

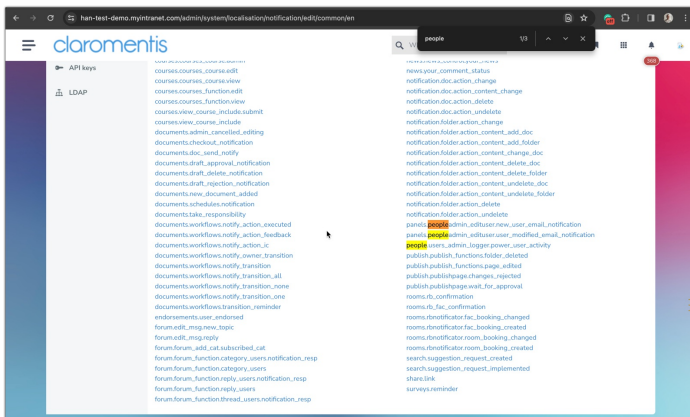


## People Notifications

We will provide an overview of all available People notifications.

Templates for each language can be viewed and [edited](#) from **Admin > System > Localisation > Edit templates > System**.

Search for 'People', 'User' and 'Password' to find those listed in this article.



### Notification not sending?

**Remember:** The type of notification received by users e.g. email, in-system, none etc will depend on their preferences as outlined [here](#).

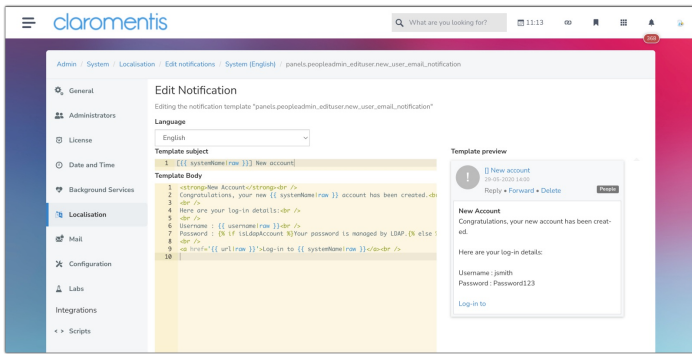
If a notification is not evident, check the recipient's preferences are correct to receive this how they would expect first.

### What notifications can People send and who will receive these?

#### panels.peopleadmin\_edituser.new\_user\_email\_notification

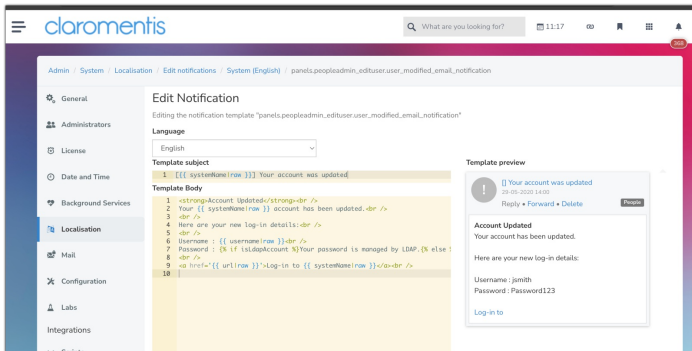
This notification will be sent when a new user account is created, either individually by an administrator or en masse via CSV ([with the password option enabled](#))

The recipient will be the user that was created, and the notification will be sent to the email address associated with the account.

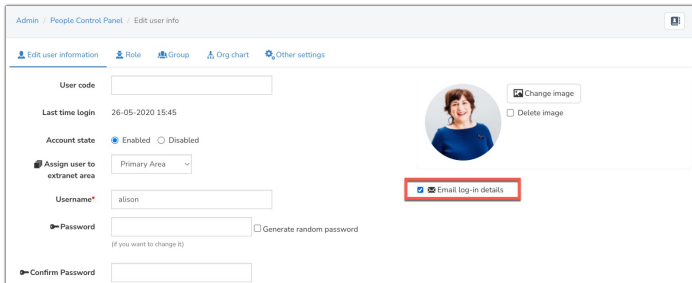


### panels.peopleadmin\_edituser.user\_modified\_email\_notification

This notification will fire when an administrator enables the 'Email login details' option for a user profile and saves this. (Usually, this is carried out as the administrator has [reset the password on their behalf](#)).

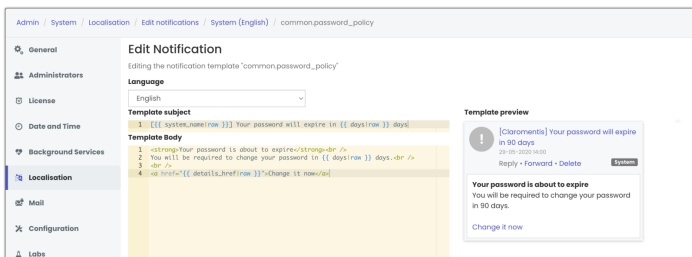


The recipient will be the user whose account was updated, and the notification will be sent to the email address associated with the profile.



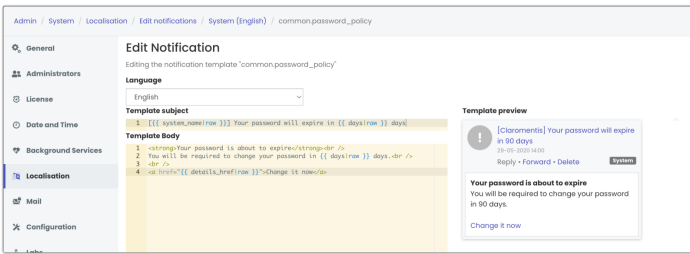
### common.password\_recovery

This notification will be sent to a user when they follow the 'Forgot password?' feature on the login page, allowing them to set a new password.

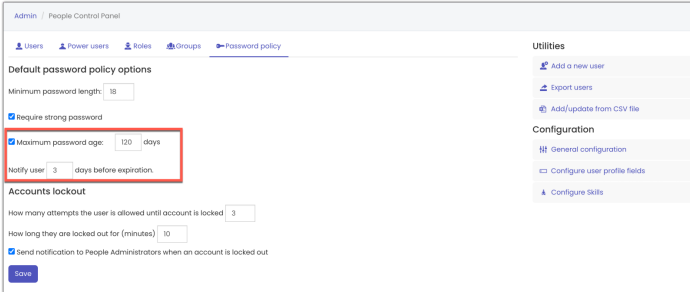


### common.password\_policy

This notification will be sent to a user x days out from their password expiring.

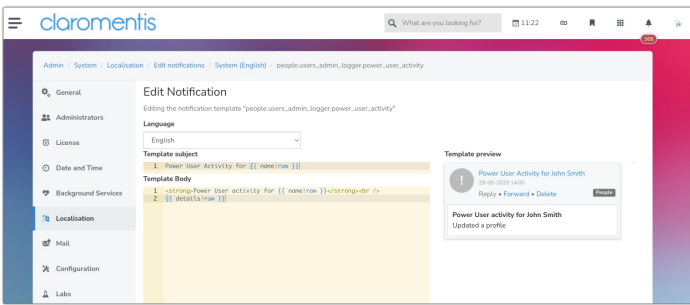


The parameters for this are set in the [password policy](#) area by a People administrator.



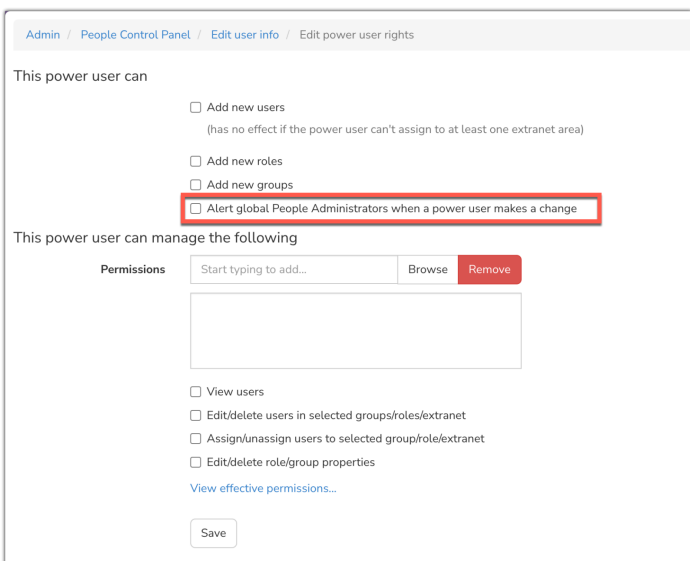
### people.users\_admin\_logger.power\_user\_activity

This notification will only be active if your site has [power users](#) configured.



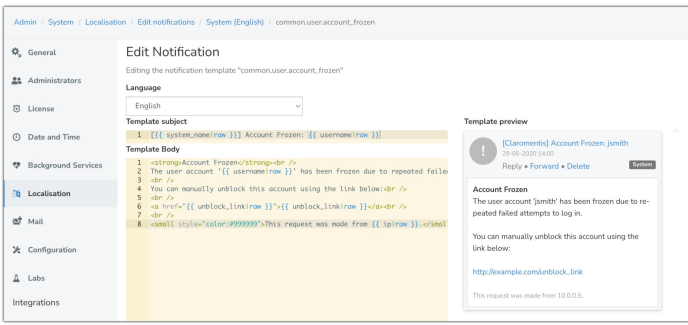
The option shown below must be enabled per power user for the notification to fire.

If it's on, any time that power user makes a change, all other People administrators will be sent this notification.

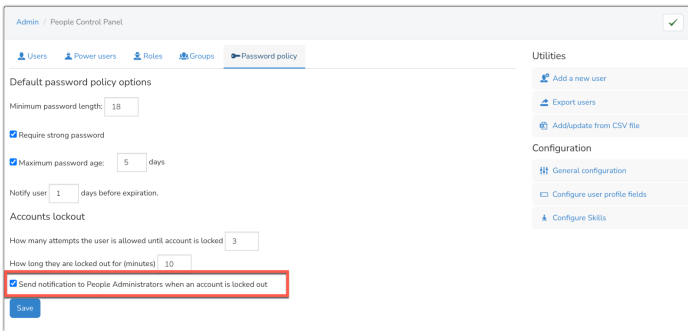


### common.user.account\_frozen

This notification will be sent to all People administrators to notify them that a user account has become [frozen/locked](#) due to incorrect credential entry.

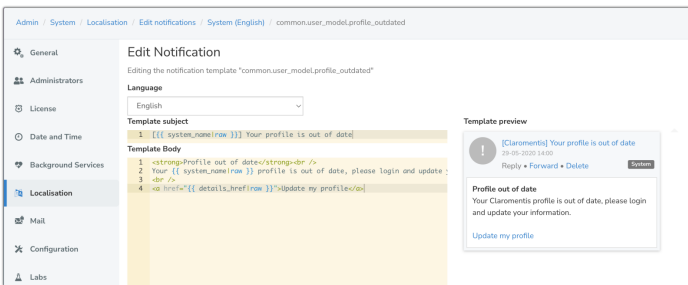


This notification will only be sent if the below option has been enabled in Admin > People > [Password Policy](#):



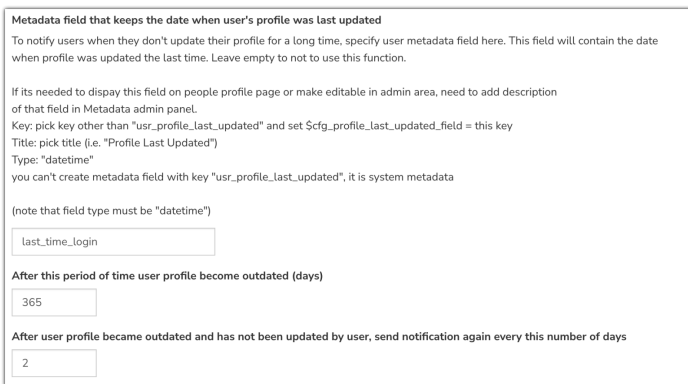
### common.user\_model.profile\_outdated

This is an optional function that will ensure end users are notified that their account is 'out of date' so they can log in to the site and refresh this.



By default, this will be blank so not in use.

Head to Admin > People > [General Configuration](#) to set this up:



The commonly used field is 'Last time login' with an appropriate timeframe e.g. 365 days. However, any field you like can be used to track the time (Enter the [field key](#))

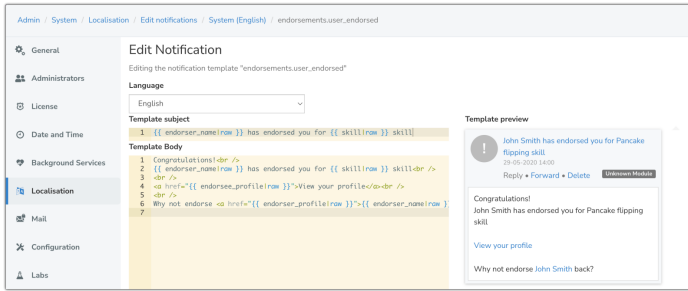
It is also possible to set the frequency to notify the user that their profile is outdated.

Once this has been set up and saved, if the timeframe entered has passed any end user that fits the parameters (in this example has not logged in for a year) will be notified every x days until they log in at which point the timer resets.

## endorsements.user\_endorsed

This notification will be sent to a user when another person has [endorsed them for a Skill](#)

This relies on Skills first having been set up by a People Administrator.



The screenshot shows the 'Edit Notification' interface for the 'endorsements.user\_endorsed' template. The interface is divided into a left sidebar with navigation options (General, Administrators, License, Data and Time, Background Services, Localisation, Mail, Configuration, Labs) and a main content area. The main content area is titled 'Edit Notification' and includes a 'Language' dropdown menu set to 'English'. Below this, the 'Template subject' is shown as '[[ endorser\_name|row ]] has endorsed you for [[ skill|row ]] skill'. The 'Template body' is a code editor with the following content:

```
1 Congratulations!-br />
2 [[ endorser_name|row ]] has endorsed you for [[ skill|row ]] skill-br />
3 -br />
4 <a href="[[ endorsee_profile|row ]]">View your profile</a-br />
5 -br />
6 Why not endorse <a href="[[ endorser_profile|row ]]">[[ endorser_name|row ]
7
```

On the right, a 'Template preview' shows a notification card with a profile picture, the text 'John Smith has endorsed you for Pancake flipping skill', a timestamp '20-05-2024 14:59', and buttons for 'Reply', 'Forward', 'Delete', and 'Dismiss Modal'. Below the card, there is a 'Congratulations!' message, the text 'John Smith has endorsed you for Pancake flipping skill', a 'View your profile' link, and the text 'Why not endorse John Smith back?'.

Created on 2 November 2023 by [Hannah Door](#). Last modified on 23 May 2024

Tags: [notifications](#), [people](#)