



Calendar FAQ'S

Can I notify external users about a calendar event?

External users cannot be notified about Intranet [calendar events](#) unless they are added to it as a guest.

To become available as a guest simply type their email address in the field provided. If there is no existing contact this new email address will be added to your personal [Contact](#) in the People application automatically.

Guests will receive notifications about the event which they can add to their own personal calendars.

A screenshot of the 'Add/Edit event' form in the Claromentis calendar application. The form is titled 'Calendar / Add/Edit event' and has a close button (X) in the top right corner. It contains several sections: 'Name' with a text field containing 'Big Meeting'; 'When' with date and time pickers for '05-10-2022' and '06-10-2022'; 'Location' with a text field and a 'Link room' button; 'Calendar' with a dropdown menu showing 'Social'; 'Description' with a text area; 'Set reminder?' with a radio button and a '30 min' dropdown; 'Are you going?' with radio buttons for 'Yes', 'No', and 'Unknown'; and a checkbox for 'Send notifications about event changing'. On the right side, there are two tables: 'Invited people' and 'Add guests'. The 'Invited people' table has columns for 'Name', 'Status', and 'Notification', and contains one entry for 'Claromentis Administrator' with status 'Unknown' and notification 'Sent'. The 'Add guests' table has the same columns and contains a search bar with the text 'Select or create a contact' and a list of results including 'Add user' and 'Add user (hannah.douglas@claromentis.com)'. There is also a 'Find conflicts' link in the top right of the 'Invited people' section.

Can I two-way sync a calendar with Claromentis?

Currently, a two-way sync in a calendar and the Intranet cannot be established, but it is something we would like to provide in the future.

What can be achieved is a one-way sync of [Internet calendar](#) information either from Claromentis to an External provider or vice versa.

(e.g. Claromentis to Gmail, Outlook etc)

The events that are synced from the source location are read-only in the second location.

The second location will update with new events when added to the source on the next sync, but adding events to the calendar in the second location will not appear in the source.

Due to this, the sync is effective only in one direction.

Resources:

- [Learn more about Internet Calendar](#)
- [How to display Google Calendar in Claromentis](#)
- [How to display Claromentis Calendar in Outlook Office 365](#)
- [How to display Claromentis Calendar in Google Calendar](#)

