:

- Pinned: Discussion topics that have been pinned/saved to the top of the list to highlight key topics.
- Hot Topics: Discussion topics that received 10 new posts in the last 10 days. More information can be found in our guide on Hot Topics.
- Archived: Discussion topics that have been archived and are no longer in use.

### Creating discussion topics

With the correct permissions, you will see the option to create a discussion topic.

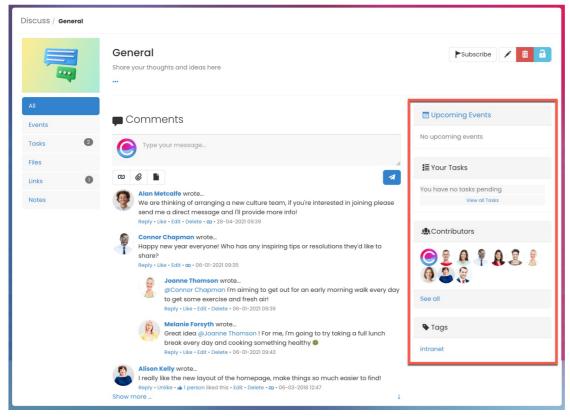


Reminder: If you do not see the options, please check with your administrator that you have the permission needed to do so.

For more information, please refer to our guide on How to Create a Discussion.

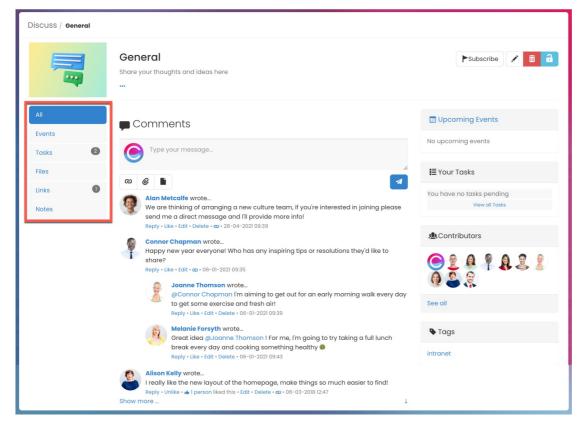
# Topic details

Looking at a discussion topic, you can view the following details.



- Upcoming Events: A list of any related events, this does not relate to the Events application.
- Task: A list of tasks that have been created within the discussion
- Contributors: A list of all users that have permissions to contribute to the discussion
- Tags: Any tags used when creating the discussion

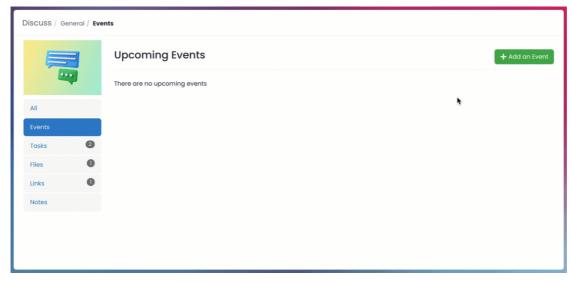
You can filter each area using the Menu:



#### **Events**

Upcoming events that have been added within the discussion topic will be listed.

More events can be created using the + Add an Event option.



Reminder: Events created in the Discuss application are not related to the Events application.

### Tasks

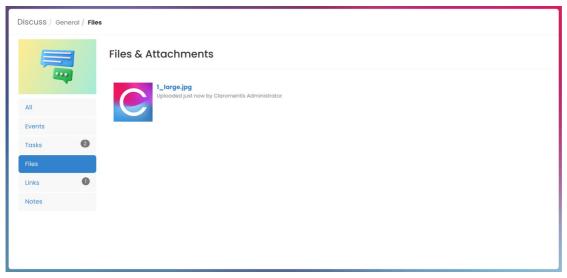
Any tasks that have been created within the discussion topic will be listed.

More Tasks can be created using the + Add a Task option.



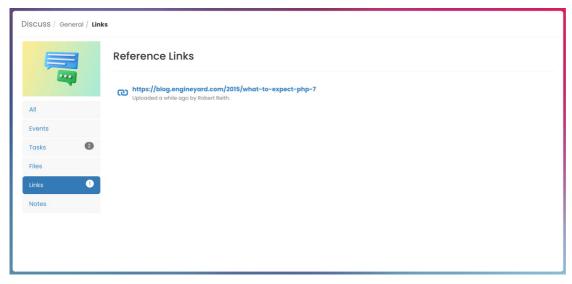
### Files & attachments

Files that have been added to discussion comments will be listed.



Please note: Files can only be added & deleted from the comments section.

Reference links have been added to discussion comments will be listed.



Please note: Links can only be added & deleted from the comments section.

#### Notes

Topic notes that have been added within the discussion topic will be listed.

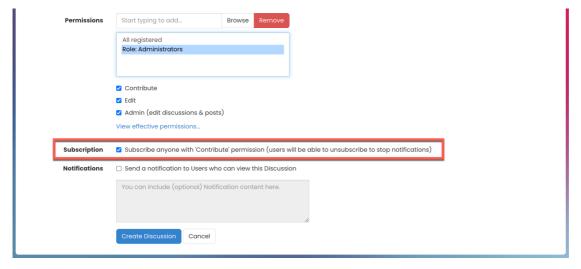
More notes can be created using the + Add a Note option.



## Subscribing to topics

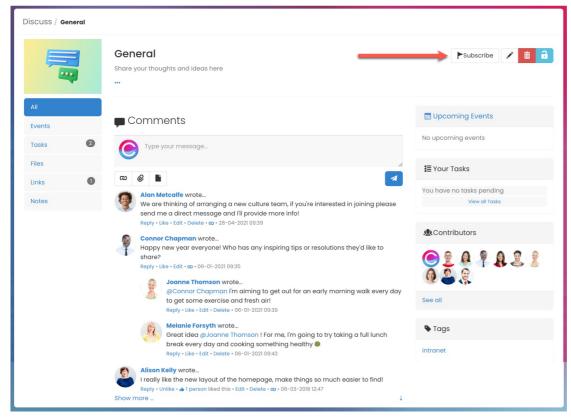
You may want to notify or subscribe users to ensure they are aware they can contribute to the discussion.

When creating a discussion topic, you can subscribe users by checking the Subscribe anyone with 'Contribute' permission option.



Please note: The Subscribe users option is only available when creating the discussion topic and cannot be used after the topic has been created. If needed, you can use the Send a notification to Users who can view this Discussion option as an alternative option to trigger a one-time notification.

Users can also subscribe to topics by selecting Subscribe in each topic.



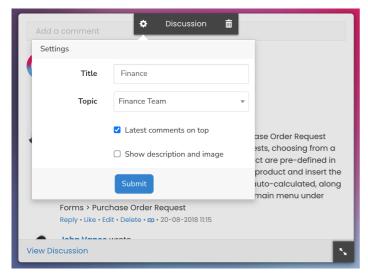
Users who are subscribed to a discussion topic will get notified of any updates within the topic they are subscribed to.

Please note: Topic subscriptions are chosen by the users themselves. Users can also unsubscribe from the topic at any time using the same button.

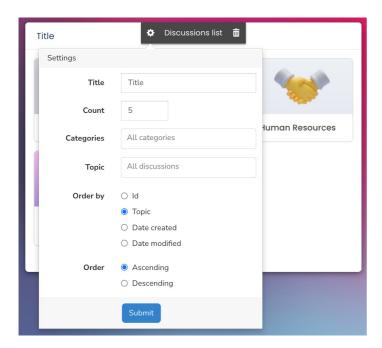
### Discuss component

Discussion topics can be added to a page using either the Discussion component or the Discussion List component.

The **Discussion** component allows you to display a single topic on a page.



The  ${\bf Discussion\ List}$  component allows you to display a list of topics within a page.



Last modified on 28 November 2023 by Hannah Door Created on 15 November 2023 by Veronica Kim Tags: discuss, discussion, user guide