Link to article: https://discover.claromentis.com/knowledgebase/articles/869/discuss-supported-file-types



When attaching a file in a Discussion post, the following error may appear:



This is a security measure within Claromentis to prevent malicious files from being uploaded to the system.

The following types of files in general are permitted:

- Text files (CSV, txt ...)
- Images (jpg, png, gif ...)
- Documents (PDF, Word, Excel, PowerPoint)
- Media (mp3, avi, wav ..)

If you have a specific file type you wish to be added to the "safe list", please submit a Change Request and one of our team members will be able to assist.

Submit Change Request

Created on 7 August 2024 by Hannah Door. Last modified on 9 August 2024 Tags: discuss, error, file, upload