

Understanding InfoCapture Database Tables

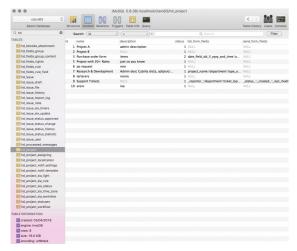
Overview

Infocapture projects and tickets are stored within the Claromentis database, this guide is designed to help you navigate around both MySQL and MS SQL tables should you need to access Infocapture data.

IMPORTANT: this guide only works if you have direct access to the database in an on-premise deployment and must be carried out by a trained Database Administrator (DBA). Please be aware querying a database directly carries some risk to the data. It is advisable to make a backup and create a custom database view of the existing tables to query data in order to maintain database integrity.

Tables

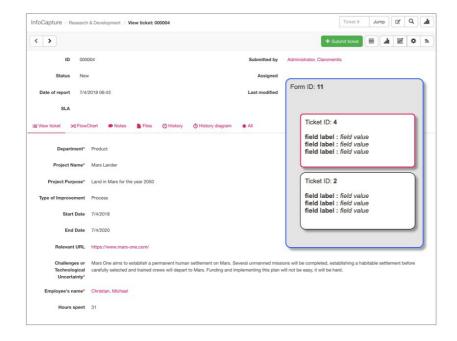
All Infocapture projects and tickets are stored in a table with prefix " hd" and " fb"



Tables

Here is an example of a ticket submitted under Research & Development Project (Form ID: 11)

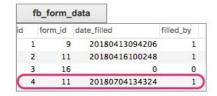
We're currently looking at a Ticket with ID: 4



fb_field_data: table containing the value of each field from multiple form data



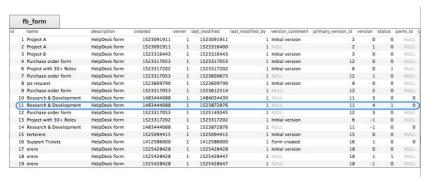
fb_form_data: a table containing each submission of the form including the date submitted and by whom (user ID) with reference to form ID.



hd_issue: a table containing a list of each individual ticket with its status and reference to which InfoCapture project and form_data_id.



 $\textbf{fb_form}: a \text{ table containing a list of all forms including version, date created, modified and its properties}$



hd_project: a table containing the current InfoCapture project including the description and its status

i	d	name	description	status	list_form_fields	send_form_fields
		1 Project A	admin description	1	NULL	NULL
		2 Project B	NULL	1	NULL	NULL
		3 Purchase order form	items	2	$date_field_dd_ll_yyyy_and_time\Pa$	NULL
		5 Project with 30+ Roles	just so you know	1	NULL	NULL
		6 po request	rere	1	NULL	NULL
	\subset	7 Research & Development	Admin desc Cubilia dicta, adipisici	1	project_name department type_o	NULL
		8 terterere	rerere	1	NULL	NULL
		9 Support Tickets	NULL	1	_reporter_¶department¶ticket_typ	_status_¶_created_¶_last_m
	1	0 erere	ree	1	NULL	NULL

Related Article

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Last modified on 30 November 2023 by Hannah Door Created on 4 July 2018 by Michael Christian Tags: database, infocapture, table