Link to article: https://discover.claromentis.com/knowledgebase/articles/925/statistics-overview

Statistics overview

The Statistics application can be used to obtain a general overview of intranet usage (Claromentis 8.9+).

The application provides analytical highlights of the main engagement metrics which include the following:

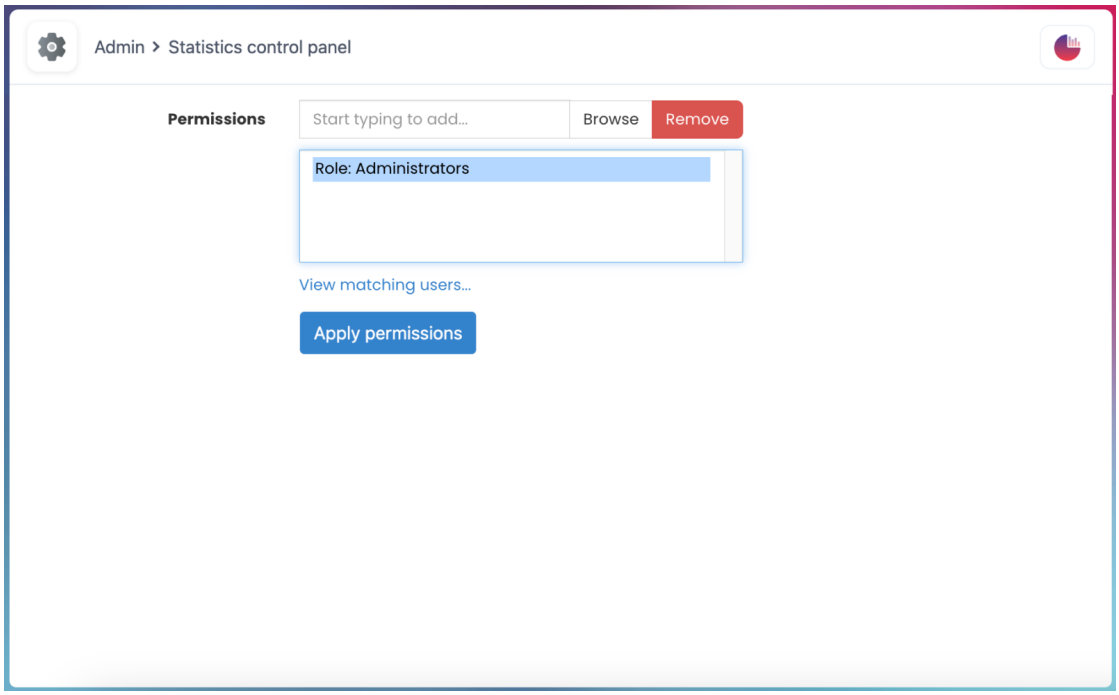
- Log ins
- Page views
- Search requests
- News views
- Document views
- Knowledge base views

The application also provides general statistics on the following 5 core areas:

- News
- Documents
- Knowledge Base
- Pages
- Blogs

The admin side & statistics permissions

Head to **Admin > Statistics**.

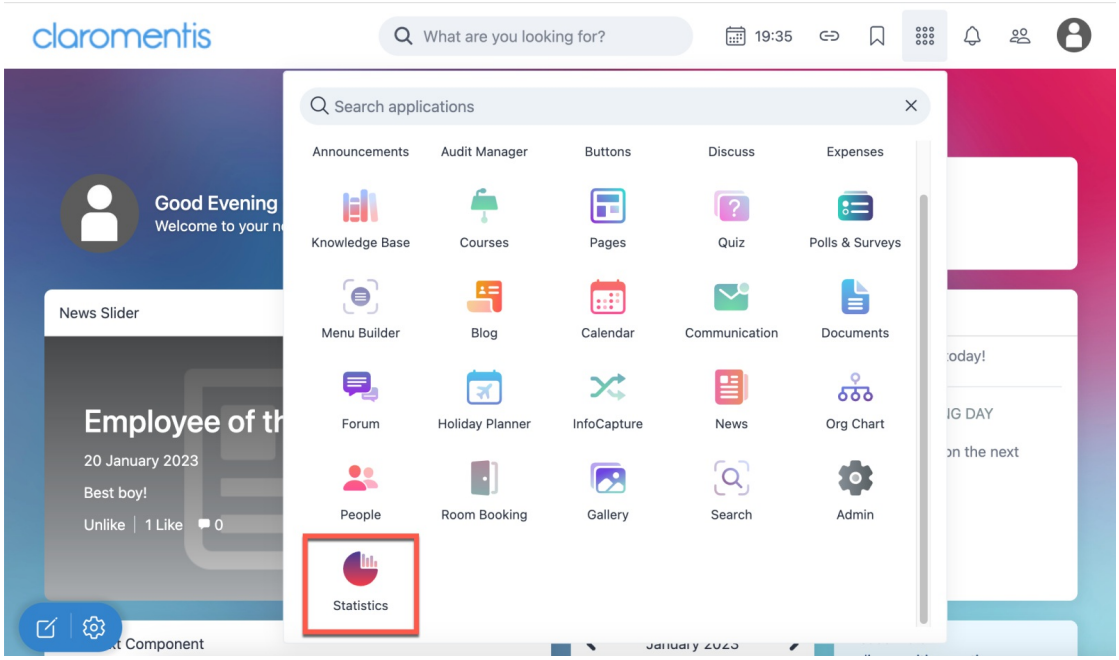


Application admins can assign users front-end permission to view & access all areas of the Statistics application.

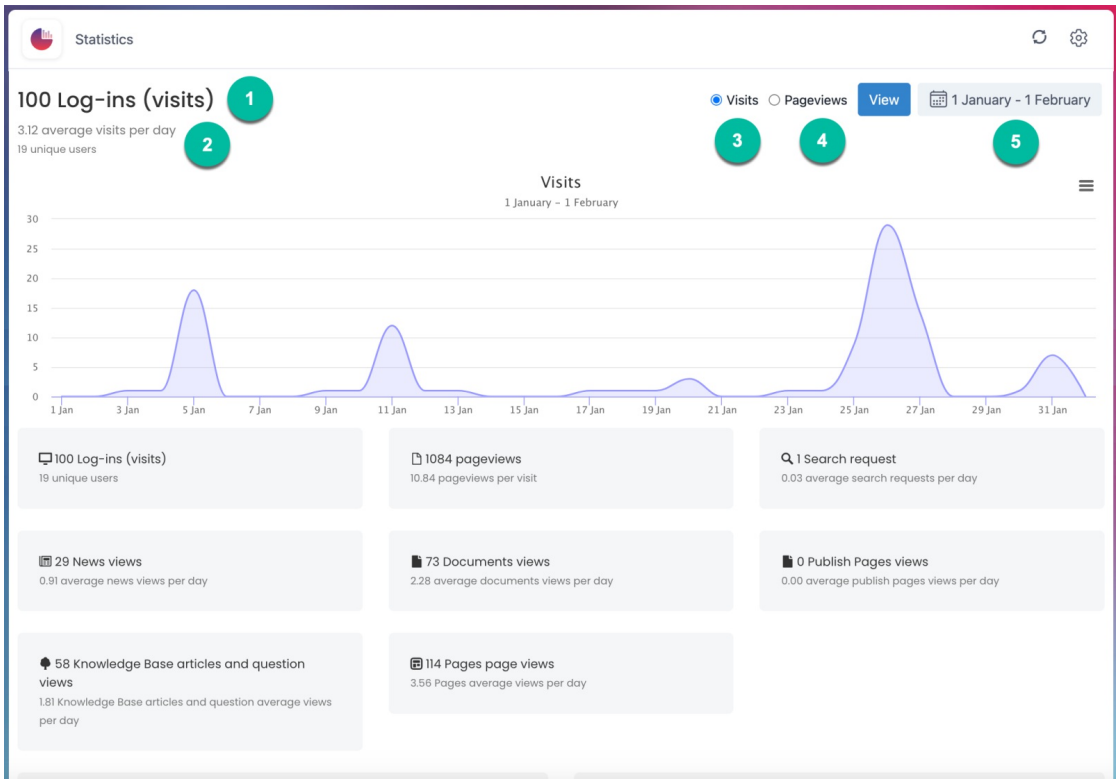
For more information, check out our guide on Assigning Sysadmins & Application Admins.

The front-end & landing page overview

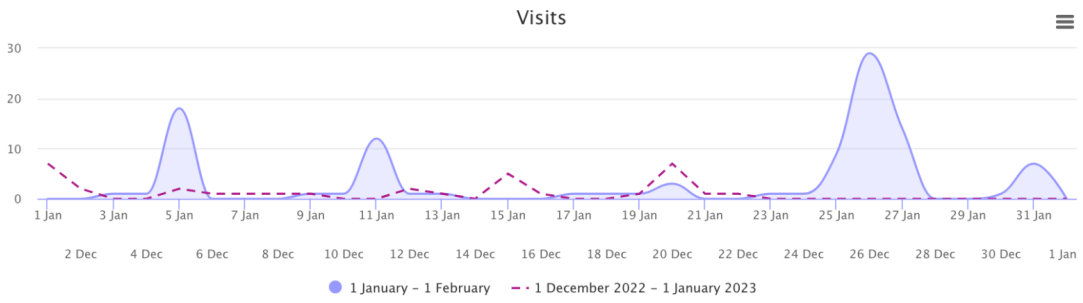
Head to **Application > Statistics**.



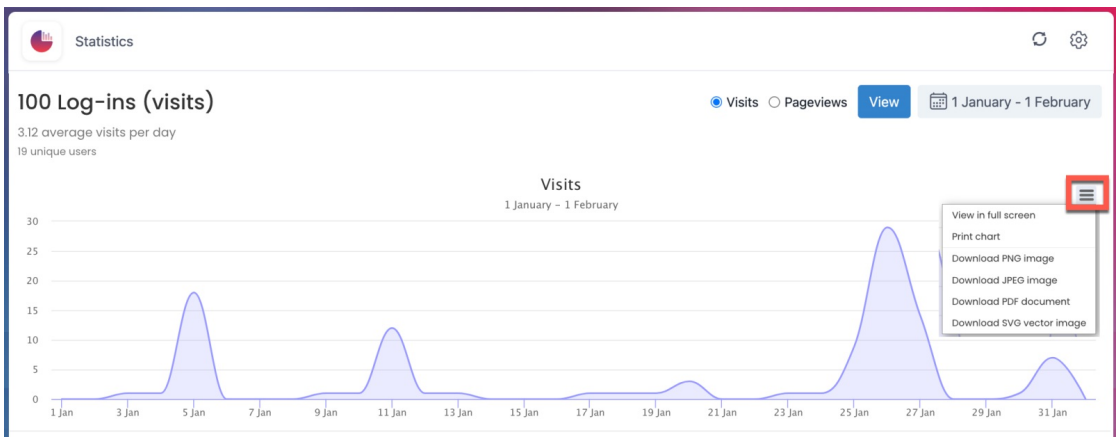
The Statistics landing page will provide general login (visit) information and view counts of core applications.



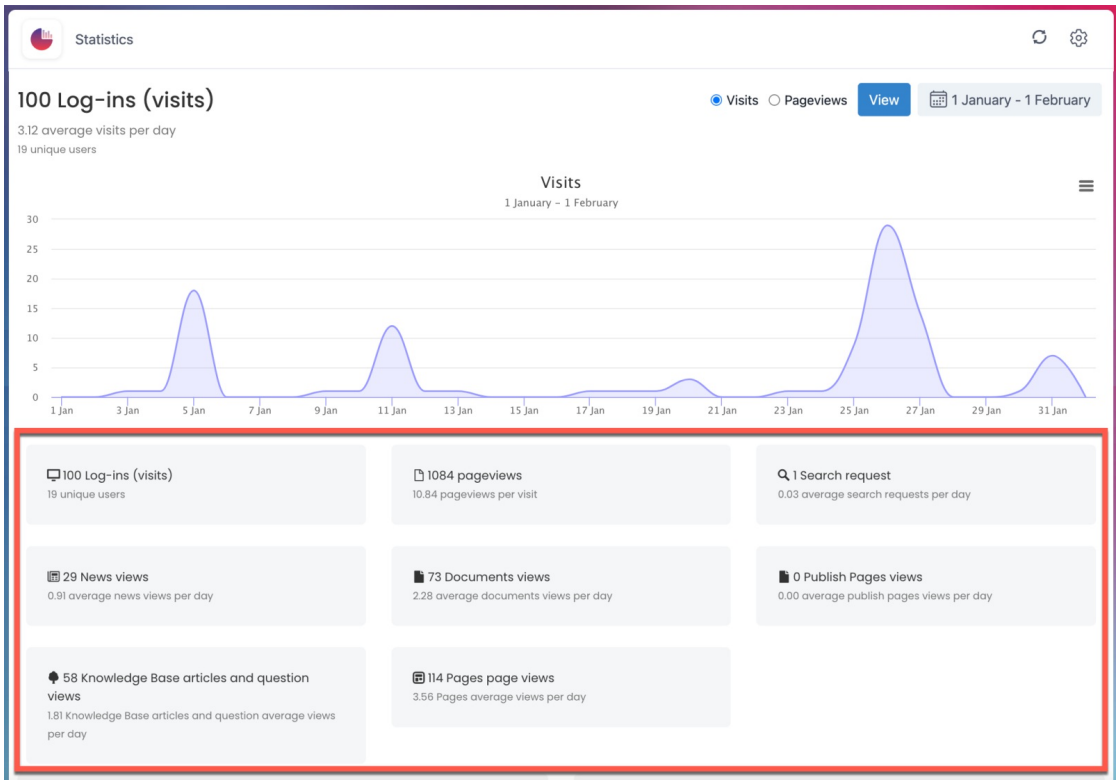
1. **Log in (visits):** Total number of unique & repeated site visits in the defined time frame.
2. **Log in (unique):** Total number of unique site visits in the defined time frame.
3. **Visits:** Breakdown of the total number of different people who used the site.
4. **Page views:** Breakdown of the total number of individual pages that have been viewed.
5. **Date field:** Defined time frame. As shown below, you can compare two different date ranges when choosing a time frame.



Additional options are available to get download a copy of the graph.



These tiles show helpful snapshots of data for the time frame selected.



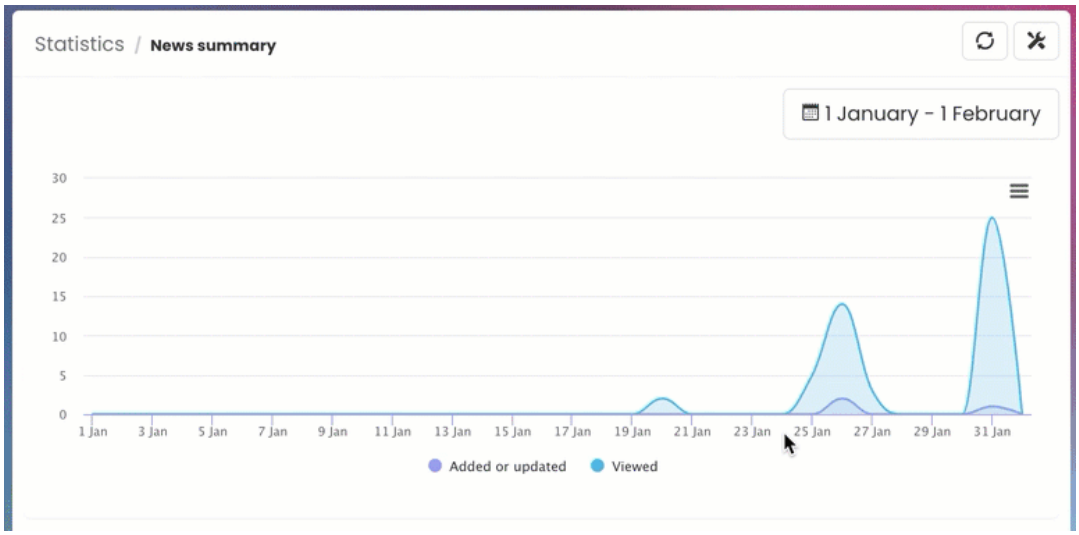
The front-end & core applications

Select any of the application headings to reveal further analytics on these applications.

News

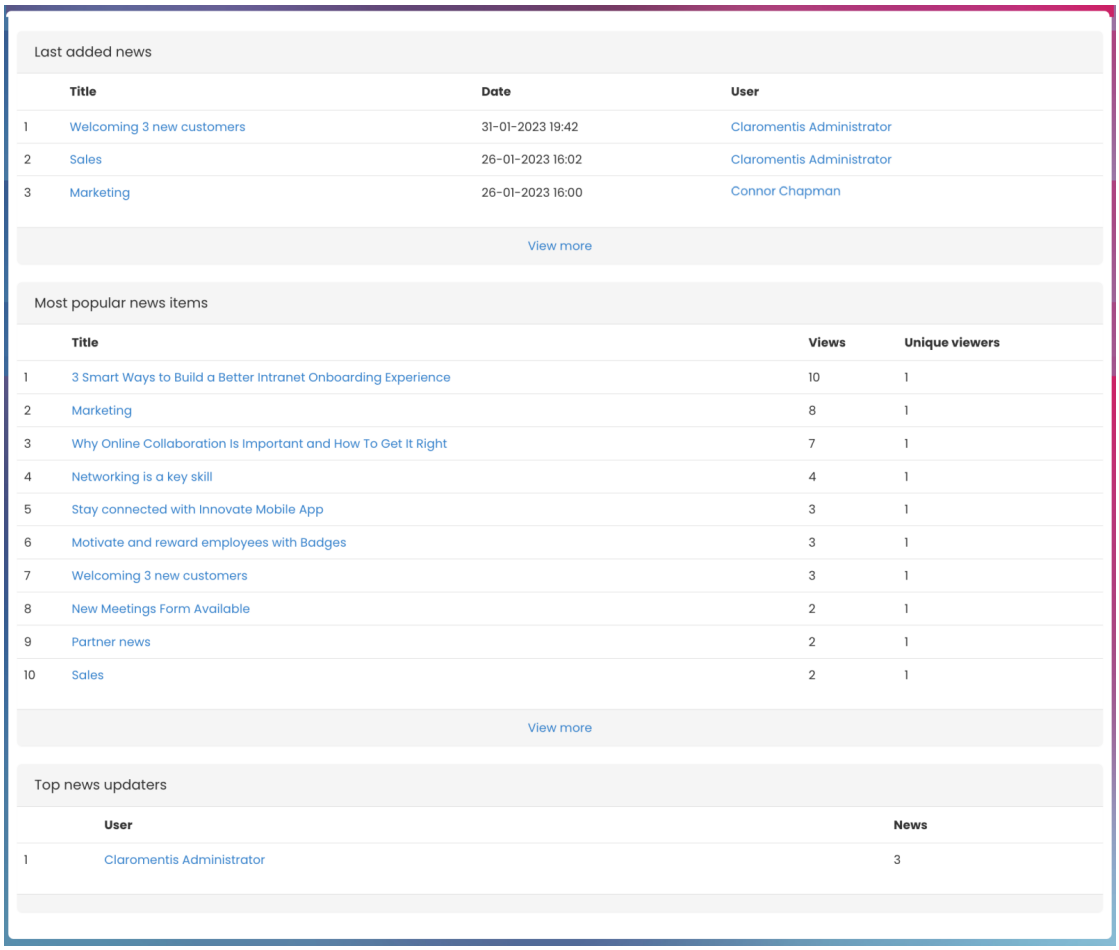
In News statistics, a single graph will display data on (1) **Added & updated news** and (2) **View count** in the defined time frame.

Hover your mouse over the graph line to capture each news view count per date.



Below the graph, view a breakdown of the following analytics:

- Last added news
- Most popular news items
- Top news updaters



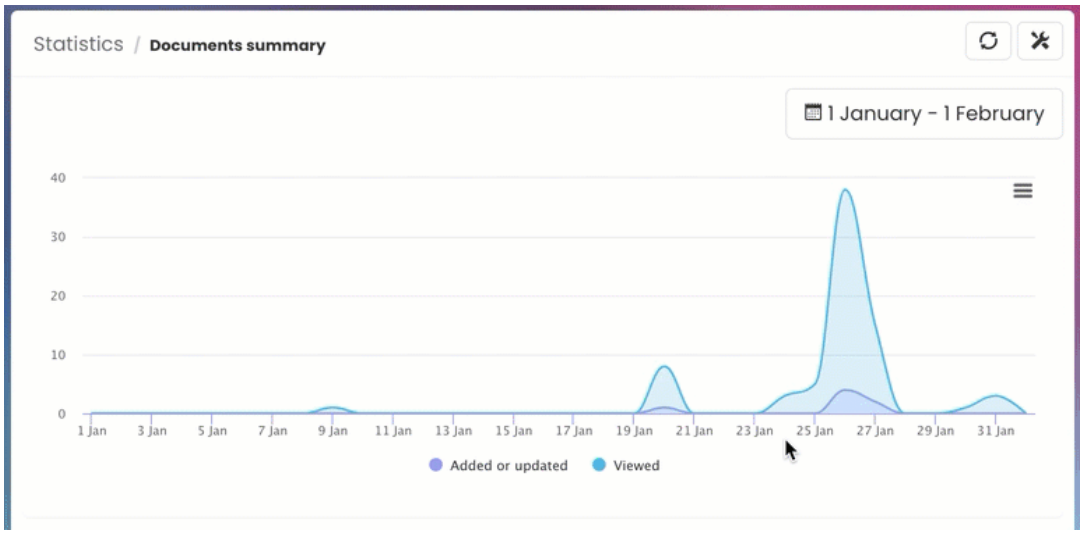
From the lists, select the News title to view the news article. You can also select the User to be taken to the user's profile.

Please note: News view count can only provide the number of views and will not record who visited the content.

Documents

In Documents statistics, a single graph will display data on (1) **Added & updated documents** and (2) **View count** in the defined time frame.

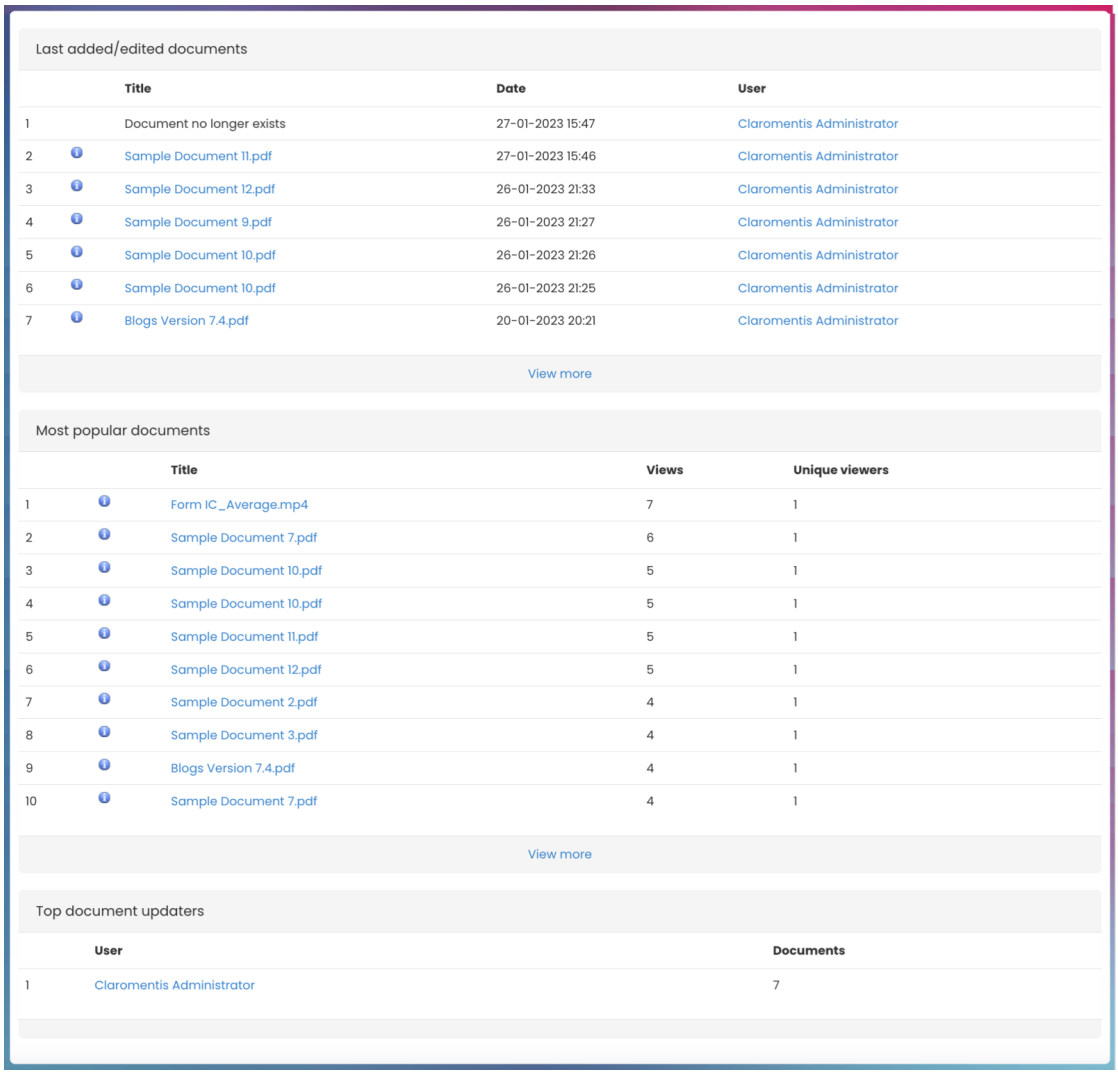
Hover your mouse over the graph line to capture each document view count per date.



Below the graph, view a breakdown of the following analytics:

- Last added/edited documents
- Most popular documents

- Top document updaters



Last added/edited documents

		Title	Date	User
1		Document no longer exists	27-01-2023 15:47	Claromentis Administrator
2		Sample Document 11.pdf	27-01-2023 15:46	Claromentis Administrator
3		Sample Document 12.pdf	26-01-2023 21:33	Claromentis Administrator
4		Sample Document 9.pdf	26-01-2023 21:27	Claromentis Administrator
5		Sample Document 10.pdf	26-01-2023 21:26	Claromentis Administrator
6		Sample Document 10.pdf	26-01-2023 21:25	Claromentis Administrator
7		Blogs Version 7.4.pdf	20-01-2023 20:21	Claromentis Administrator

View more

Most popular documents

		Title	Views	Unique viewers
1		Form IC_Average.mp4	7	1
2		Sample Document 7.pdf	6	1
3		Sample Document 10.pdf	5	1
4		Sample Document 10.pdf	5	1
5		Sample Document 11.pdf	5	1
6		Sample Document 12.pdf	5	1
7		Sample Document 2.pdf	4	1
8		Sample Document 3.pdf	4	1
9		Blogs Version 7.4.pdf	4	1
10		Sample Document 7.pdf	4	1

View more

Top document updaters

	User	Documents
1	Claromentis Administrator	7

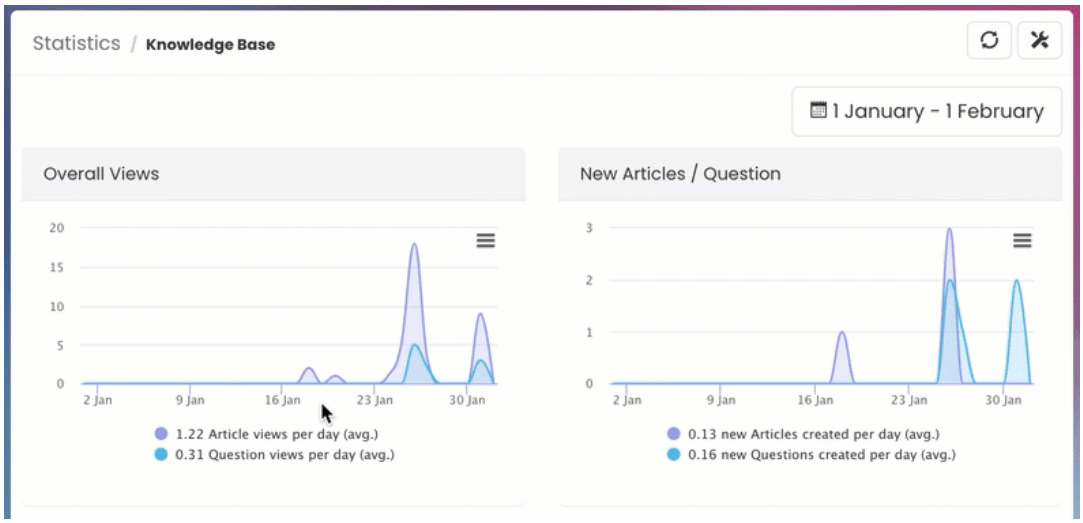
From the lists, select the 'i' icon or Document title to view the content. You can also select the User to visit the user's profile.

Please note: Documents view count can only provide the number of document views and will not record who visited the content.

Knowledge base

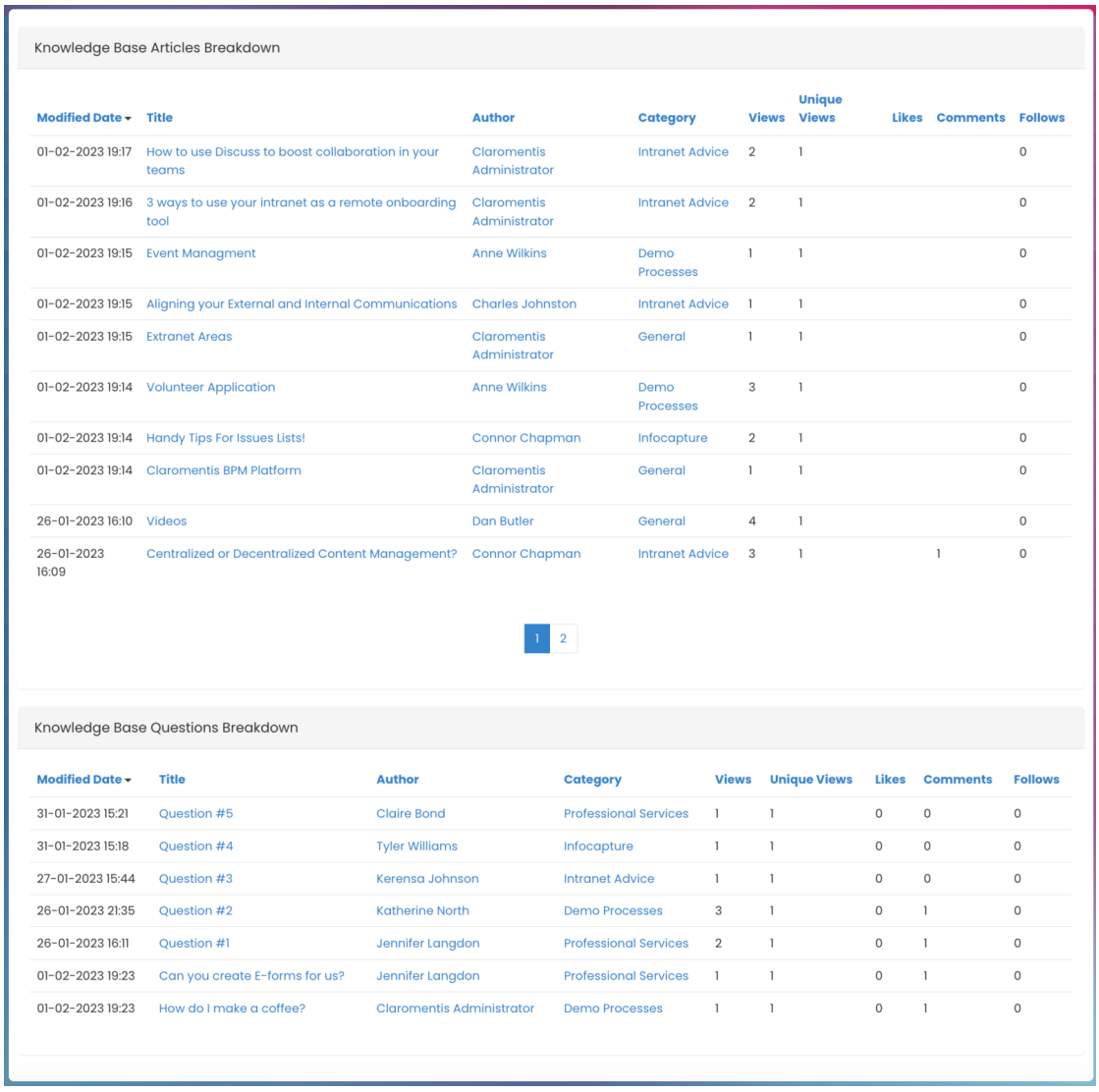
In Knowledge base statistics, two graphs will display overall (1) **Article view count** & **question view count** and (2) **Article Created article** & **question created count** in the defined time frame.

Hover your mouse over the graph line to capture each knowledge base view count per date.



Below the graph, view a detailed breakdown of the following analytics:

- Knowledge base articles
- Knowledge base questions



Knowledge Base Articles Breakdown

Modified Date	Title	Author	Category	Views	Unique Views	Likes	Comments	Follows
01-02-2023 19:17	How to use Discuss to boost collaboration in your teams	Claromentis Administrator	Intranet Advice	2	1			0
01-02-2023 19:16	3 ways to use your intranet as a remote onboarding tool	Claromentis Administrator	Intranet Advice	2	1			0
01-02-2023 19:15	Event Managment	Anne Wilkins	Demo Processes	1	1			0
01-02-2023 19:15	Aligning your External and Internal Communications	Charles Johnston	Intranet Advice	1	1			0
01-02-2023 19:15	Extranet Areas	Claromentis Administrator	General	1	1			0
01-02-2023 19:14	Volunteer Application	Anne Wilkins	Demo Processes	3	1			0
01-02-2023 19:14	Handy Tips For Issues Lists!	Connor Chapman	Infocapture	2	1			0
01-02-2023 19:14	Claromentis BPM Platform	Claromentis Administrator	General	1	1			0
26-01-2023 16:10	Videos	Dan Butler	General	4	1			0
26-01-2023 16:09	Centralized or Decentralized Content Management?	Connor Chapman	Intranet Advice	3	1		1	0

1 2

Knowledge Base Questions Breakdown

Modified Date	Title	Author	Category	Views	Unique Views	Likes	Comments	Follows
31-01-2023 15:21	Question #5	Claire Bond	Professional Services	1	1	0	0	0
31-01-2023 15:18	Question #4	Tyler Williams	Infocapture	1	1	0	0	0
27-01-2023 15:44	Question #3	Kerensa Johnson	Intranet Advice	1	1	0	0	0
26-01-2023 21:35	Question #2	Katherine North	Demo Processes	3	1	0	1	0
26-01-2023 16:11	Question #1	Jennifer Langdon	Professional Services	2	1	0	1	0
01-02-2023 19:23	Can you create E-forms for us?	Jennifer Langdon	Professional Services	1	1	0	1	0
01-02-2023 19:23	How do I make a coffee?	Claromentis Administrator	Demo Processes	1	1	0	1	0

By default, the data will be ordered by 'Last Modified'. At any time, you can order the data by your desired field by clicking on the column title.

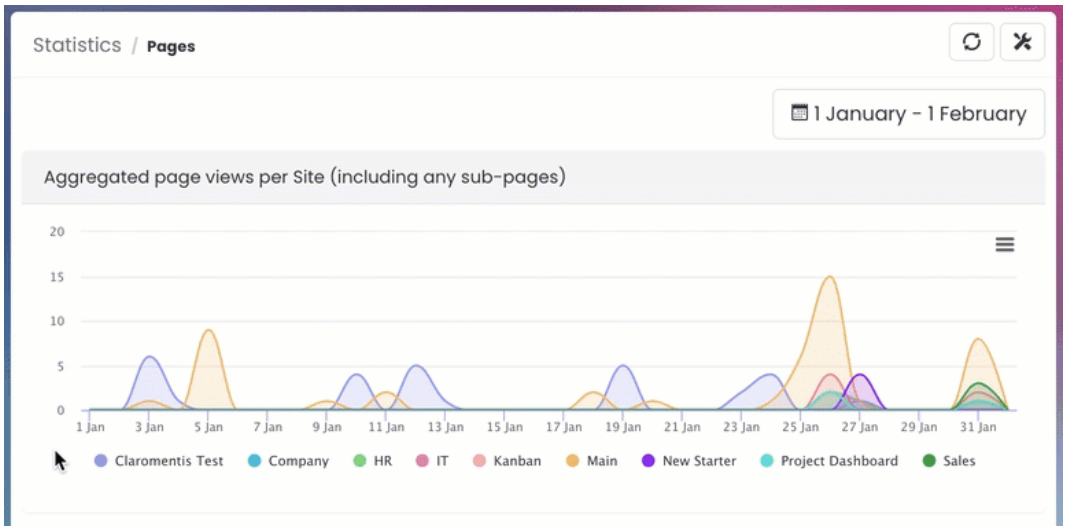
From the lists, select the Knowledge base title to view the guide or Knowledge base category to be taken to the category section. You can also select the Author to visit their profile.

Please note: Knowledge base view count can only provide the number of views and will not record who visited the content.

Pages

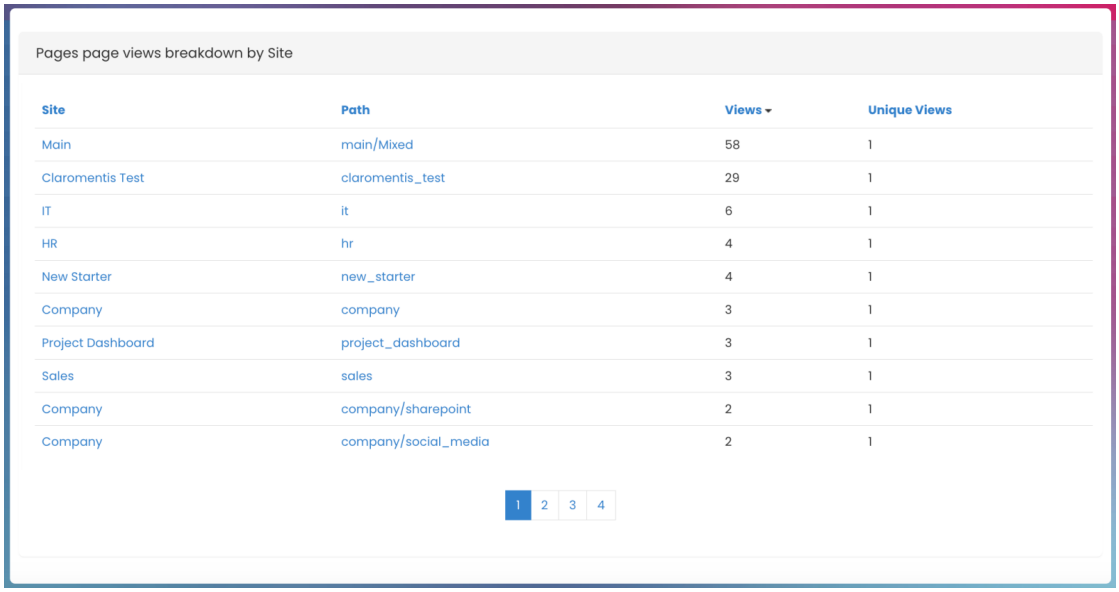
In Pages statistics, a single graph will display **aggregated page views per Site** in the defined time frame.

Hover your mouse over the graph line to capture each site view count per date.



Below the graph, view a detailed breakdown of the following analytics:

- Pages page view breakdown by Site



By default, the data will be ordered by 'Site' in alphabetical order. At any time, you can order the data by your desired field by clicking on the column title.

From the lists, select the Site title to view the site or the Page title to view the page.

Please note: Pages view count can only provide the number of page views and will not record who visited the content.

For more details, check out our guide on Intranet data & Analytics options.

Created on 25 January 2023 by Veronica Kim. Last modified on 11 June 2025
Tags: intranet, user guide, statistics, views