



URL changes - OnPremise server

URL changes - OnPremise server

Description:	The work is to change URL of the Intranet site
Pre-conditions:	<p>Client must have DNS record in place which points to the IP address of the Web server</p> <p>Valid SSL cert is required for the new URL</p> <p>Claromentis must have access to the Web server(s)</p>
Estimate:	15 - 30 min
Constraints:	<p>New URL will take effect immediately on implementation.</p> <p>Old URL will result in page errors</p> <p>Any absolute links containing old URL will result in page errors</p> <p>API: Push Notification, Google API and Log in using a social account need to be re-configured with the new domain</p> <p>SSO: re-configuration is required.</p> <p>Custom Mobile App: Custom iOS and Android app must be updated and republished to work with the new URL</p> <p>The SSL certificate will need to be in Windows IIS format:</p> <p>a .PFX bundle will be required to install a certificate through IIS. This needs to contain the certificate and the Private key. The client will also need to</p>

provide us with the password to the .PFX (Windows enforces a password when creating .PFX files)

If the client cannot provide a .PFX certificate file, they need to provide Claromentis with the certificate in .crt format along with the private .key file and the ca_bundle.crt file. We can then convert this accordingly.

Acceptance criteria:	Site is accessible on new URL over https A user can login to home page with no licence errors
----------------------	--

Downtime:	5 - 15 min Worst case scenario - 30 min of intermittent access
-----------	---

Resources required:	Support, PM
---------------------	-------------

Postwork	<ul style="list-style-type: none">• One-time service to perform bulk-update absolute path with the new URL• Re-configure SSO• Re-publish new custom Mobile App (iOS & Android)• Re-configure API and Push Notification Settings
----------	--

Last modified on 23 February 2021 by Mike Leggatt

Created on 25 May 2018 by Stas Dreiling

Tags: work package