

Active Directory Integration with SaaS

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| Description: | The work is to configure a direct LDAPS user sync between Claro Web server and client's AD server. (not SSO) |
| Pre-conditions: | <ul style="list-style-type: none">- Claromentis to provide web server IP address(es)- Client to open LDAPS ports to external incoming traffic (636, 3269) from web server IP(s)- Client to ensure that they have AD user account which can read all user LDAP attributes which they want to sync and the memberOf field- Client to decide which security groups or OU are to be used for user authentication- Client to ensure that there is a valid SSL cert on AD server (not self-signed) |
| Steps to complete: | <p>Client to login using their admin account and follow the guidelines of LDAP tool in Admin > System > LDAP</p> <p>We estimate that given all preconditions are complete prior, this work should take no longer than 1 hour to set up.</p> |
| Constraints: | <ul style="list-style-type: none">- No proxy servers, direct connection only- Only LDAPS method is supported for the purposes of user sync |
| Troubleshooting: | If there are issues with setting up the LDAPS connection, please contact your Claromentis project manager to seek assistance |
| Downtime: | none |
| Resources required: | Client tech resource |

Last modified on 5 May 2022 by [Hannah Door](#)

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