Link to article: https://discover.claromentis.com/knowledgebase/articles/839



Course and Module Validity Reminders

Overview

In the Learning application, both Courses and Modules have configurable validity dates meaning that upon completion they will have to be re-taken in X amount of months/years.

This guide will cover how to set a validity date within a course and/or module as well as how to set up reminder emails to ensure users can keep track of their progress.

Course validity

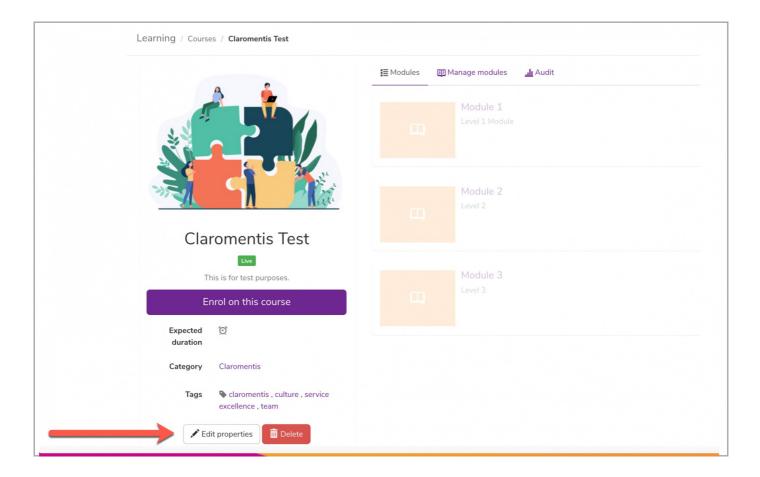
Course validity refers to how long the course will be valid before the user(s) are required to re-take the course.

When the Course validity check is performed the system is looking to see if users have completed all modules within the Course and if they have then they are automatically completed for the Course once again.

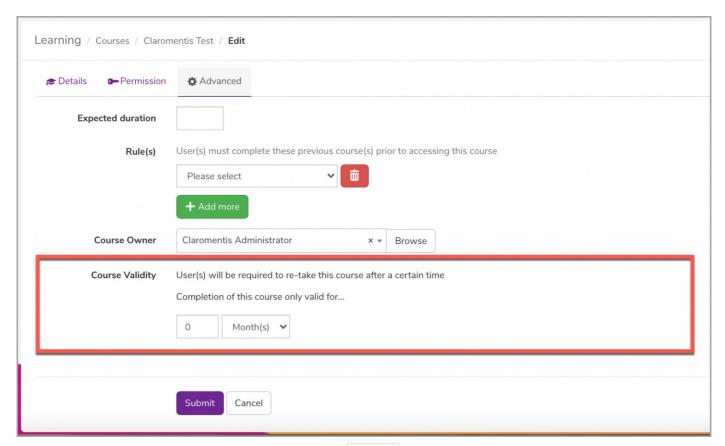
Therefore if you are going to be using a Course validity, you should also set validity on the modules within that Course, to ensure they also expire.

Without module validities set as well when your Course expires the modules won't (so users remain 'completed' for modules) and the system will mark users as complete for the Course, which may not be your intention if you wish users to instead re-take the content.

- 1. Head to the Course you would like to set a validity date.
- 2. Select Edit Properties.



- 3. Navigate to the **Advanced** tab.
- 4. Enter the Course Validity timeframe either in Month(s) or Year(s).



5. Once you have completed filling out the necessary information, press

Name	Mandatory	Date Enrolled	Date completed	Status
Phil Lawrence		06-07-2020 14:05	26-07-2021 20:55	Completed
Abigail Clark		06-07-2020 14:05	N/A	Enrolled
Julia Greene		13-07-2020 14:10	15-07-2020 09:29	Enrolled
Austin Glover		27-07-2020 13:25	28-07-2020 16:11	Enrolled

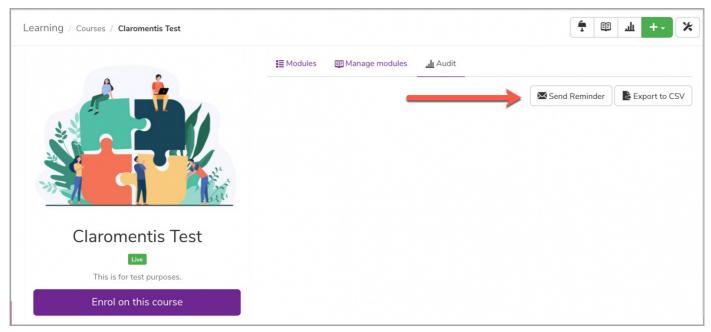
Course reminders

Once the Course Validity date has been set, a reminder notification will be triggered after X months/years after the last completion date.

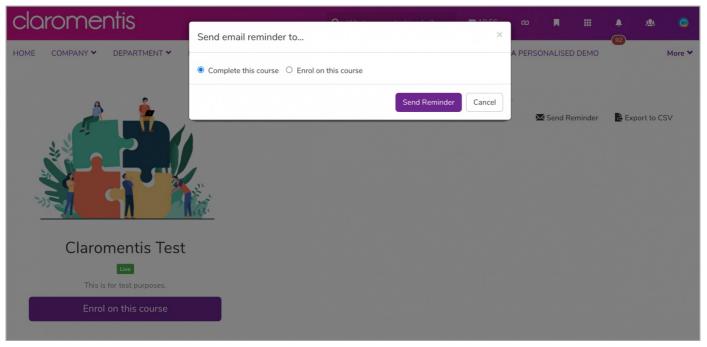
Please note: A reminder for users to re-take a course will be triggered daily until completed.

Additional course reminders

There is also an option to manually send a one-time-only notification email reminder via the Audit section found on the landing page of the course.



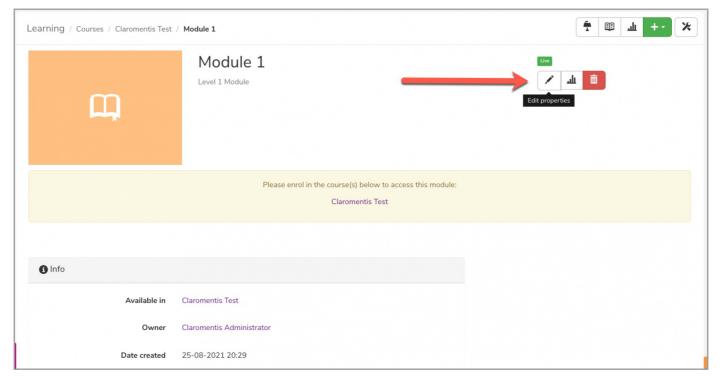
Here you can choose to remind users to (a) Complete the course or (b) Enroll in the course.



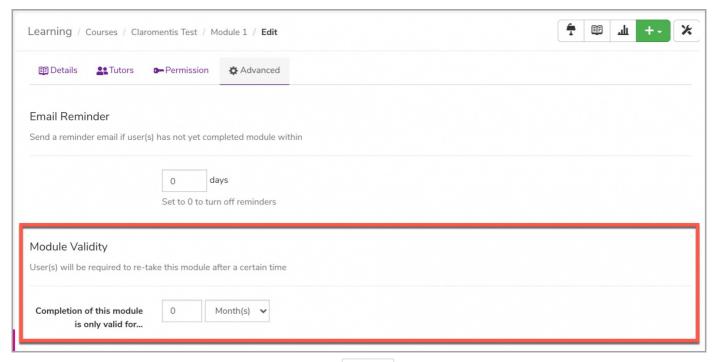
Module validity

Module validity refers to how long the module will be valid for before user(s) are required to re-take the module.

- 1. Head to the Module you would like to set a validity date.
- 2. Select Edit Properties.



- 3. Navigate to the Advanced tab.
- 4. Enter the Module Validity timeframe either in Month(s) or Year(s).



 $5. \ \,$ Once you have completed filling out the necessary information, press

Module reminders

Module validity reminder

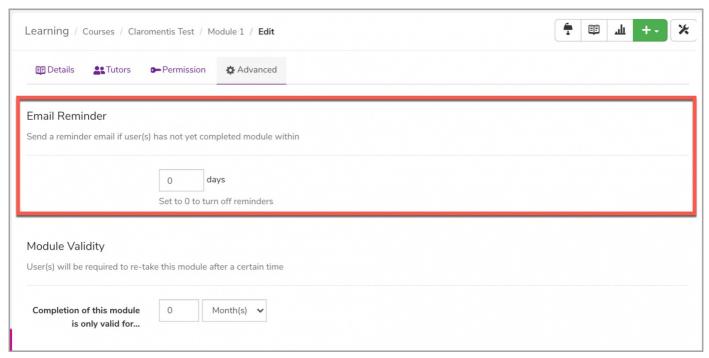
Once the Module Validity date has been set, a reminder notification will be triggered after X months/years after the last completion date.

Please note: A reminder for users to re-take a course will be triggered daily until completed.

Module reminder

This notification will be sent to enrolled users based on the value entered below.

It will be sent every day until the user completes the module.



Set to '0' to turn off reminders.

Last modified on 23 February 2024 by Hannah Door Created on 26 August 2021 by Veronica Kim Tags: learning, Ims, user guide, reminder, validity