

Creating Skills Users Can Be Endorsed For

Introduction

Skills can be set by administrators for end-users to attribute to themselves on the front end. These are completely customisable so has the potential to cover any skill utilised within your company or those outside of work (if appropriate)

Chosen skills display on user-profiles and each user can rate themselves on level of proficiency.

Users with selected skills will be returned when that skill is searched globally or using the specific skill search area in the People application, aiding other users to find individuals with appropriate knowledge to facilitate collaboration.

On top of this users can endorse each other for these skills to further support that user's experience and proficiency level.

Managing Skills as an administrator

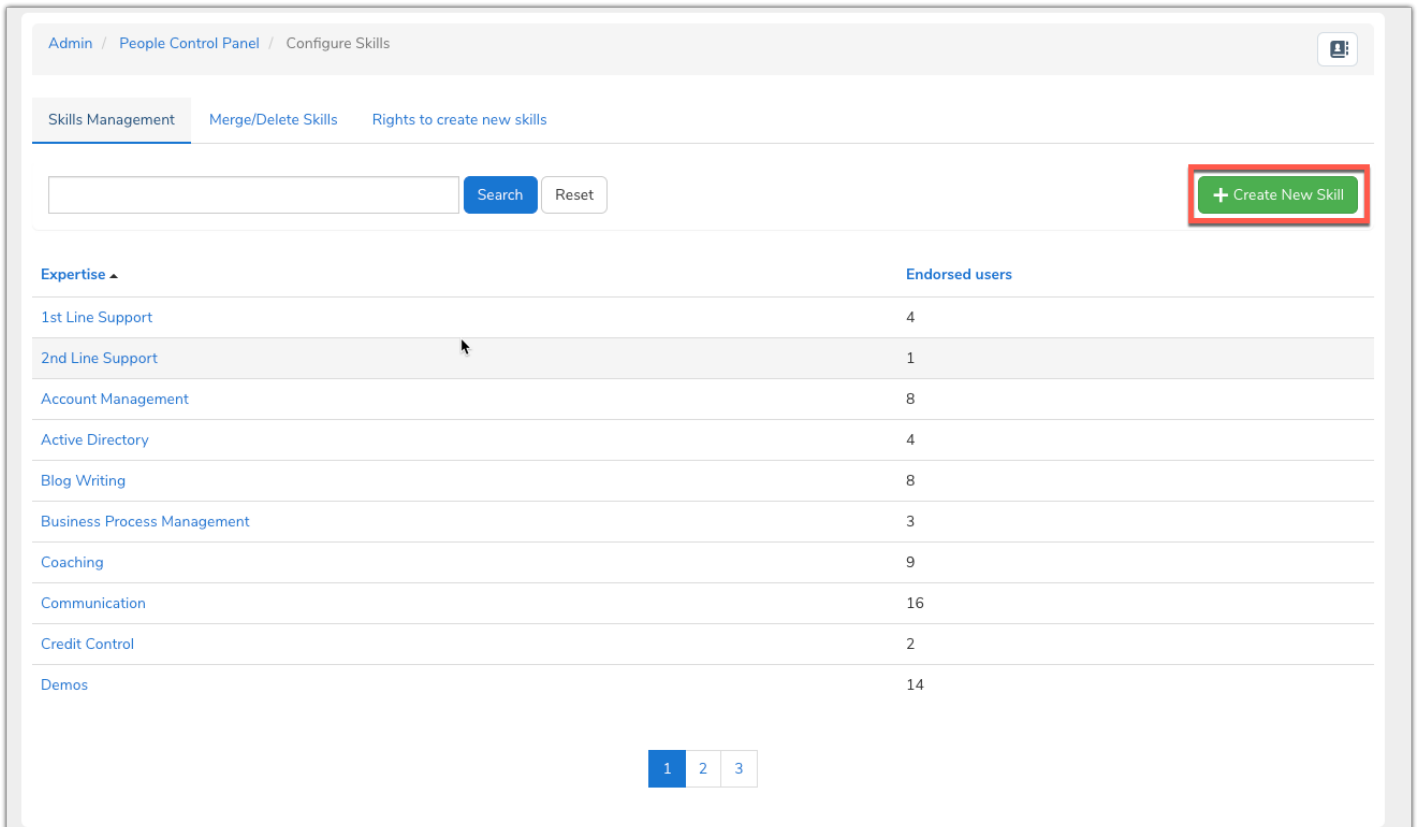
- Adding skills

An application administrator of People can add skills by heading to Admin > People > Configure Skills

The screenshot shows the 'Admin / People Control Panel' interface. At the top, there are navigation tabs for 'Users', 'Power users', 'Roles', 'Groups', and 'Password policy'. Below these is a search bar labeled 'Name:'. A horizontal menu of letters (A-Z) is visible, along with a sort option 'First name, Surname'. The main area contains a table of users with columns for 'Photo', 'Full name', 'Role', 'Group', 'Dummy User Account', 'Assigned', and 'Spare'. The 'Configure Skills' option in the 'Utilities' sidebar is highlighted with a red box.

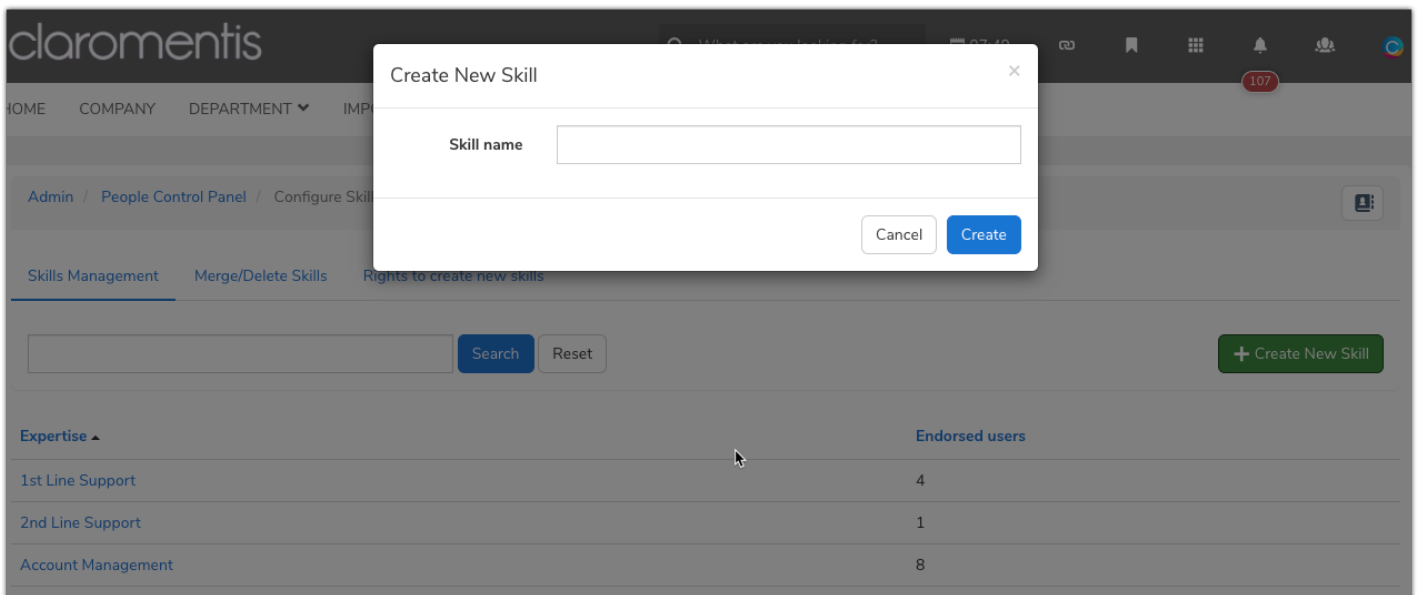
Photo	Full name	Role	Group	Dummy User Account	Assigned	Spare
	Abigail Clark	none	Human Resources, Company, Learning and Development	Yes	Yes	<input type="checkbox"/>
	Alan Metcalfe	none	Sales, Company	Yes	No	<input type="checkbox"/>
	Alison Kelly	none	Human Resources, Company	Yes	Yes	<input type="checkbox"/>
	Amelia Jackson	none	Human Resources, Company	Yes	Yes	<input type="checkbox"/>
	Anne Wilkins	Managers	Professional Services, Company	Yes	No	<input type="checkbox"/>

This will open the 'Skills Management' area, where any skills already configured will be listed.



To add a new skill:

- Click the 'create new skill' button.
- A pop up will appear where the name of the skill can be entered.
- Click 'create' to add the skill to the system.



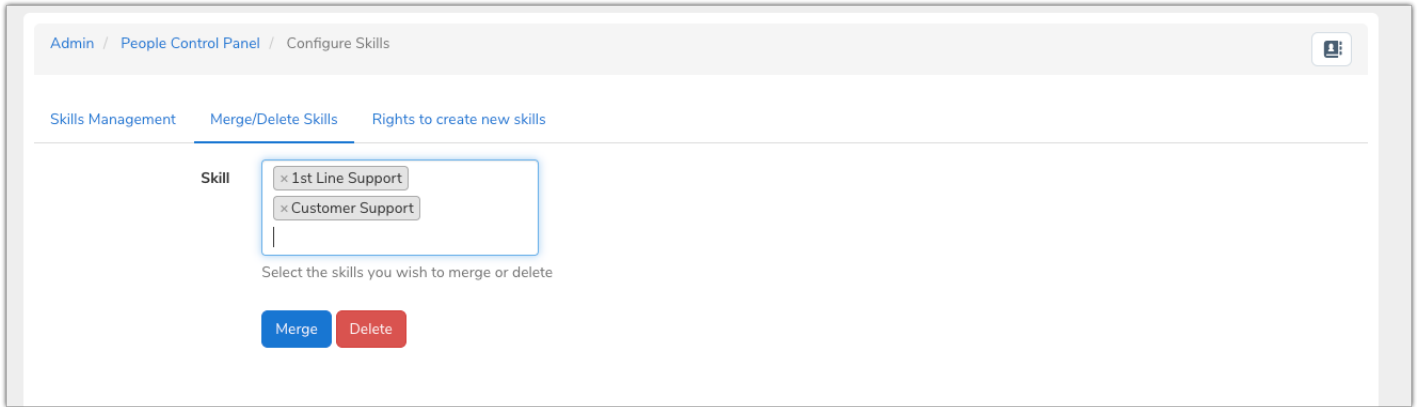
Once added, users will be able to attribute this to their profile and begin to be endorsed by other users, which is explained in the front end user section of this article.

- Merge/delete skills

The next available tab as an administrator in this area is the ability to merge skills together or to delete them.

If two or more skills are similar and could be merged this can be carried out under a new overarching skill name,

or retaining one of the names already given.

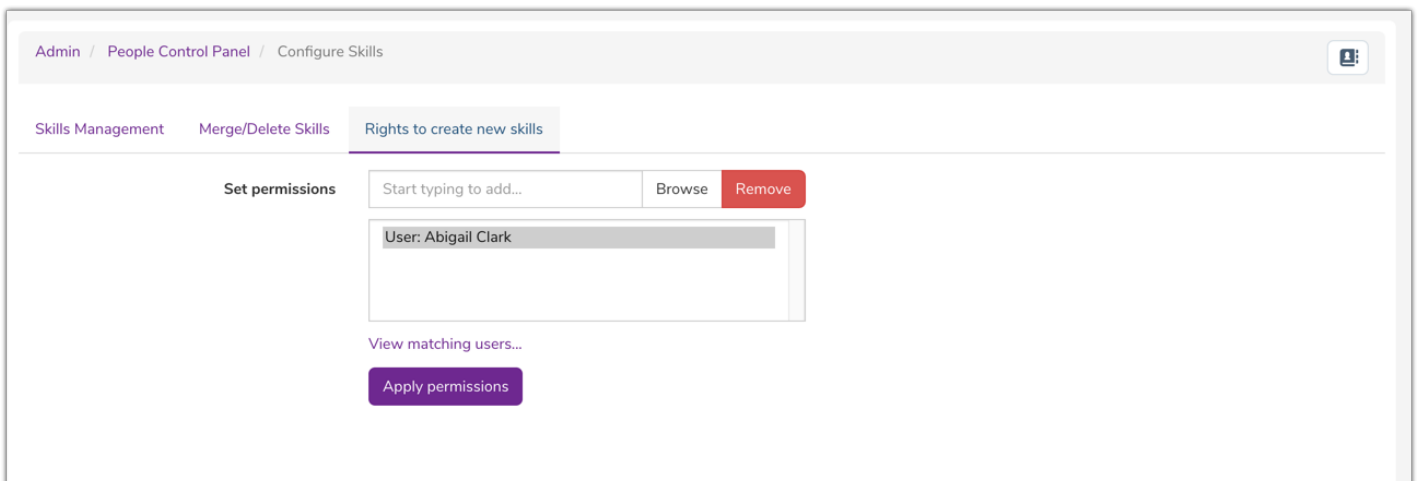


Merging skills will effect all users that attributed them to their profile previously, updating their profile with the new name but keeping the amount of endorsements they had intact.

If a user had all skills included in the merge on their profile, the endorsement total across them will be combined and displayed next to the merged skill.

- Give other users the ability to create new skills

The final tab available on the administrative side is where the right to create new skills for other users can be given.



Any user with this permission can add skills to other users profiles directly and does not have to be an application administrator of People in order to do so.

These responsible users (along with application administrators of People) can add new skills to user profiles from the front end which additionally creates them in the back end once added - allowing these new skills to become available for selection by other users themselves.

Responsible users or administrators add new skills directly on a user profile by using the 'Endorse this person for...' field.

Whatever they type will appear highlighted blue in the dropdown, clicking this adds the skill into the field and clicking 'endorse' adds it to the profile, whilst additionally creating the new skill in the back end.

People / Profile

Anne Wilkins
Sales Director

Address: Towerpoint, 44 North Road, Brighton, East Sussex, BN1 1YR
Landline: +44 (0)1273 666355
Preferred contact method: Email
LinkedIn

Endorsements: Software Training (11), Train the Trainer (8), Conference Lead (2)

Manager: Nigel Davies (Sales Director)
Direct Reports: Vanessa Wright (Sales Manager)

Badges: [Icons]

Career details: My expertise lies in successfully developing and implementing effective sales strategies, directing go-to-market campaigns, and negotiating substantial global contracts to accelerate business development and

Front end use of Skills

- User attributes Skills to themselves

When editing their profile a user can begin to choose skills that apply and give themselves a proficiency rating.

End users will be able to select from the list of skills set up on the Admin side by administrators.

The skills area is in the 'Expertise' tab when the user is editing.

Individual skills can be added to the profile or several at once, by using the multiple select field given as shown below:

claromentis

What are you looking for? 10:25

HOME TESTING COMPANY DEPARTMENT FORMS LEARNING PROJECTS BUG TRACKER

Invoice Requests
5 May 2015 form invoice
When there are multiple people in an organisation instructing invoices to be sent t...
Like 0 Likes 0

Discussion
Share your thoughts and ideas here
Add a comment

Connor Chapman wrote...
Happy new year everyone! Who has any inspiring tips or resolutions they'd like to share?
Reply Like Edit 06-01-2021 09:35

Joanne Thomson wrote...

Good Morning Claromentis Administrator
Welcome to Claromentis

Book a personal demo Pricing

March 2021

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4
5	6	7	8	9	10	11

Getting started Announcements

Polls & Surveys Thank You

Badges E-forms

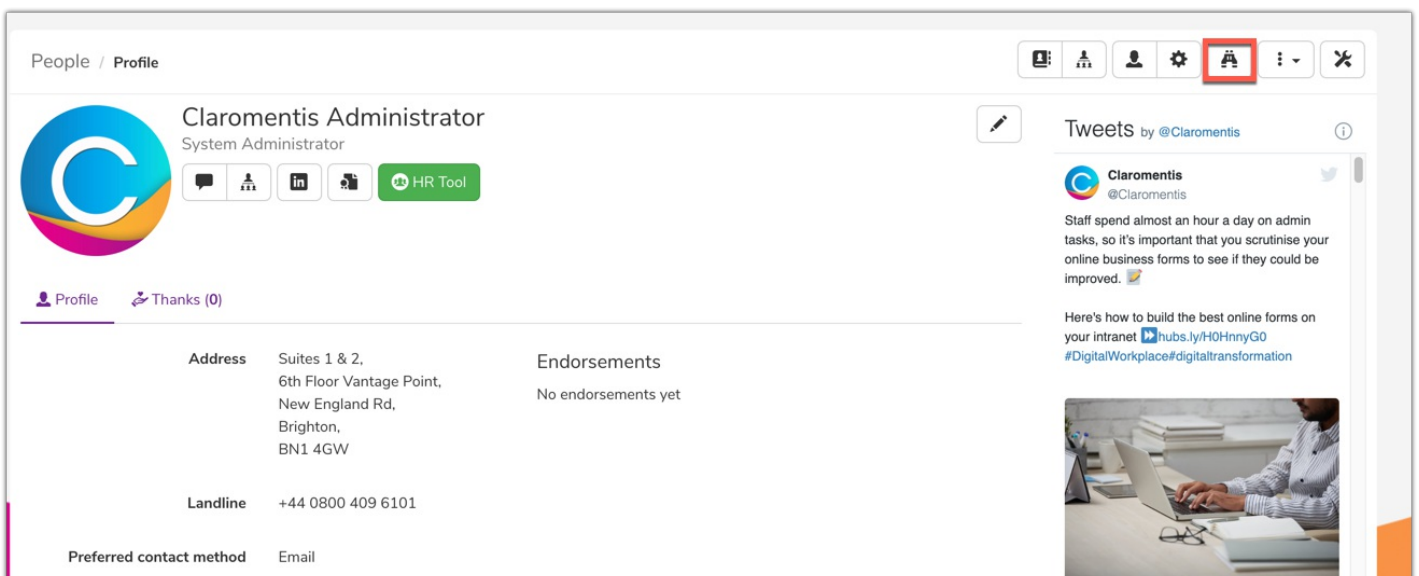
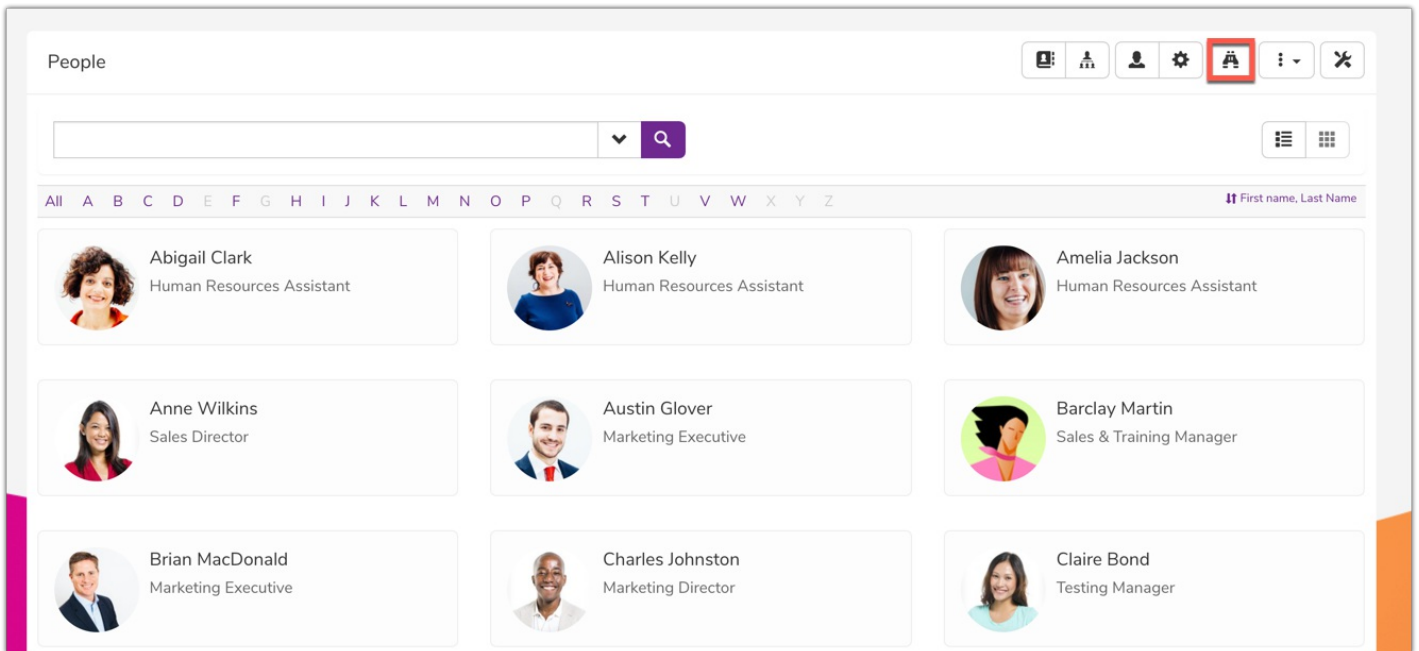
E-Learning Slack

Countdown Timer

- Skills search

Once attributed, selected skills can be viewed by other users after performing a skills search.

This can be accessed via the Binoculars icon given on the front end of People or when on a user's profile.



Once in the search a user can click into the dropdown to see the whole list of configured skills and select one or multiple.

The returned list will give each user that attributed this skill to themselves and the proficiency rating chosen.

People / Skill Search

Skill name:

Expertise Endorsements

Name

	Claramentis Administrator System Administrator	Account Management Average	1st Line Support Good
	Michael Christian Information Architect	Account Management Good	
	Abigail Clark Human Resources Assistant	Account Management Expert	

- Endorsements

The other option given in the search is endorsements.

When skill(s) are searched in this way a total number of endorsements are displayed per user per skill.

People / Skill Search

Skill name:

Expertise Endorsements

Name

	Barclay Martin Sales & Training Manager	Account Management 5	1st Line Support 9
	Dan Butler Support Technician	1st Line Support 5	
	Dave Arril Head Of Sales	Account Management 7	
	Nigel Davies Sales Director	Account Management 10	
	Demo Account	Account Management 7	
	Irene Gray Sales Assistant	Account Management 7	
	Melanie Forsyth EMEA Senior Sales Executive	Account Management 6	
	Nathan Stewart Sales Assistant	Account Management 6	
	Olivia Stewart Sales Assistant	Account Management 7	
	Michael Hassman Trainer/Client Manager	1st Line Support 5	

The higher the number the more people have endorsed the user for that skill.

A user can endorse another by heading to their profile on the front end and clicking the plus symbol next to a

Skill, which highlights in blue.

An endorsement can only be given once per user, so the only option following this is to remove the endorsement which highlights in red.

(Users cannot endorse themselves for skills, instead they set a proficiency rating)

The screenshot shows the profile of Nigel Davies, Sales Director. The profile includes contact information, social media links, and an endorsements section. The 'Endorsement' skill is highlighted in blue, indicating it is a new endorsement. The 'Endorse this person for...' field is currently empty, and the 'Endorse' button is visible. The 'Career details' section mentions 17 years of experience with Claromentis.

Address	Towerpoint 44 North Road Brighton East Sussex BN1 1YR
Landline	+44 (0)1273 666355
Preferred contact method	Email
LinkedIn	
Twitter	@ClaroNigel

Endorsements	Count	Action
Endorsement	10	
Demos	7	+
Presentations	6	+

Endorse this person for... **Endorse**

Career details
Working with Claromentis for 17 years.
I have enjoyed a global career living and working in the UK, Holland, Oman, Indonesia and the USA.
Interests

- Adding new Endorsements

End users can also add additional endorsements to a user's profile and become the first person to do so.

Using the 'Endorse this person for' field a user can select from the skill options configured by administrators and attribute this to the users profile on their behalf.

If a user has been endorsed for a skill by another person that they did not previously attribute to themselves, in order to give a proficiency for this (and appear in the skills search in People rather than endorsements search only) they need to also add the skill to their profile in the 'Expertise' tab.

The screenshot shows the profile of Alison Kelly, Human Resources Assistant. The profile includes contact information, social media links, and an endorsements section. The 'Coaching' skill is highlighted in blue, indicating it is a new endorsement. The 'Endorse this person for...' field is currently empty, and the 'Endorse' button is visible. The 'Career details' section mentions her role as a Human Resources Assistant.

Address	Towerpoint 44 North Road Brighton East Sussex BN1 1YR
Landline	+44 (0)1273 666355
Preferred contact method	Email
LinkedIn	
Twitter	

Endorsements	Count	Action
Coaching	6	+
Communication	5	+
Presentations	4	+

Endorse this person for... **Endorse**

Career details
As a Human Resources Assistant I help out with generating the monthly and annual reports, as well as process incoming training requests.
I have great communication skills which I believe is a core quality to have in the HR field.

Created on 1 March 2021 by Hannah Door. Last modified on 1 December 2023

Tags: people, user, skills, endorsements, skill, endorsement