



## Email in ClMailMessage

### Email address for a user account.

Email address is a mandatory field when creating a user in Claromentis because it provides integral functionality within the system, in addition to in-system notifications.

Here is the list of modules and functionality where email is triggered from the system.

App/Module	Function
Login	Password recovery and reminder.
Calendar	Sending event info with .ics file attached, initial invitation with .ics file.
Digital Assets	Option to ask for uploader for uncompressed video.
Core	License alert.
Compliance	Sending compliance emails to the users.
Documents	Document workflow.
Events	Invitation emails, registration confirmation.
Holiday planner	Download holiday events containing *ics attachment.
HR	Some notifications, reminders and HR login reset.
Infocapture	Notifications, and responses when using POP/IMAP mail processor for issues/notes
People	User account frozen notification.
Gravatar	Randomly generated gravatar user profile picture (if configured)
Project	Project update digest

Reports	Scheduled reports containing CSV file
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Communication	Copy to email, and mail digest.
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In addition, any custom modules that use `ClamailMessage::Send()`

## FAQs

### Does Claromentis require a unique email address per user account?

Claromentis can be configured to allow multiple users to share the same email address.

However, each user must have a unique username. This means that when an email is triggered by any of the users, it will be sent to the shared email address.

Example common use case: `retail-unit-1@companyname.com`

### How about password recovery?

if a shared email address is used, the **username** will be required for the forgotten password feature.