

## Claromentis v9: Legacy and Deprecated elements

We're retiring some of our legacy apps and replacing them with new and improved versions in the next major release of our software, Claromentis 9.

Some of the legacy options have already been advertising this in their applications since v8.9, but not all, so here is what you need to know ahead of an upgrade to v9:

### Pages will replace Publish

The old way of creating web pages in Claromentis will be removed and all content creation in v9 will take place in Pages.

Pages was introduced in v8.2+ so if you were with us before this version you were likely using Publish.

It's crucial to ensure any Publish content you wish to retain has been re-created in pages before you upgrade to v9 otherwise it will be lost.

[More information on how to carry this out](#)

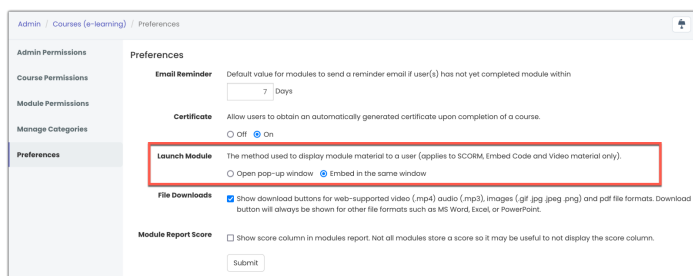
(If your site has never used Publish or you joined us after 2018 there is no action to take as you will have only ever used Pages)

### Modules will launch on the same page (and not be able to open in a new window)

In 8.13 administrators could choose how modules opened in the Intranet - either shown on the same page or in a pop up.

In v9 there is no choice, all modules will now open in the same window and this is how your site will behave once upgraded.

So before upgrading to v9 there is an opportunity to head off any confusion your users may feel once the module launch method becomes embedded on the same page only. Head to Admin > Courses > Preferences and change this (if pop up window) on your site to the below:



This means that users will encounter the module loading on the same page before the upgrade so they are used to it by the time the upgrade is applied and modules will open this way by default.

If your site was already using 'embed in the same window' no change is required before upgrading.

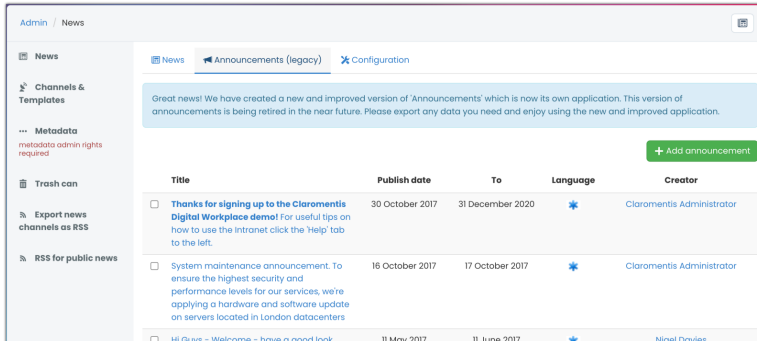
### Announcements will replace News Announcements

Our new Announcements application was released together with [Claromentis Seven Sisters \(version 8.9\)](#) and allows you to push important or urgent updates to your staff quickly and easily.

This will fully replace the old announcements that were configured from Admin > News, so check there on your site for any messages you want to retrieve and store elsewhere ahead of an upgrade to v9.

The old News announcement page component will also be removed, so take this off any Pages on your site to avoid a notice appearing in it after the upgrade. (The new Announcements page components can replace it on Pages once upgraded)

To find out more about our new Announcements app, watch our [webinar](#).

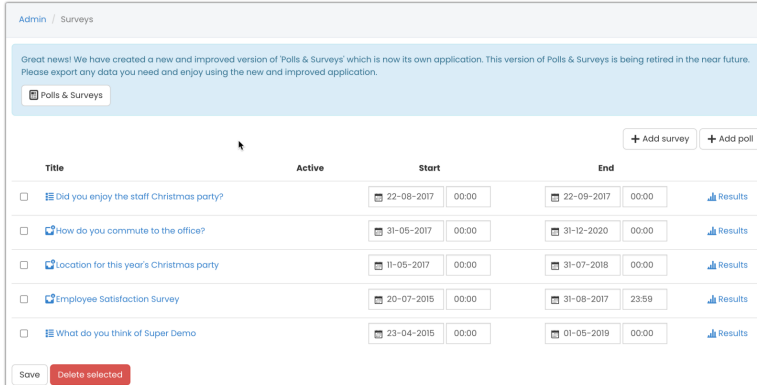


## Polls & Surveys will replace Surveys

Our new [Polls & Surveys](#) application received many new features and improvements, including anonymous tracking and the ability to take the poll or survey multiple times.

This will fully replace the old Surveys application in Claromentis 9, so make sure to check Survey (legacy) on your site so you can export its data if required.

We've put together a detailed guide on Polls & Surveys which you can [read on Discover](#).



## Embed Component will replace Social Feed

Additionally, our legacy Social Feed component will no longer be available in Claromentis 9 - there is nothing to check to retain if you never used this component.

We encourage you to use the new and improved Embed component instead, and you can read our guides on how to embed [Facebook](#) and [Twitter](#) feeds on Discover.

The Embed component can also be used to [embed Instagram posts](#), something that was not possible with Social Feed.

As this component simply pulls through information from an original source, nothing is lost from its removal, instead, pull through the data using our newer components as outlined above.

## Buttons will replace Fast Access Buttons

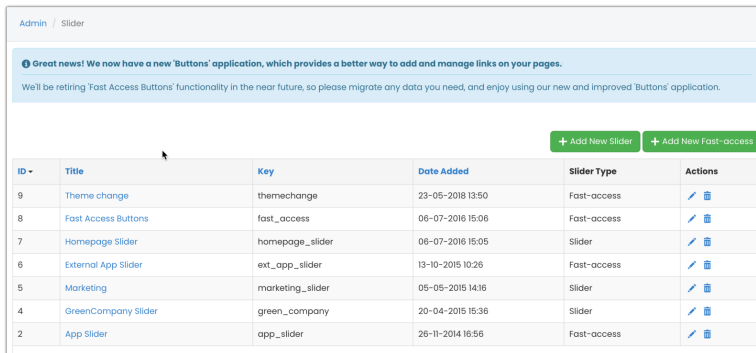
Buttons is a new and improved iteration of Fast access that offers a whole host of new design options and functionality.

Ensure any fast access sets you wish to retain have been re-created in Buttons for use on your Pages ahead of any upgrade to v9.

Check for these in Admin > Slider and recreate each fast access in Buttons or using other applications as you see fit.

(The [Homepage Slider](#) will be retained as we recently improved its functionality as well, only fast access buttons will be removed)

## How to create Buttons



The screenshot shows the 'Admin / Slider' interface. At the top, there is a notification: 'Great news! We now have a new 'Buttons' application, which provides a better way to add and manage links on your pages. We'll be retiring 'Fast Access Buttons' functionality in the near future, so please migrate any data you need, and enjoy using our new and improved 'Buttons' application.' Below the notification are two green buttons: '+ Add New Slider' and '+ Add New Fast-access'. Below these is a table with the following data:

ID	Title	Key	Date Added	Slider Type	Actions
9	Theme change	themechange	23-05-2018 13:50	Fast-access	<a href="#">/</a> <a href="#">🗑️</a>
8	Fast Access Buttons	fast_access	06-07-2016 15:06	Fast-access	<a href="#">/</a> <a href="#">🗑️</a>
7	Homepage Slider	homepage_slider	06-07-2016 15:05	Slider	<a href="#">/</a> <a href="#">🗑️</a>
6	External App Slider	ext_app_slider	13-10-2015 10:26	Fast-access	<a href="#">/</a> <a href="#">🗑️</a>
5	Marketing	marketing_slider	05-05-2015 14:16	Slider	<a href="#">/</a> <a href="#">🗑️</a>
4	GreenCompany Slider	green_company	20-04-2015 15:36	Slider	<a href="#">/</a> <a href="#">🗑️</a>
2	App Slider	app_slider	26-11-2014 16:56	Fast-access	<a href="#">/</a> <a href="#">🗑️</a>

## The Chat application will be deprecated

This includes the use of a Rocket Chat integration if this was in use on your site.

Other applications facilitate communication within Claromentis e.g. in system messenger, email notifications, Discuss, and Forum.

If you have an alternative chat option you wish to use, [submit a support ticket](#) for us to advise further.

## Internet Explorer will not work with Claromentis v9

From October 2020 Microsoft is discontinuing mainstream support and security updates for Internet Explorer 11.

We've made this decision in order to improve the security and reliability of our product and help us to design and develop the best possible intranet software for our customers.

[More information](#)

[Recommended browsers](#)

## Why are we making these changes?

For a period of time, both the legacy and new versions of these apps are available simultaneously in Claromentis 8 to give our customers time to adjust and move over any data.

Starting from Claromentis 9 - the next major version of our software - all legacy versions will be removed. This will allow us to better align our resources to improve product features, performance, and security for our customers.

## Will these apps still be supported?

The older versions of these apps will continue to be available in Claromentis 8. We're committed to supporting Claromentis 8 for two years after its last feature release.

This means that legacy versions of Publish, News Announcements, Surveys, Social Feed and fast access buttons will be supported in Claromentis 8 until at least May 2024. This will include security updates.

If you are concerned about this or would like to ask any questions, please open a [Support Ticket](#) and our team will be happy to help.

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Last modified on 30 October 2024 by [Hannah Door](#)

Created on 20 January 2021 by [Ivan Bandura](#)  
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