IC Webinar Part 4

In this webinar we wrapped up with the final parts of of the Helpdesk form.

Creating triggers to configure both automatic changes and notifications. Enabling the manager field to be autopopulated based on a selected department and email notifications to be sent to both the support team and the initial submitter of the ticket upon the tickets submission.

Related Article

IC Webinar Part 1

IC Webinar Part 2

IC Webinar Part 3

Last modified on 30 November 2023 by Hannah Door

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