



# Behaviour: Automatic Changes/Dynamic Field Changes

## Understanding Automatic Changes

Automatic changes, also known as Dynamic Field Changes, use [triggers](#) to change the value of a field on your form.

The most common usage is to automatically change the [status](#) of a form, when a trigger is fired.

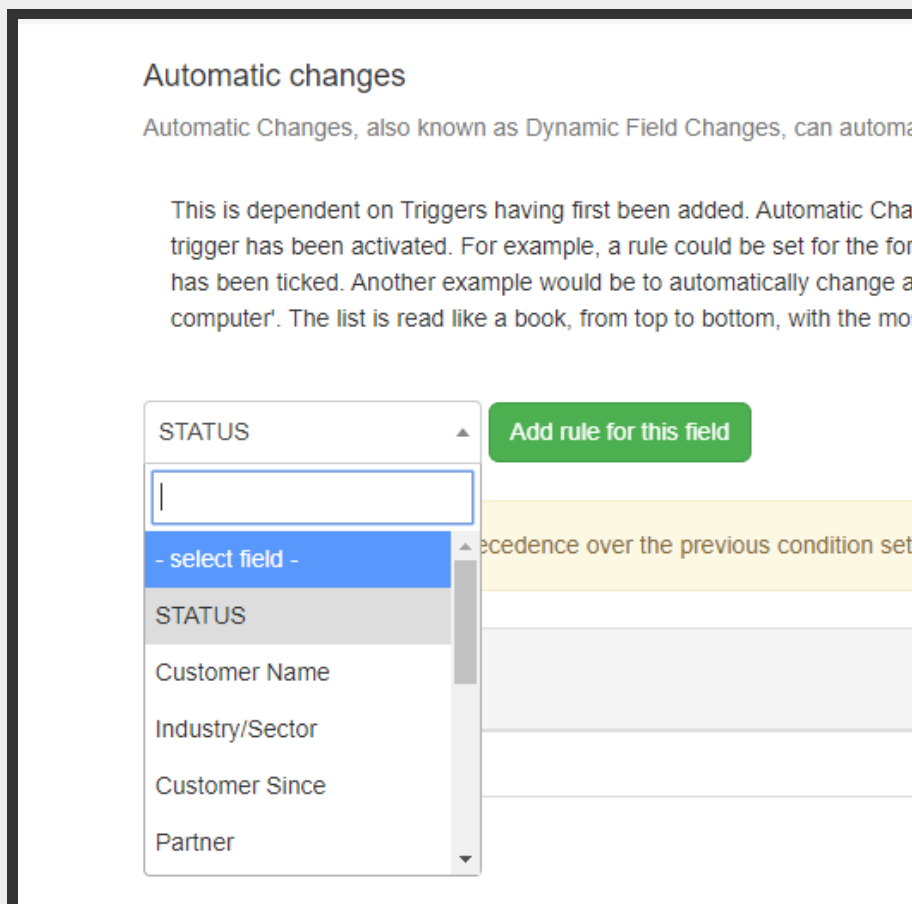
## Adding an Automatic Change

You will need to have setup your [trigger](#) first before the automatic change can be added.

Go to *Admin > Infocapture > (your project) > Automatic Changes*

N.B. If your software was installed or last upgraded before July 26th 2018 (Version 8.4), this will instead be called Dynamic Field Changes.

Select the field you wish to change automatically, and click *Add rule for this field*



You must now select the trigger that will decide when this change will be made.  
Next, choose what the value of the field needs to change to.

The screenshot shows a configuration window for a rule. At the top, it says 'Field : STATUS [\_status\_]'. Below this, there is a 'Trigger' section with a dropdown menu currently set to 'Note Added'. A button labeled 'Add new trigger' with a plus icon is located below the dropdown. Underneath, there is a section titled 'New value of field "STATUS"' with a dropdown menu currently set to 'Pending Further Info'. At the bottom right of the configuration area, there is a button labeled 'Add/Change rule'.

Click Add/Change rule to save.

## Example

I want the [status](#) of my form to change to 'Pending Manager Approval' if a newly submitted form has an amount greater than 1000 in a field called 'Cost'.

1. Create a [Field Condition Set](#) that says that the field *cost* is greater than or equal to ( $=>$ ) 1000.
2. Create a [trigger](#) that looks for this change occurring, it should have these rules:
  - a) New ticket submitted
  - b) Condition set match in the NEW issue state: Amount greater than 1000
3. Add a new automatic change for the field *STATUS*
4. Choose the trigger I just created
5. Set the new value to be 'Pending Manager Approval'

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