

i This feature is only available from Claromentis 8.13.17

What is SendGrid?

Twilio SendGrid is a cloud-based email service with many features including reporting and API. Claromentis uses SendGrid by default to deliver system emails from our SAAS (Software As A Service) infrastructure for many customers as part of the basic offering

However, there are certain limits to what information we can share with individual customers.

https://sendgrid.com

What's the benefit of your own Integration.?

Having your own dedicated account with SendGrid allows you to access advanced features such as reporting and troubleshooting dedicated to you from the SendGrid portal.

Is there an additional cost?

Having your own account means you are signing up to your own API plan with SendGrid directly and you can find pricing informationhere.

How can I Integrate?

1. Sign up for an account via

https://signup.sendgrid.com/

There is a free account to try out with some limitations.

2. Create an API Key with at least "Mail" Permission

https://app.sendgrid.com/settings/api_keys

3. Set Mail Integration in Claromentis

▲ WARNING! Please consult with one of our Support Team Prior to making these changes as you won't be able to restore the default configuration. This configuration affects all outgoing email messages from Claromentis. Changes to configuration take effect immediately.

Navigate to Admin > System > Mail

Set the server type: SMTP

Host: smtp.sendgrid.net

Port: 587

Use authentication: Yes

Username: [paste the API Key Name]

Password: [paste the API Key Password]

Localhost: localhost

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Admin / System / Mail		
🏟 General	Set Outgoing mail Mailgun	
Administrators	Outgoing Mail Configuration This configuration affects all outgoing email messages from Claromentis. Changes to	
🕄 License	We recommend thoroughly testing connection details before changing them.	
 Date and Time 	SMTP T	
Background Services	Send emails via an SMTP server (Recommended) host The hostname to use for SMTP connections	
D Localisation	smtp.sendgrid.net * port	
🔀 Mail	The port to use for SMTP connections	
⊁ Configuration	auth Whether or not to use SMTP authentication	
🛓 Labs	Yes No	

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Integrations	username 🖲
< > Scripta	The username to use for SMTP authentication
S Scripts	API-KEY-NAME
API keys	password @
I LDAD	The password to use for SMTP authentication
	API-KEY-PASSWORD
	localhost
	The value to give when sending EHLO or HELO
	localhost
	* timeout
	The SMTP connection timeout. Default is 0 (no timeout).
	0
	verp
	Whether to use VERP or not
	🔿 Yes 🧿 No
	debug
	Whether to enable SMTP debug mode
	🔿 Yes 🧿 No
	persist
	Whether or not the SMTP connection should persist over multiple calls
	🔿 Yes 🧿 No
	Test connection Save

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4. Test Connection

Test the connection by clicking the [Test Connection] button

5. Save Configuration

Click [Save] to save the configuration.

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How can I track the email?

Using your own account, they could benefit from clicking and email opening tracking.

Read documentation

Last modified on 26 April 2023 by Mike Leggatt

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