

Create New Users

Introduction

Depending on your license limit, you will be able to add as many users to the Claromentis system as needed.

Here we will provide steps on how to add users where you have the option to either add new users individually or in bulk.

The instructions below are outlined in the video.

Adding a single user

A (Local) user can be manually added by following the steps below.

1. Head to **Admin > People**.
2. From the People admin panel, select **+ Add a new user**.

The screenshot shows the 'Admin / People Control Panel' interface. At the top, there are tabs for 'Users', 'Power users', 'Roles', 'Groups', and 'Password policy'. Below these is a search bar and a list of users. On the right side, there is a 'Utilities' section with three options: 'Add a new user' (highlighted with a red box), 'Export users', and 'Add/update from CSV file'. Below the Utilities section is a 'Configuration' section with three options: 'General configuration', 'Configure user profile fields', and 'Configure Skills'.

Photo	Full name	Role	Group	Dummy User Account	Assigned	Spare	
	Abigail Clark	none	Company, Human Resources, Learning and Development	No		No	<input type="checkbox"/>
	Alan Metcalfe	none	Company, Sales	No		No	<input type="checkbox"/>
	Alison Kelly	none	Company, Human Resources	No		No	<input type="checkbox"/>
	Amelia Jackson	none	Company, Human Resources	No		No	<input type="checkbox"/>
	Anne Wilkins	Managers	Company, Professional Services	No		No	<input type="checkbox"/>

3. From here, you can fill out the available fields to build the user's profile.



[Edit user information](#) [Role](#) [Group](#) [Org chart](#) [Other settings](#)

User code

Upload image

Last time login (Never)

Account state ☒ Enabled ☐ Disabled

☐ Email log-in details

Assign user to extranet area

Primary Area

Username*

Password *

☐ Generate random password

Confirm Password *

First name*

Surname*

Company

Job Title

Email

Mobile

Landline

Address

Date of Birth

Dummy User Account ☐

Assigned

Select user

Browse

Spare ☐

Preferred contact method

-- None --

Career details

Interests

Date of birth 2

Date started 2

Company car model

-- None --

Default notification method

☐ None ☒ In-system ☐ Push
☐ Email

Twitter

Update

To complete the profile, you will have to add in the required information:

- First name
- Last name
- Username
- Password (You can use the 'generate a random password' for use)
- Email address

From the user account, you can also enable/disable the account, set the Extranet area for the user, as well as, send an email notification containing the user's login credentials.

Check the 'email log in details box' and click 'update' to save, triggering the email to the user.

Account state
☒ Enabled
 ☐ Disabled

☐ Email log-in details

Assign user to extranet area

Primary Area

▼

Adding in multiple users

Users can be added in bulk using a CSV that contains the new users' information by following the steps below.

1. Head to **Admin > People**.
2. From the People admin panel, select **Add/update from CSV file** to import multiple users at once using a CSV.

Admin / People Control Panel

Users

Power users

Roles

Groups

Password policy

All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

🔼 First name, Surname

Photo	Full name ▲	Role	Group	Dummy User Account	Assigned	Spare	
	Abigail Clark	none	Company, Human Resources, Learning and Development	No		No	<input type="checkbox"/>
	Alan Metcalfe	none	Company, Sales	No		No	<input type="checkbox"/>
	Alison Kelly	none	Company, Human Resources	No		No	<input type="checkbox"/>
	Amelia Jackson	none	Company, Human Resources	No		No	<input type="checkbox"/>
	Anne Wilkins	Managers	Company, Professional Services	No		No	<input type="checkbox"/>

Utilities

Add a new user

Export users

Add/update from CSV file

Configuration

General configuration

Configure user profile fields

Configure Skills

3. You will be able to upload a CSV file containing users data from your device:

Admin / People Control Panel / Mass add/update users

Choose CSV file with users data

Choose File

No file chosen

☐ Synchronization mode (add, update and delete users)

NB - When creating new users, please ensure that the following mandatory fields are present and correct. username, firstname or surname, password and email.

Submit

Tip: The easiest way to ensure the CSV data is correct is to select the **Export users** option where you will be able to export an existing list of users. The export will include the symbolic names and data format for you to use/follow as a template when creating your CSV.

Admin / People Control Panel

Users

Power users

Roles

Groups

Password policy

All

A

B

C

D

E

F

G

H

I

J

K

L

M

N

O

P

Q

R

S

T

U

V

W

X

Y

Z

First name, Surname

Photo	Full name	Role	Group	Dummy User Account	Assigned	Spare	
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When exporting users, check the following fields and export the data to a CSV.

Admin / People Control Panel / Users Export

Keywords

All words

Role

All

Extranet area

All

Group

All

With subgroups

Results per page

10

Fields

☐ ID
☒ First name
☐ Job Title
☐ Extranet area
☐ Easy find result set size
☐ Last time login
☐ Role
☐ Landline
☐ Interests
☐ Dummy User Account
☐ Spare
☐ Date started 2

☐ Account state
☒ Surname
☒ Email
☐ Visual Interface
☐ Password policy
☐ LDAP GUID
☐ Group
☐ Mobile
☐ Address
☐ Weather location code
☐ Start Date
☐ Company car model

☒ Username
☐ User code
☐ Notify on document checkin
☐ Language
☐ Change password next time
☐ Directory
☐ City
☐ Preferred contact method
☐ RSS
☐ Weather temperature unit
☐ RSS Feeds
☐ User rank

☐ Password hash
☐ Company
☐ Notification method
☐ What's new
☐ Use default password policy
☐ External id
☐ Address
☐ Career details
☐ Date of Birth
☐ Assigned
☐ Date of birth 2
☐ Manager ID

Filter

Reset

When creating new users, please ensure that the following mandatory fields are present:

- Username
- Firstname
- Surname
- Password (rename this to 'password' in your CSV from 'password hash')
- Email






On your local PC, fill out the CSV with the new user information.

Once complete, you can re-upload this with the new user data using the **Add/Edit from CSV** option.

Admin / People Control Panel

UsersPower usersRolesGroupsPassword policy

AllA B C D E F G H I J K L M N O P Q R S T U V W X Y ZFirst name, Surname

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In Claromentis v8.13.17+ there is a new feature that allows new users to be created, random passwords to be generated by the system and this emailed to them (rather than the manual process in earlier versions) - read more [here](#)

Using Add/Edit from CSV option

You can use this same method of exporting certain user fields and then re-uploading to edit users.

(This requires the inclusion of at least the username column so users can be identified by the system).

For more information on updating profile fields using a CSV, check out our article [here](#).

If errors are encountered on import, check the data entered into the column is expected for each field type.

e.g. Date type field - YYYYMMDD (no slashes, hyphens etc).

If you are unsure of the data entry required for a field please submit a [support ticket](#).