

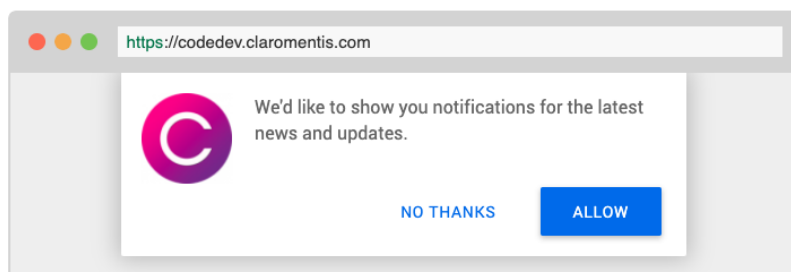
Configuring Web Push Notification with OneSignal

If you have a custom / branded mobile app for your organisation it is likely that OneSignal has been configured as part of Mobile Push Notification. Please contact our Support team to learn more.

OnPremise: Please make sure your firewall is allowing connection to <https://onesignal.com> to send push notification payload.

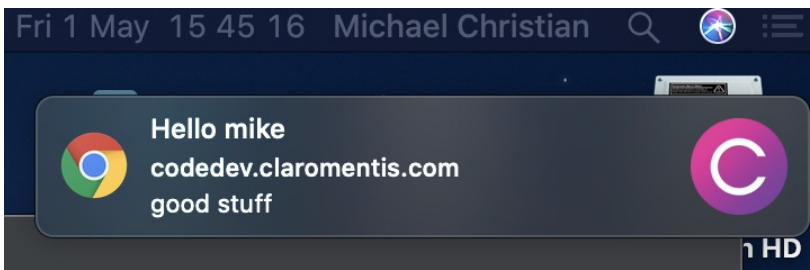
What is a web push notification?

You may have seen this when you visited a website and it prompts you to send notification? here is what the prompt often it looks like,



It sent notification to you even if you are not actively on that website.

Here is an example prompt in the desktop computer:



What is OneSignal?

OneSignal allows a push notification from the Internal messaging within claromentis to be relayed to OS or compatible Browser (Chrome & Firefox) as well as used on Mobile push Notification.

Mobile Push Notification on iOS and Android requires the development of **Custom Mobile App**

Requirements

Claromentis version 8.6+

OneSignal Account - [Sign Up Here](#)

SSL enabled Claromentis URL for example: <https://companyname.myintranet.com>

Web Push

1. Once logged on to OneSignal create an app by clicking "add app" button.
2. Select Web Push and complete the form.

2 Site Setup

SITE NAME *

SITE URL *

DEFAULT ICON URL [+ UPLOAD](#)

My site is not fully HTTPS

3 Permission Prompt Setup

NAME	APPEARANCE	ACTION	
Slide Prompt	All Pages	Opens Slide Prompt	✎

[ADD A PROMPT](#)

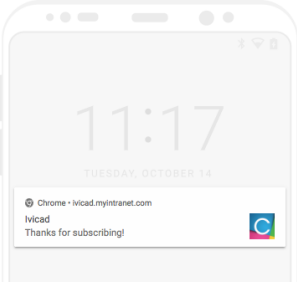
4 Welcome Notification (Optional)

Send welcome notification after subscribing

TITLE

MESSAGE

LINK
 Open link when clicking welcome notification



3. You will be asked to download SDK files and add code to your website, you can simply ignore this step below and click "Finish"

6) Configure Web Push

6 Upload Files

Next, you will need to download the OneSignal SDK files and upload them to the top-level root of your site directory.

[DOWNLOAD ONESIGNAL SDK FILES](#)

7 Add Code to Site

If you haven't already, add this code to the `<head>` section on all pages of your site that users can subscribe to.

[COPY CODE](#)

```

<head>
...
<link rel="manifest" href="/manifest.json" />
<script src="https://cdn.onesignal.com/sdks/OneSignalSDK.js" async="">
</script>
<script>
var OneSignal = window.OneSignal || {};
OneSignal.push(function() {
  OneSignal.init({
    // ...
  });
});
</script>
...
</head>
```

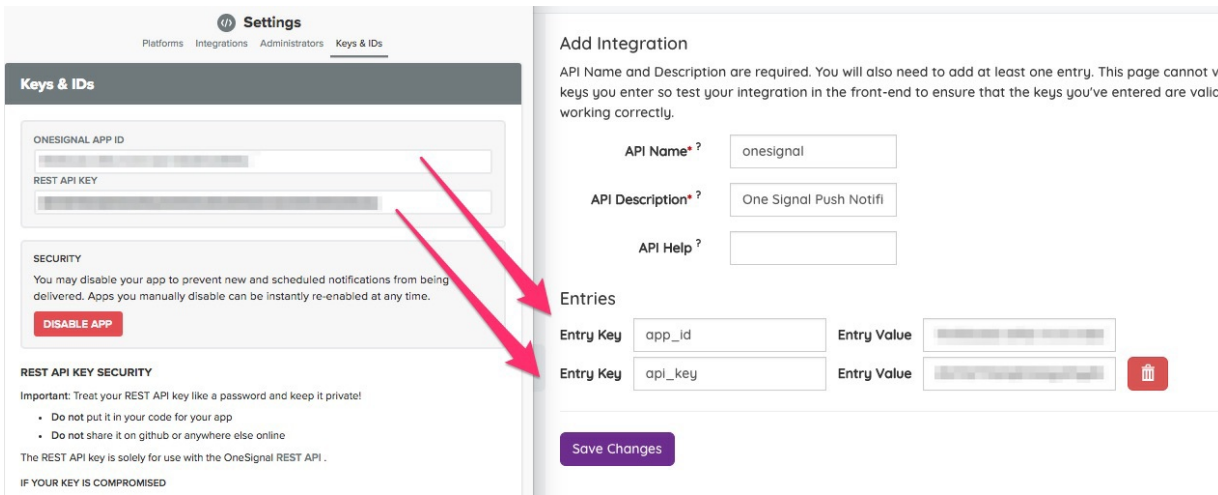
8 Add your first user

Time to subscribe to your notifications! Just go to your website and Allow push notifications.

[GO TO MY WEBSITE](#)

FINISH

4. Still at OneSignal navigate to "Keys and IDs" from the top menu and make note of APP ID and REST API Key which you needs to enter in Claromentis.



5. Navigate to Claromentis [Admin / System / API keys](#) and click on "Add a new integration"

API Name: [onesignal](#)

API Description: [One Signal Push Notification](#)

Entry Key: [app_id](#)

Entry Value: {paste the app ID from onesignal}

Entry Key: [api_key](#)

Entry Value: {paste REST API key from onesignal}

6. Test sending web push notification from onesignal

Last modified on 6 December 2023 by Hannah Door

Created on 18 October 2018 by Michael Christian

Tags: app, custom