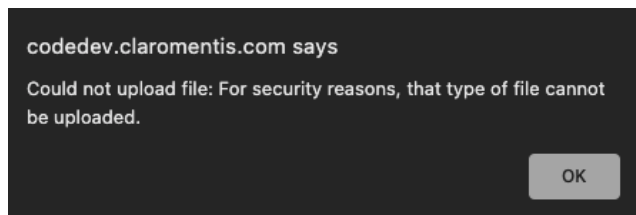# Discuss: Supported file types

When attaching file in comments or Discuss you may be getting the following warning:

Could not upload file: For security reasons, that type of files cannot be uploaded

codedev.claromentis.com says

Could not upload file: For security reasons, that type of file cannot be uploaded.

OK

This is a security measure within Claromentis to protect malicious files to be uploaded on the system that can compromise your system security.

The following type of files in general are permitted:

- Text files (csv, txt …)
- Images (jpg, png, gif …)
- Documents (pdf, Word, Excel, Powerpoint)
- Media (mp3, avi, wav ..)

If you have specific file type you wish to be added to the "safe-list", please submit a Change Request and one of our team members will be able to assist.

Submit Change Request

Last modified on 30 November 2023 by Hannah Door

Created on 3 March 2022 by Michael Christian

Tags: discuss, error, file, upload