

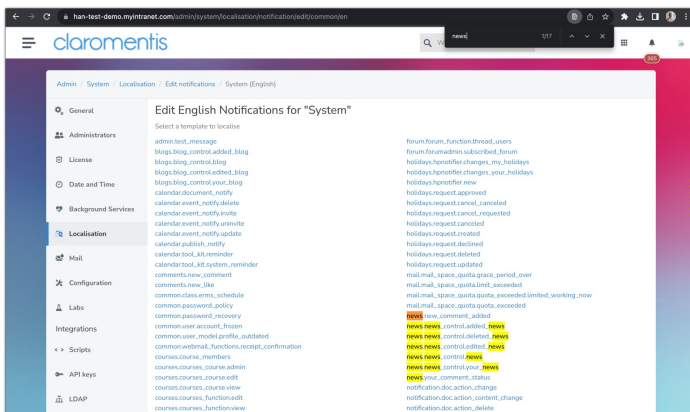


## News Notifications

We will provide an overview of all available News notifications.

Notifications are attached to News permissions, so users will only receive notifications if they can interact with articles and the channels they are in.

Templates for each language can be viewed and [edited](#) from **Admin > System > Localisation > Edit templates > System.**



## Notification not sending?

**Remember:** The type of notification received by users e.g. email, in-system, none etc will depend on their preferences as outlined [here](#).

If a notification is not evident, check the recipient's preferences are correct to receive this how they would expect first.

### What notifications can News send and who will receive these?

- Basic notifications

news.news\_control.news

This notification will be sent when a New article:

- is published and the 'Send notification to all users with view rights' option was selected

News / Add News Article

+ Add news

Article details

Metadata

Additional options

All

Publish date

18-10-2023

13:45

Delete after

25-10-2023

13:45

Stick it until

25-10-2023

13:45

☒ Send notification to all users with view rights

Submit news

Save as draft

Please note, deleting is handled by a server background task. The article may not be deleted precisely at this time but shortly afterwards.

- is published and users are [subscribed to the channel](#)
- is edited and the 'Send notification to all users with view rights' option remains selected
- is edited and users are subscribed to the channel

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General

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Integrations

Edit Notification

Editing the notification template "news.news\_control.news"

Language

English

Template subject

1 {{ if is\_new }}New Article{{ else }}Article Edited{{ end if }}: {{ title|row }}

Template Body

1 <strong>{{ title|row }}</strong><br />

2 {{ if new\_text\_plain }}<p>{{ new\_text\_plain|row }}</p>{{ end if }}<br />

3 {{ if is\_new }}<br />

4 A new article was just published to the {{ channel\_name|row }} channel.<br />

5 {{ else }}<br />

6 A news article was edited in the {{ channel\_name|row }} channel.<br />

7 {{ end if }}<br />

8 <a href="{{ hyperlink|row }}">View the news article</a><br />

9

Template preview

Article Edited: Lorem Ipsum

29-05-2020 14:00

Reply Forward Delete

News

Lorem Ipsum

A news article was edited in the Miscellaneous channel.

View the news article

In either case, the recipients will be users with 'view' rights to the channel the article is in, or they are subscribed to the channel.

Using [twig logic](#) the template is able to show the correct phrasing based on the action and situation being met.

So avoid making large [changes to this template](#), unless your team can make edits in line with twig logic.

news.new\_comment\_added

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Edit Notification

Editing the notification template "news.new\_comment\_added"

Language

English

Template subject

1 New comment on News: {{ title|row }}

Template Body

1 <strong>{{ title|row }}</strong><br />

2 {{ if is\_owner\_id }}<a href="{{ creator\_link|row }}">{{ full\_name|row }}</a>

3 <br />

4 <em>{{ comment\_text|row }}</em><br />

5 <br />

6 <a href="{{ news\_link|row }}">Approve/Decline this comment</a>

Template preview

New comment on News: Lorem Ipsum

29-05-2020 14:00

Reply Forward Delete

News

Lorem Ipsum

John Smith commented on your news article:

"Lorem ipsum dolor sit amet"

Approve/Decline this comment

This notification will fire when a comment is added to a News article and the recipient will be the creator of the article.

- News [approval process](#) specific notifications

news.news\_control.added\_news

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Edit Notification

Editing the notification template "news.news\_control.added\_news"

Language

English

Template subject

1 News awaiting approval: {{ title|row }}

Template Body

1 <strong>{{ title|row }}</strong><br />

2 A new article was added by {{ if is\_owner\_id }}<a href="{{ link|row }}">{{

3 <br />

4 <a href="{{ news\_link|row }}">Approve/Reject this article</a>

Template preview

News awaiting approval: Lorem Ipsum

29-05-2020 14:00

Reply Forward Delete

News

Lorem Ipsum

A news article was added by John Smith.

Approve/Reject this article

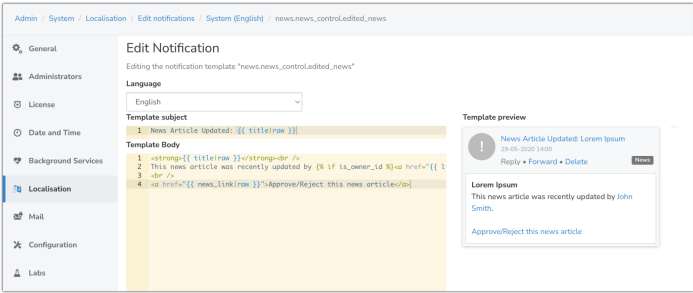
This will fire when a user with only the ability to submit drafts for approval does so and the recipients will be all users with the 'Approve others' permission.

news.news\_control.your\_news



This will fire when an article submitted for approval has been either approved or rejected, the recipients will be the user who submitted the article for approval.

news.news\_control.edited\_news



This will fire when an article submitted for approval is edited (by any user with permission to) and the recipients will be users with permission to 'Approve' others.

news.news\_control.deleted\_news



This notification will fire when a user with 'approve others' permission deletes an article submitted for approval.

The recipient will be the owner of the article who sent it for approval.

- Defunct

news.your\_comment\_status

This is a legacy template that no longer fires as its functionality has been removed from the product.

In future versions, this will be removed from the list.