

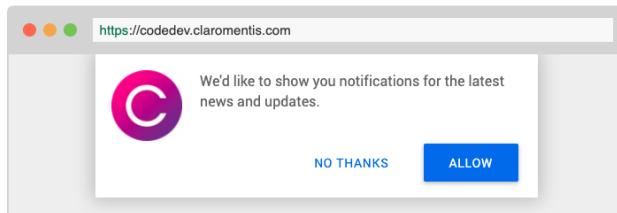
## Configuring Web Push Notification with OneSignal

If you have a custom / branded mobile app for your organisation it is likely that OneSignal has been configured as part of Mobile Push Notification. Please [contact our Support team](#) to learn more.

**OnPremise:** Please make sure your firewall is allowing connection to <https://onesignal.com> to send push notification payload.

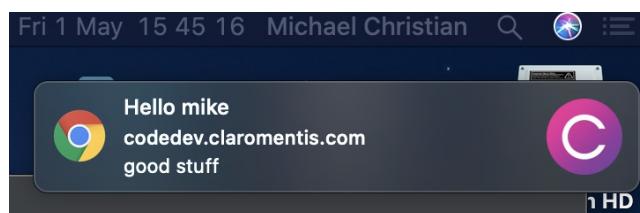
### What is a web push notification?

You may have seen this when you visited a website and it prompts you to send notification? here is what the prompt often looks like,



It sent notification to you even if you are not actively on that website.

Here is an example prompt in the desktop computer:



### What is OneSignal?

OneSignal allows a push notification from the Internal messaging within claromentis to be relayed to OS or compatible Browser (Chrome & Firefox) as well as used on Mobile push Notification.

Mobile Push Notification on iOS and Android requires the development of [Custom Mobile App](#)

## Requirements

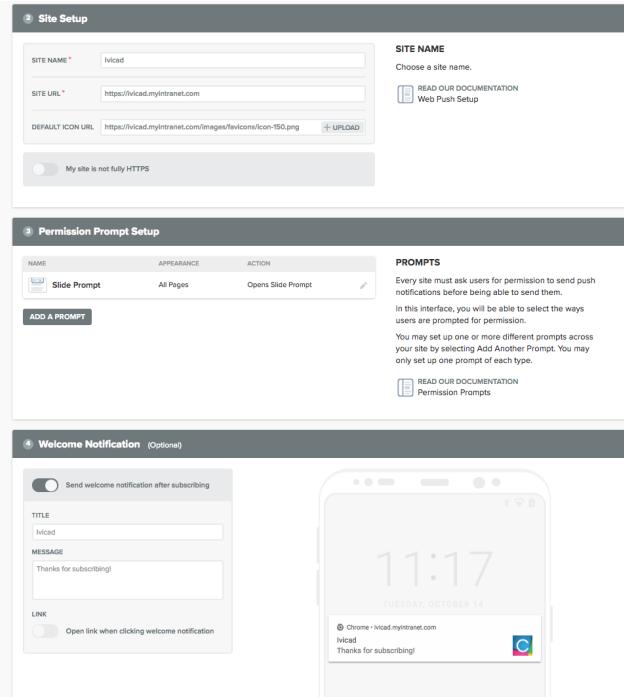
Claromentis version 8.6+

OneSignal Account - [Sign Up Here](#)

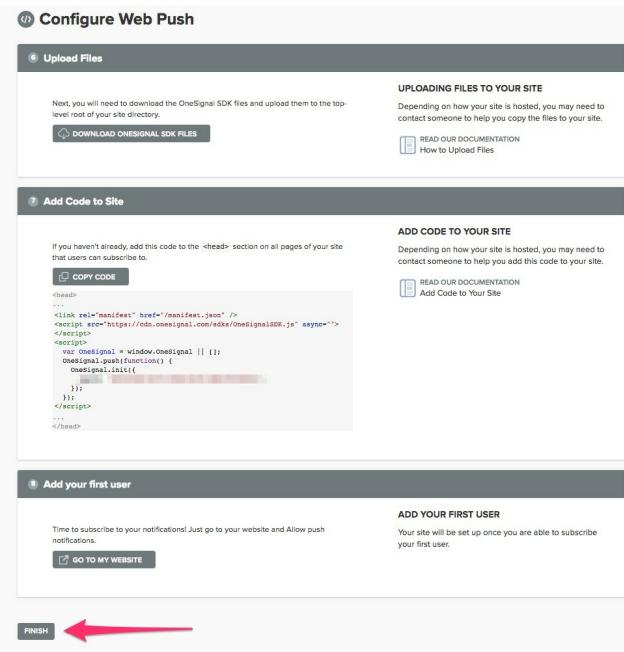
SSL enabled Claromentis URL for example: <https://companyname.myintranet.com>

## Web Push

1. Once logged on to OneSignal create an app by clicking "add app" button.
2. Select Web Push and complete the form.



3. You will be asked to download SDK files and add code to your website, you can simply ignore this step below and click **Finish**



4. Still at OneSignal navigate to 'Keys and IDs' from the top menu and make note of APP ID and REST API Key which you needs to enter in Claromentis.

The screenshot shows the 'Settings' section of the Claromentis interface. On the left, under 'Keys & IDs', there are fields for 'ONESIGNAL APP ID' and 'REST API KEY', both with redacted values. Below these is a 'SECURITY' section with a 'DISABLE APP' button. On the right, an 'Add Integration' dialog box is open. It has fields for 'API Name\*' (set to 'onesignal'), 'API Description?' (set to 'One Signal Push Notifi'), and 'API Help?'. The 'Entries' section contains two entries: 'Entry Key' 'app\_id' with 'Entry Value' (redacted) and 'Entry Key' 'api\_key' with 'Entry Value' (redacted). A red arrow points from the 'Entries' section of the main page to the 'Entries' section of the dialog box.

5. Navigate to Claromentis `Admin / System / API keys` and click on "Add a new integration"

API Name: `onesignal`

API Description: `One Signal Push Notification`

Entry Key: `app_id`

Entry Value: {paste the app ID from onesignal}

Entry Key: `api_key`

Entry Value: {paste REST API key from onesignal}

6. Test sending web push notification from onesignal

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Last modified on 6 December 2023 by [Hannah Door](#)

Created on 18 October 2018 by [Michael Christian](#)

Tags: [app](#), [custom](#)