Link to article: https://discover.claromentis.com/knowledgebase/articles/787/single-sign-on-sso-user-provisioning-and-user-directory-synchronisation



Single Sign On (SSO), User Provisioning, and User Directory Synchronisation

Overview

When it comes to integrating with an existing or third-party Identity provider, there are 3 levels of integration depending on your requirements.

1. Single Sign-On

By definition, Single Sign-on is an authentication scheme that allows users to log-in with a single ID and password to any of several related software systems.

In order to enable Single Sign-On user account must exist on both systems allowing users to be authenticated with the third party system in order to access the system.

Claromentis support the following Single Sign-On methods:

- LDAP(S) & NTLM/Keberos (for On-Prem solution)
- LDAP(S) and SAML 2.0: ADFS, Okta, Duo, Centrify, One Login. etc (for Cloud solution)
- Social Login: Sign-in with Google, Facebook, Twitter, Microsoft
- Microsoft Azure Active Directory (Azure AD)

Important note regarding Microsoft Azure Active Directory SSO

Claromentis can only integrate with 1 tenancy within Azure, we are unable to integrate multiple tenancies in to the Claromentis platform for Single Sign-On.

Resources:

- Integrating with existing Identity Providers (SSO) and User Directories
- How to enable Social Login (Sign-in with Google, Facebook, Twitter, Microsoft)
- Does SSO works with Mobile App?
- Tutorial: Azure Active Directory single sign-on (SSO) integration with Claromentis (Microsoft Gallery App)

2: User Provisioning

User Provisioning handles the creation of the user within Claromentis from the third party system, the following scenarios are possible and worth considering:

- 1. Users will be created in Claromentis at the moment the users are authenticated with a third party system for the first time. This option can be enabled for **LDAP SSO** and <u>does not work</u> with **Social Login**.
- 2. Users will be created in Claromentis using People API, for instance, you may have a third party HR system that can send REST API request to Claromentis to create new users after they've successfully become employees. Learn more about Claromentis People API

Currently, claromentis does not support the creation of users based on System for Cross-Domain Identity Management (**SCIM**) user management API to enable automatic provisioning of users and group between application and Azure AD.

Learn more about SCIM end point.

3: User Directory Synchronisation

User Directory Synchronisation allows the creation of the users in Claromentis and also keep them in-sync with another user directory provider.

In addition to basic properties such as Name and Email, other information such as Groups or Roles and some selection of user's metadata: Job Title, Office Location and who is their managers can also be kept up-to-date.

Claromentis support the following user directory synchronisation:

- Microsoft Active Directory (2003, 2008, 2012, 2016)
- NetIQ eDirectory (previously known as Novell eDirectory)
- OpenLDAP
- Azure AD using our custom user sync Azure module (or alternatively we can also sync via LDAP) For the Azure module
 please submit a Change request

Alternatively, it is also possible to keep the user directory in sync with any third-party system such as an HR System by developing a custom connector utilising Claromentis People API.

Read more about Claromentis People API

We do not yet support user directory sync with Google Workspace.

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