



InfoCapture: Constraints

Constraints are rules applied to form fields to define how data can be entered into them.

This is an optional feature utilised to suit certain form purposes but likely isn't required for every field, only a particular few.

Read on to see how constraints could apply to your forms.

Admin > InfoCapture > Form title > Edit form fields

To add a constraint to a field, edit a field from the admin side of the form.

Click on the 'Constraints' tab to reveal the options:

A screenshot of the 'Fields properties' dialog box in the Admin > InfoCapture > Form title > Edit form fields interface. The 'Constraints' tab is selected, showing options for Name, Symbolic name, Optional Hint, Type, Default value, and checkboxes for Required, Disabled, and Reload form on changing. The 'Constraints' tab is highlighted with a red box.A screenshot of the 'Fields properties' dialog box in the Admin > InfoCapture > Form title > Edit form fields interface. The 'Constraints' tab is selected, showing options for Constraint: reg.exp., Constraint: value >=, Constraint: value <=, Constraint: size >=, and Constraint: size <=.

Some of the below options can be coupled to create data entry ranges or used independently to create limits.

- **Reg.exp**: Stands for 'regular expression' which are character sequences that specify a pattern. When used as a constraint data entry must adhere to the rules the expression represents. (Written to suit a particular purpose)

- **Value >=**: Numerical data entry in the form field will need to be greater than or equal to this number (if used alone) or the number is the maximum entry allowed (if used in tandem)

- **Value <=**: Numerical data entry in the form field will need to be less than or equal to this number (if used alone) or the number is the minimum entry allowed (if used in tandem)

- **Size >=**: Length of data entry must be greater than or equal to this number (when used alone or in tandem)

- **Size <=**: Length of data entry must be less than or equal to this number (when used alone or in tandem)

Enter your constraint values into the correct field(s) and click 'Save' to apply this to the form version, checking this in to apply to either new tickets or all past ones.

The next submission (or edit of a past ticket if applied to these) will see fields with constraints preventing data entry that does not fit the rules applied.

Which constraint do I need?

The two size constraints deal with the length of entries into a field that is acceptable, whether between a range or above/below, including the given number.

The two value constraints determine if entries must be higher or lower than the given number rule or if they must be between a certain range of numbers.

Regular expressions are unique as the rules they create are determined by the characters used to define the expression.

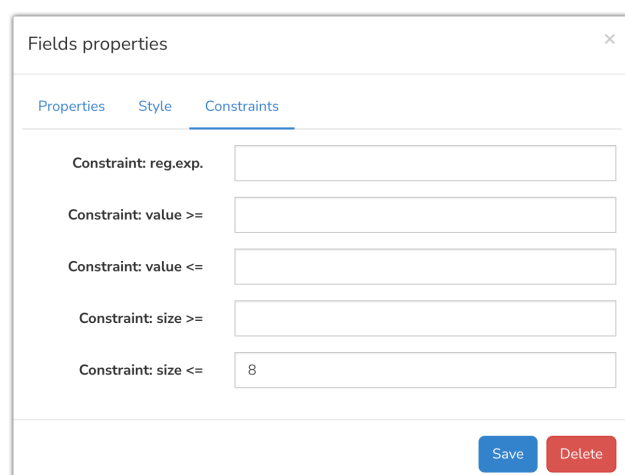
The examples below will demonstrate this functionality in further detail.

Examples

Size constraint: Data entry has a maximum character limit

Policy numbers at a company are always 8 characters long or less, so the form field needs to allow this but not entries over 8.

The size less than or equal to constraint can be used to set a maximum length of 8 but anything shorter than this is also allowed.



The screenshot shows a 'Fields properties' dialog box with a close button (X) in the top right corner. It has three tabs: 'Properties', 'Style', and 'Constraints', with 'Constraints' being the active tab. Below the tabs, there are five rows of constraint settings, each with a label and a text input field:

- Constraint: reg.exp. []
- Constraint: value >= []
- Constraint: value <= []
- Constraint: size >= []
- Constraint: size <= [8]

At the bottom right of the dialog box, there are two buttons: 'Save' (blue) and 'Delete' (red).

Submissions cannot be made until the rule is followed and users will be instructed on screen when data entry is not accepted.

A screenshot of a web application interface. At the top, there is a navigation bar with links: Home, Company, Department, Dashboards, Forms, Learning, Projects, Room Booking, and Book a Demo. Below the navigation bar, there is a form with several input fields. One field, labeled 'Policy Number', contains the value '123456789'. A red error message box is displayed in the top right corner, stating: 'Field "Policy Number" should not have more than 8 character(s)'. The form also includes a section labeled 'Additional Information' with a large text area.

Size constraint: Data entry has a minimum character limit

A hotel's naming convention for their rooms has a minimum of two characters.

To ensure at least two characters are entered into this form field, the size greater than or equal to constraint can be set on it as below.

A screenshot of the 'Fields properties' dialog box, specifically the 'Constraints' tab. The dialog box has three tabs: Properties, Style, and Constraints. Under the Constraints tab, there are five constraint types with input fields for their values:

- Constraint: reg.exp. (empty field)
- Constraint: value >= (empty field)
- Constraint: value <= (empty field)
- Constraint: size >= (field containing '2')
- Constraint: size <= (empty field)

At the bottom right of the dialog box, there are two buttons: 'Save' (blue) and 'Delete' (red).

Anything less than the minimum will be flagged to the user and submission prevented until it is rectified.

A screenshot of a web application interface, similar to the first one. The 'Room' field at the bottom left contains the value 'A'. A red error message box is displayed in the top right corner, stating: 'Field "Room" should have at least 2 character(s)'. The form also includes a section labeled 'Additional Information' with a large text area.

Size constraint: Data entry has to be a number of characters within a range

- String fields

A 'Reference code' field in a form will only ever have 4-6 characters.

To ensure this rule is applied to the field using constraints, a range of acceptable characters is applied using both size constraints to create an upper and lower limit.

Fields properties ×

Properties

Style

Constraints

Constraint: reg.exp.

Constraint: value >=

Constraint: value <=

Constraint: size >=

4

Constraint: size <=

6

Save

Delete

When a user enters a number of characters outside the range, a tooltip will appear to inform them of the rule, as well as an on-screen error.

Home

Company

Department

Dashboards

Forms

Learning

Projects

Room Booking

Book a Demo

Invalid field values ×

Additional Information

Value must be between 4 and 6 characters

Reference Code

123

Submissions cannot be made until the rule is followed and an entry between 4 and 6 characters is given.

- Free text fields

A 'Description' field in a form about bug reports is a free text field that allows an open answer, however, the administrators would like to limit this to 200 characters to ensure helpful but concise answers are facilitated.

The size constraints can be set up to create an acceptable range for this as below.

Fields properties ×

Properties

Style

Constraints

Constraint: reg.exp.

Constraint: value >=

Constraint: value <=

Constraint: size >=

30

Constraint: size <=

200

Save

Delete

The tooltip instruction and on-screen error will appear if a user makes an entry outside of the range so that the user can rectify their answer to allow submission.

Value must be between 30 and 200 characters

Description

Can't open link

Value Constraint: Data entry has a maximum value

A 'Cost' field in a Purchasing form should never exceed £2000.

To prevent users from making submissions in the form with an amount over this, the value less than or equal to constraint can be put in place.

This defines that only numbers less than or equal to 2000 will submit successfully.

Fields properties

Properties

Style

Constraints

Constraint: reg.exp.

Constraint: value >=

Constraint: value <=

2000

Constraint: size >=

Constraint: size <=

Save

Submissions cannot be made with a value higher than the constraint allows and an on-screen error will detail this.

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What are you looking for?

13:04

Home

Company

Department

Dashboards

Forms

Learning

Projects

Room Booking

Book a Demo

Additional Information

Cost 2500

Field "Cost" should not be greater than 2000

Value Constraint: Data entry has a minimum value

Using this logic it can also be ensured that instead submissions of over or including 2000 are made by using the greater than or equal to value option...

Fields properties

Properties

Style

Constraints

Constraint: reg.exp.

Constraint: value >=

2000

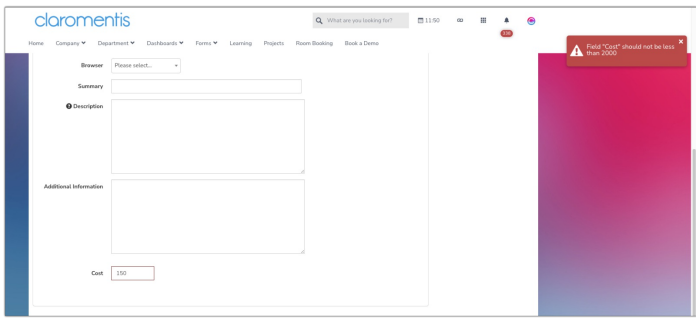
Constraint: value <=

Constraint: size >=

Constraint: size <=

SaveDelete

Submissions cannot be made with a value lower than the constraint allows and an on-screen error will detail this.



Value Constraint: Data entry has a numerical range

It is also possible to implement a numerical range of acceptable answers by using both value constraint options e.g. between 5 and 50.

Fields properties

Properties

Style

Constraints

Constraint: reg.exp.

Constraint: value >=

5

Constraint: value <=

50

Constraint: size >=

Constraint: size <=

Save

Delete

The tooltip instruction with the rule will appear for incorrect entries, as well as an on-screen error.

Reference Code

Value must be between 5 and 50

Number of items (5 minimum)

3

In this example, the administrator has included the minimum amount required in the field label to curtail incorrect data entry from the users.

The below examples use regular expressions which need to be written by someone with prior knowledge to work as intended as they fulfil rules beyond character or value restrictions. If you are unsure how to implement a constraint please [submit a support ticket](#) and we can assist you further :)

Reg exp: Limit data entry of a field to only x characters

In a form the string field 'Employee number' should only ever contain 10 characters.

To ensure this rule is applied to the field using a constraint, the regular expression below can be used to achieve this: `(., '^[0-9]{10}$')`

Fields properties ×

Properties

Style

Constraints

Constraint: reg.exp.

(, '\^[0-9]{10}\$')

Constraint: value >=

Constraint: value <=

Constraint: size >=

Constraint: size <=

Save

Delete

Any entry that is not 10 characters exactly cannot be submitted:

Home

Company

Department

Dashboards

Forms

Learning

Projects

Room Booking

Book a Demo

Invalid field values ×

Additional Information

Value does not match expected range

Employee Number

E1234567

Notice that the error message for Regular Expressions is more generic than those of the size and value constraints.

This is because a regular expression is setting a rule for a broader range of parameters that Claromentis cannot create a unique error for.

If this message is not detailed enough for your use case, add a notice field to accompany the constraint to instruct users what the restriction is.

Must be 10 characters

Employee Number

Reg exp: Restrict field entry to x decimal places

A 'Width' field in a form about measurements for a blade saw needs to give very precise numbers.

However, administrators need this to consistently have 4 decimal places specified to ensure standardised data to give the manufacturer.

The below regular expression can be used to facilitate this: `^\d+\.\d{4}$`

Fields properties ×

Properties

Style

Constraints

Constraint: reg.exp.

^\d+\.\d{4}\$

Constraint: value >=

Constraint: value <=

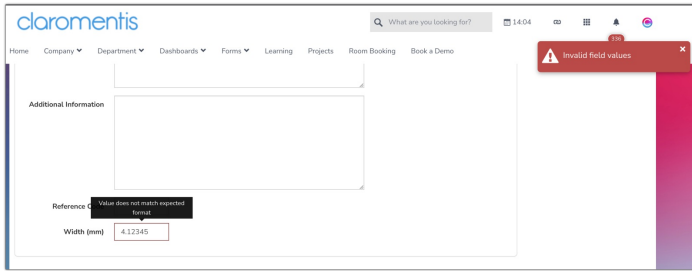
Constraint: size >=

Constraint: size <=

Save

Delete

Any entry under or over 4 decimals will not be allowed to be submitted.



Reg exp: Ensure data entry does not include any whitespaces

A form deals with gathering information for new user accounts.

It's of paramount importance that the username field does not contain any whitespace.

The below regular expression can be used to make this rule: `^\S$`

A screenshot of the "Fields properties" dialog box, specifically the "Constraints" tab. The dialog has three tabs: "Properties", "Style", and "Constraints". Under the "Constraints" tab, there are five rows of constraint settings, each with a label and a text input field. The first row is "Constraint: reg.exp." with the value "^\S\$". The other four rows are "Constraint: value >=", "Constraint: value <=", "Constraint: size >=", and "Constraint: size <=", all of which are currently empty. At the bottom right of the dialog are "Save" and "Delete" buttons.

Any whitespace included when the ticket is attempted to be submitted will be flagged with an error and the user cannot continue until rectified.

A screenshot of the "InfoCapture / example / Submit ticket" form. The form has a header with the text "InfoCapture / example / Submit ticket". Below the header, there is a section for "required fields" marked with a red asterisk. The "Username" field is highlighted with a red border and contains the text "test_user". A tooltip above the field states "Value does not match expected format".

Constraints are a great way to ensure data entry in fields is what an administrator needs from the end user.

More complex functions that cannot be achieved with constraints alone or use them as the basis for another process would likely need further investigation and custom work to support this in your form.

In these cases, please submit a [change request ticket](#) outlining your requirements and the team can assist you.

