



Customisation: Thank You Page

Introduction

A "Thank You" page can be created to display to users after they have submitted an InfoCapture issue. By default, if no "Thank You" page has been setup, the user will be taken to the "View issue" page (if they have permissions), or the main InfoCapture page (if they don't have permissions).

The Thank You page is useful for showing a message customised with images, such as your corporate branding.

Configuration

To setup a "Thank You" page, go to InfoCapture Admin > select the relevant project > and select "Thank You Page". Choose the appropriate option from the list provided; selecting either "Show the thank you page regardless of the reporter's view rights" or "Show the thank you page only if the reporter does not have view rights" will display the options "Show custom page" and "Go to link".

If you select "Show custom page", you will be provided with a WYSIWYG rich text editor. Create your "Thank You" page here, entering the desired text, links, images, and InfoCapture expressions.

If you select "Go to link", you will be able to insert a link either to an external source or internal "Thank You" page within your intranet.

Click "Save" once you are happy with the changes.

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