

# Microsoft Exchange

#### What is Microsoft Exchange?

Microsoft Exchange Server is a mail server and calendar by Microsoft that exclusively run on Windows Server. Microsoft Exchange typically is deployed on-premise. Exchange Online deployed in the cloud is provided by Microsoft as part as Office 365.

### Does Claromentis work with Microsoft Exchange?

Claromentis works with a range of mail servers on both Linux and Windows Server. Most of our customers have email and calendar system in place within the organisation, mostly provided by Google with Gmail and G-Suites or Microsoft Exchange Server. Claromentis can work with Microsoft Exchange Servers in the following ways:

## System Email

Microsoft Exchange has SMTP (Simple Mail Transfer Protocol) services just like other mail platforms. This can be configured so that on-premise Claromentis can send out emails from your Microsoft Exchange Server.

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Claromentis currently do not provide bi-directional sync between Claromentis Calendar to Microsoft Exchange, instead, it is possible to display Claromentis Calendar in Outlook Office 365 using Internet Calendar method.

When an event is created within Claromentis Calendars such as meeting requests or Events, users can receive an invite containing event data (\*ics) This file can be used in email clients such as Microsoft Outlook, Apple Calendar or Google Calendar to create an event in your personal calendar.

Claromentis calendar is designed as a group calendar instead of replacement of personal calendar such as Microsoft Outlook or Google Calendar.

#### **Room Booking**

Currently, Claromentis Room Booking app does not provide any integration with Microsoft Outlook Room Booking.

## What if my organisation need custom integration?

There are many online tools that provide third party integration with Microsoft Exchange, Zapier is one of the popular tools for integration, but if you do have specific integration in minds please submit a change request so that one of our specialists can get in touch with you.

Last modified on 30 November 2023 by Hannah Door

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