

How to use the Free Claromentis Mobile App

Claromentis mobile app is a quick way to have your Digital Workplace on the go.

Please note: If your site has access requirements e.g. a VPN the free app will not work and you will need to request a **custom app** be developed for your site instead.

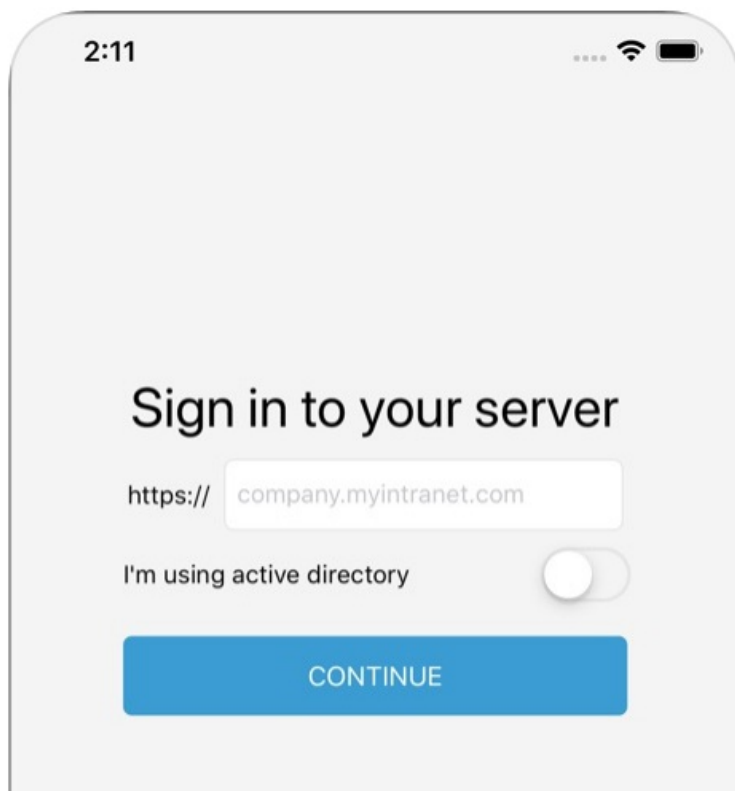
Step 1: Download the free app from the Apple App Store or Google Play by searching for 'Claromentis'.



Step 2: Open the app and enter your Claromentis URL without https://

for example `companyname.myintranet.com`

Check the URL to match what you see in the address bar of your browser and make sure it is not a redirection.
In most cases, it will be without **www**.

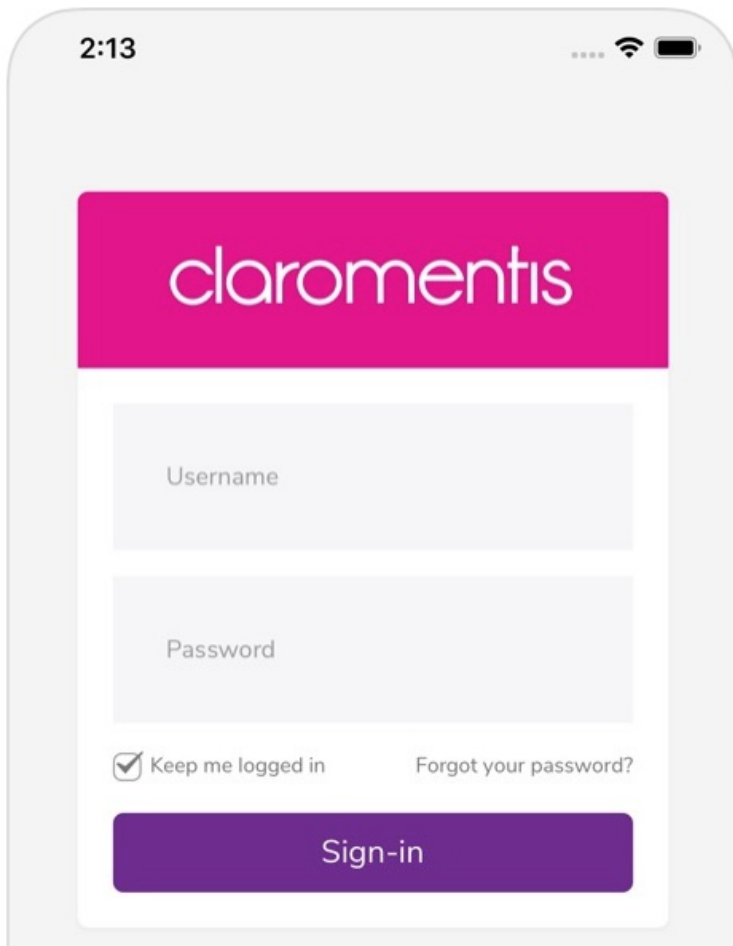


You only need to choose active directory if your system is set up using NTLM-based Single Sign-On (Log-in using Microsoft Windows Account) is enabled on your system.

Step 3: You should be presented with the familiar login screen.

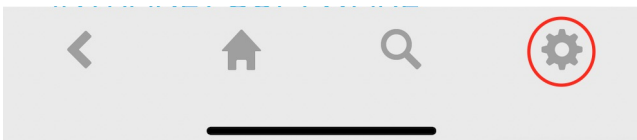
Log-in with the same username and password you are using when sign-in via Desktop.

If you don't have one please contact your administrator.

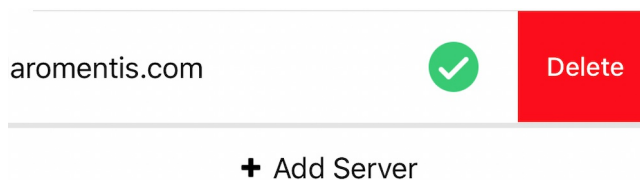


Help! I don't see the login screen!

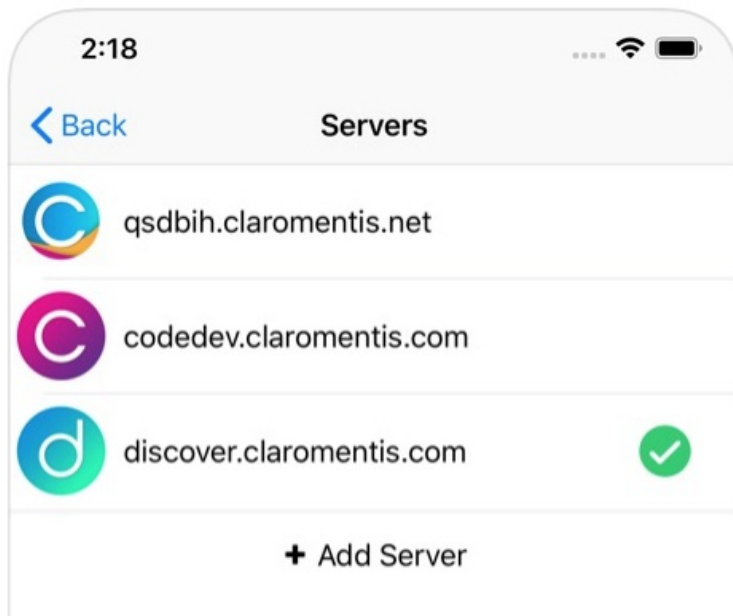
If you don't see the login screen, you may have entered incorrect URL, navigate to the Settings



Remove the incorrect server by swiping left and click on **Add Server** to re-enter Server's URL



Did you know you can connect to multiple Claromentis system from a single app, ideal to switch between your Intranet and Extranet or between Staging and Live.



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Apps

Do you need a Custom
app?

Last modified on 5 April 2024 by [Hannah Door](#)

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