

# SaaS Staging Server Refresh

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**Description:** The work is to replace all data (database, data and application files) on Staging server with data taken from Production (Live) server

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**Pre-conditions:** Agreement from the client that the staging content and version will be replaced by the Live content and version.

Available disk space.

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**Estimate:** Best case: 1 hr  
Usual case: 4 hr  
Worst case: Depending on constraints

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**Constraints:** Amount of data to be copied over.

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**Acceptance criteria:** Staging site in the same state as Production from the point of data transfer.

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**Downtime:** None for Live

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**Resources required:** PM, Support Engineer

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