

Retrieving system information

System information is the full detailed version numbers of every application that you have installed on your system. When we do upgrades or if you are reporting a bug, it can save time to copy and paste this information as part of your ticket submission or as a note.

Follow these steps to retrieve this.

Navigate to the admin panel:

The screenshot displays the Claromentis admin dashboard. At the top, there is a navigation bar with the 'claromentis' logo, a search bar, and the time '06:43'. Below the navigation bar, there are tabs for 'HOME', 'COMPANY', 'DEPARTMENT', 'FORMS', and 'LEA'. A search bar labeled 'Search Applications' is open, showing a list of applications. A red arrow points to the 'Admin' application icon, which is located in the bottom row of the list. The 'Admin' icon is a wrench and screwdriver. Other applications in the list include Announcements, Badges, Blog, Calendar, Communication, Courses2, Digital Assets, Discuss, Documents, Events, Expenses, Gallery, Holiday Planner, InfoCapture, Knowledge Base, Learning, News, Org Chart, People, Policy Manager, Polls & Surveys, Projects, Quiz, Room Booking, Search, Thank you, Buttons, Menu Builder, and Pages. The background of the dashboard shows a 'Good Morning Claromentis Admin' greeting and a 'New: Polls & Surveys application' announcement.

Administration



System



Announcements



Audit



Audit Manager



Badges



Blog



Buttons



Calendar



Claromentis Tour



Communication



Compliance



Courses2



Design



Digital Assets



Discuss



Documents



Events



Expenses

Admin / System

General

Administrators

License

Date and Time

Background Services

Localisation

Configuration

Labs

Integrations

Scripts

API keys

Claromentis Version



8.9.0

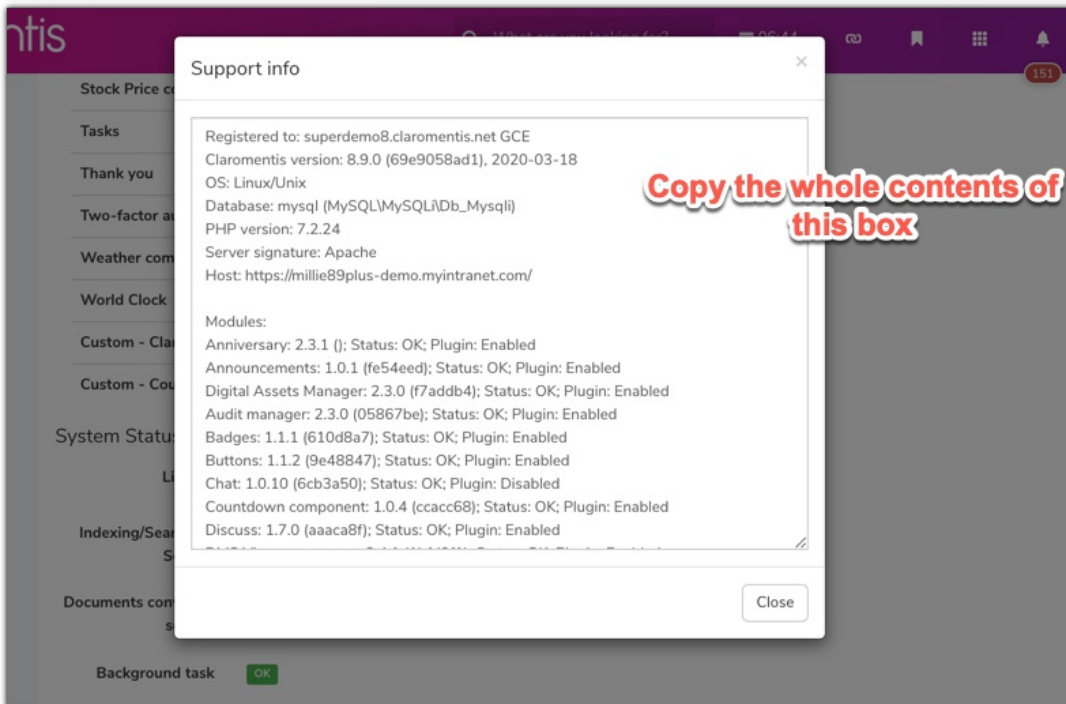
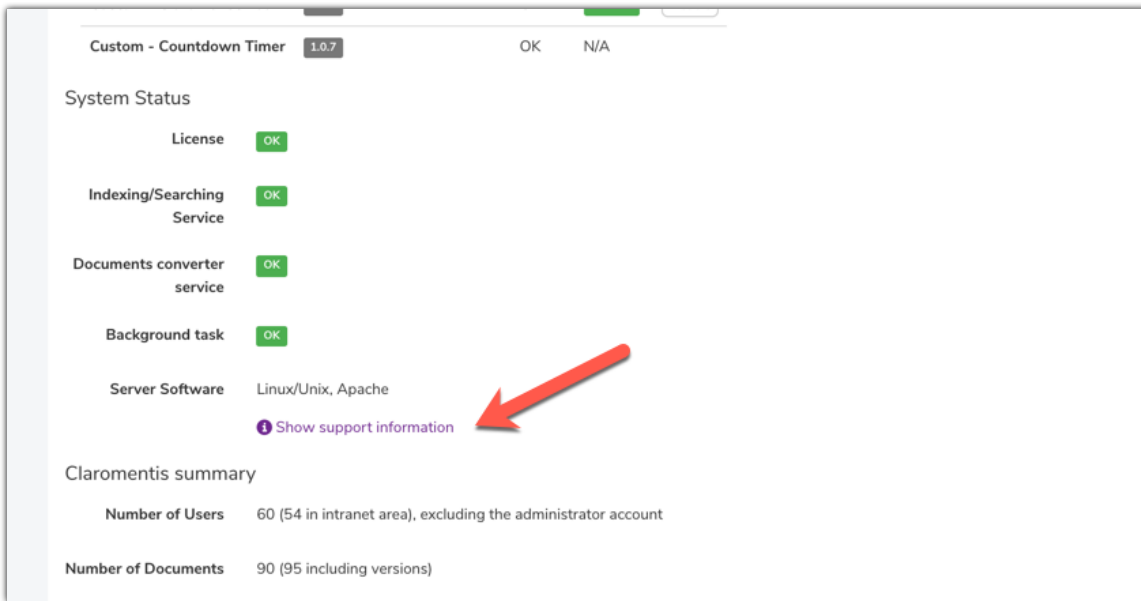
69e9058ad1 2020-03-18
About Claromentis

Installed Modules

Name	Version	Status	Plugin
Anniversary	2.3.1	OK	<input type="button" value="Enabled"/> <input type="button" value="Disable"/>
Announcements	1.0.1 fe54eed 2020-03-17	OK	<input type="button" value="Enabled"/> <input type="button" value="Disable"/>
Digital Assets Manager	2.3.0 f7addb4 2020-01-09	OK	<input type="button" value="Enabled"/> <input type="button" value="Disable"/>
Audit manager	2.3.0 05867be 2019-12-04	OK	<input type="button" value="Enabled"/> <input type="button" value="Disable"/>
Badges	1.1.1 610d8a7 2020-02-14	OK	<input type="button" value="Enabled"/> <input type="button" value="Disable"/>
Buttons	1.1.2 9e48847 2019-11-26	OK	<input type="button" value="Enabled"/> <input type="button" value="Disable"/>
Chat	1.0.10 6cb3a50 2020-03-23	OK	<input type="button" value="Disabled"/> <input type="button" value="Enable"/>

Scroll down





Paste the contents of the box into

the ticket or ticket note.