

SaaS Staging Server Refresh

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Description: The work is to replace all data (database, data and application files) on Staging server with data taken from Production (Live) server

Pre-conditions: Agreement from the client that the staging content and version will be replaced by the Live content and version.

Available disk space.

Estimate: Best case: 1 hr

Usual case: 4 hr

Worst case: Depending on constraints

Constraints: Amount of data to be copied over.

Acceptance criteria: Staging site in the same state as Production from the point of data transfer.

Downtime: None for Live

Resources required: PM, Support Engineer
