

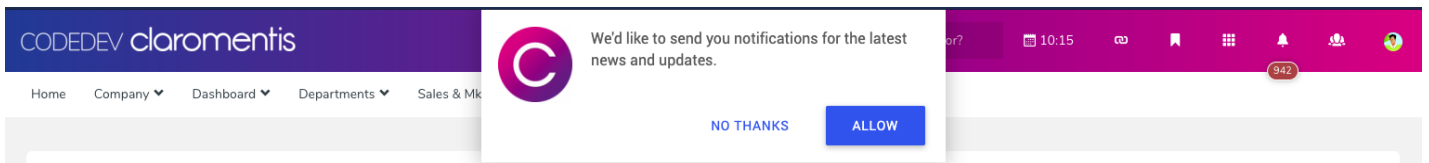


## Push notifications settings in browser

### Browser Push Notification

This is only possible to set up if your site has [a custom mobile app](#) developed.

If you have browser [push notification](#) enabled, you will be prompted for the first time to allow notification in the native browser see example prompt below:



### Re-enabling notification prompt.

Say you may have answered it with **NO THANKS** and no longer get the prompt in your browser.

If you wish to re-enable this prompt, you need to clear site data, this can be done by the following options:

#### 1. Clearing application cache.

Please follow this instruction in Chrome

On your computer, open Chrome.

- At the top right, click More .
- Click More tools Clear browsing data.
- At the top, choose a time range. To delete everything, select All time.
- Next to "Cookies and other site data" and "Cached images and files," check the boxes.
- Click Clear data.

On Safari:

- Click on the Safari drop-down menu and select Preferences.
- Click the Advanced tab. Select the Show Develop menu in menu bar checkbox and close the Preferences window.

- Select the Develop drop-down menu. Click Empty Cache.
- Note: You may want to also clear your browser history.

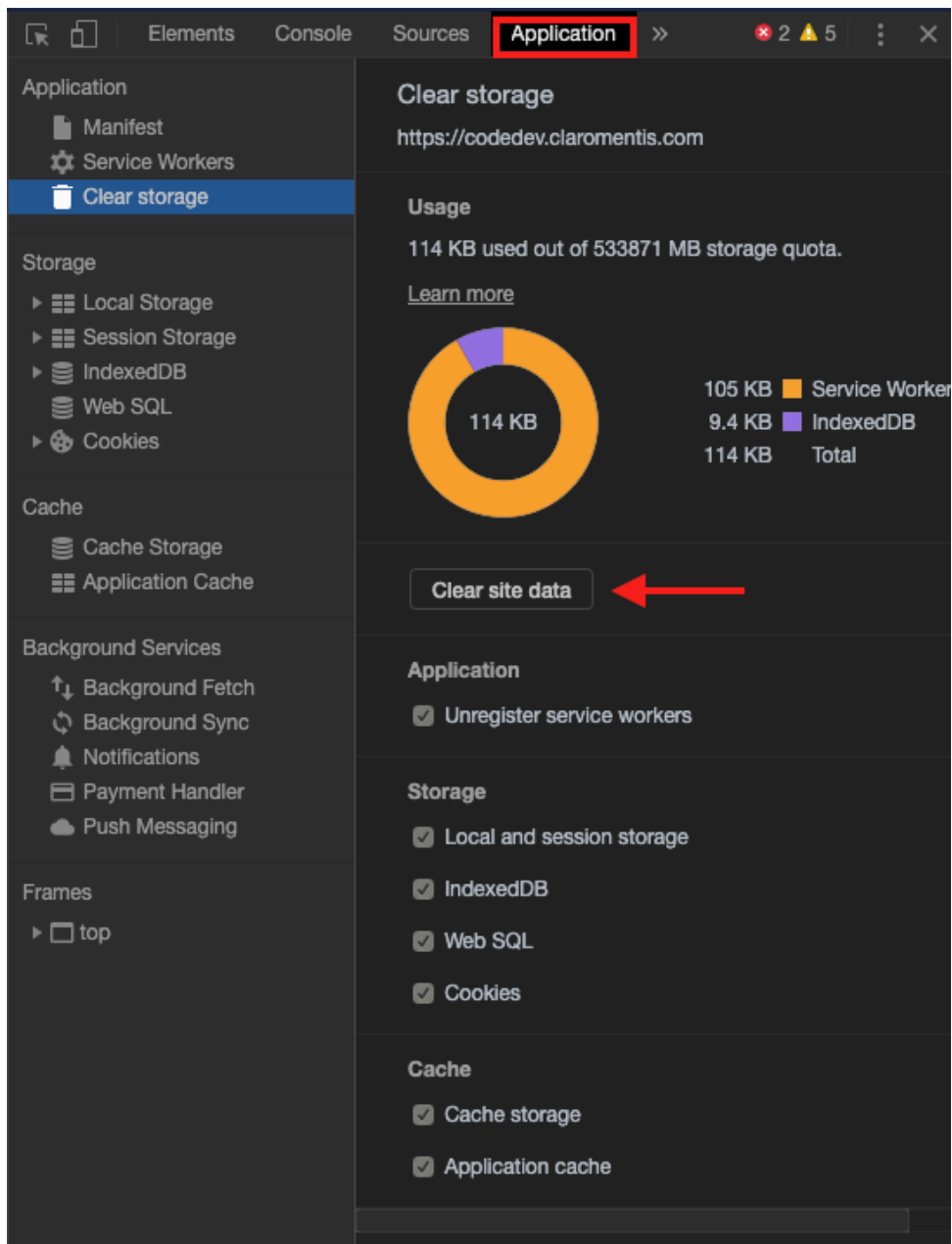
On IE 11

- Click the Settings icon (top right corner) click Safety.
- Click Delete browsing history.
- Check the Temporary Internet files and website files option.
  
- Click Delete.

Please note some settings of the site will get deleted and you will be required to sign-in again.

## 2. Using Browser Developer Tool

If you have developer tools open in the Application tab click **"Clear site data"** below is example in Chrome browser.



Following this, the site should prompt you again to accept browser push notifications.

---

---

Last modified on 18 June 2024 by [Hannah Door](#)

Created on 7 January 2020 by [Michael Christian](#)

Tags: [push](#), [desktop](#), [browser](#)