



## Claromentis 9: Internet Explorer Support Deprecation FAQ

### Why have we decided to stop supporting Internet Explorer in Claromentis 9?

From October 2020 Microsoft is discontinuing mainstream support and security updates for Internet Explorer 11 and actively encouraging users to migrate to modern browsers. As such we have made a decision to redistribute our resources in order to make Claromentis more intuitive and modern for both our development teams and our customers. This will see improved stability, performance and scalability, helping us to better implement customer ideas, change requests and new features.

### My organisation is using Claromentis 8 at the moment, are we going to lose support for Internet Explorer?

There is nothing to worry about, you will not lose support for Internet Explorer. We are committed to supporting Claromentis 8 for two more years, including 1 year of improvements & bug fixes and 2 years of security updates.

### What browsers does Claromentis currently support?

More information about browser support in Claromentis can be found in this article: [Claromentis Browser Support](#)

### Is Internet Explorer still being supported by Microsoft?

Discontinuation of support for Internet Explorer 11 will be staggered, tied to the corresponding versions of Windows that came bundled with the browser.

Internet Explorer 11 support on Windows 7 has now ended. The first end of mainstream support for Internet Explorer 11 on Windows 10 is on the 13th of October, 2020. Beyond that Microsoft offers Enterprise support contracts for extended security support, however regular licensees can not take advantage of this support stream.

More information can be found here: [microsoft.com](https://microsoft.com)

### My organisation relies on Internet Explorer for critical software, what options does Microsoft offer?

Recent versions of Microsoft Edge include an IE mode. It enables the use of the Trident MSHTML engine from Internet Explorer 11 for legacy sites and web applications that still require it, while using a modern engine for everything else. IE mode includes support for legacy features like ActiveX controls, Browser Helper Objects among others. More information can be found here: [docs.microsoft.com](https://docs.microsoft.com)

### Where can I find more information about Microsoft Edge?

Microsoft provides documentation, including deployment, configurations and policies here: [docs.microsoft.com](https://docs.microsoft.com)