



## Multi-coloured headings in an Infocapture form

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### Overview

Colour is a great way to convey extra information and you may want to use coloured section headings in InfoCapture.

The example below has certain titles to use for colours and hex codes already chosen, however, this is fully customisable.

Your team can use whichever titles and colour codes you need to suit your purpose, simply edit the code in use to reflect these.

InfoCapture / Support Tickets / **Submit Ticket** Ticket Jump [icon] [icon] Switch to Support Tickets [icon]

\* - required fields

### Reporter Details

**Name**  **Department\***

**Job Title**  **Contact Number**

### Ticket Details

**Ticket Type\***  Problem  Question  Request

**Urgency\***  Critical  High  Medium  Low

**Ticket Summary\***

**Ticket Details**

**Related URL**

### Support Team

**Notes**

**Time spent**  **Category**

**Corrective Action Taken**

**Teacher\***

This section is only visible to the support team

## Steps:

1. From Admin > Infocapture, check out the form you wish to modify

Admin / Infocapture / Support Tickets >>

### Support Tickets

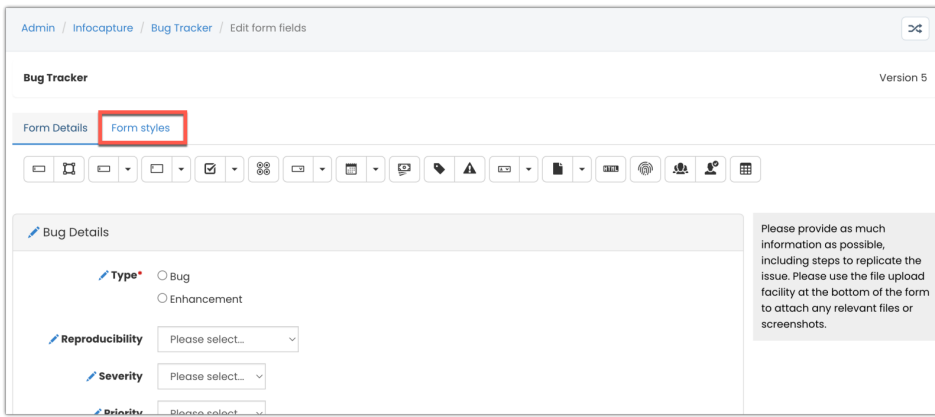
/forms/tickets Testing

Users appreciate having a single point of contact to get help for their issues. Here, users are able to submit problems, questions and requests using this form, indicating the urgency of the ticket in order that the support team, who receive, process and respond to them, are able to prioritise accordingly. There is no need to worry about members of the support team responding to the same ticket because everyone on the team can see who is working on the ticket and its status.

Conversations between the user and the support team take place in the dedicated 'notes' area within the ticket and attachments can be added using the file upload feature.

CLM are in place to ensure user expectations are met. CLM times are driven by the type and urgency of the ticket and when an CLM is breached, the

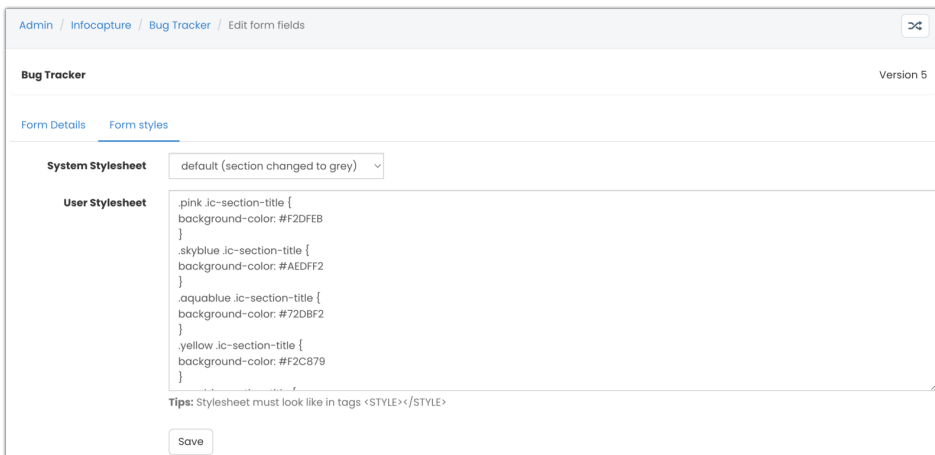
2. Switch to the "Form styles" tab



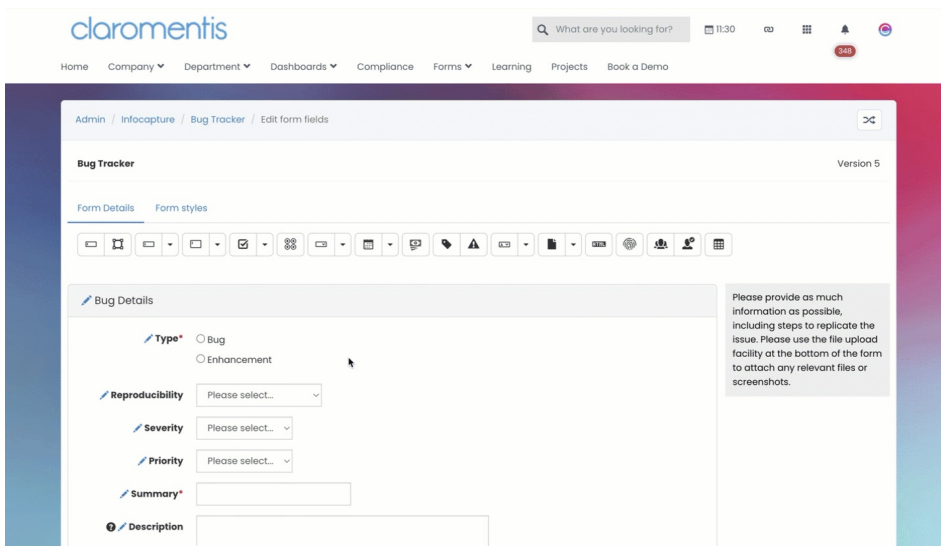
3. Copy and paste the following stylesheet (edit the colour titles and codes to suit your chosen colours)

```
.pink .ic-section-title {
background-color: #F2DFEB
}
.skyblue .ic-section-title {
background-color: #AEDFF2
}
.aquablue .ic-section-title {
background-color: #72DBF2
}
.yellow .ic-section-title {
background-color: #F2C879
}
.sand .ic-section-title {
background-color: #F2D8A7
}
```

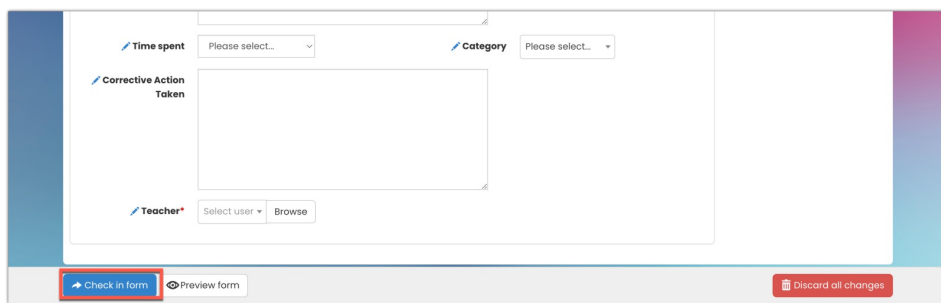
e.g.



4. In the 'form details' tab edit a form section header and type the title for the colour you want this to be (e.g. 'pink') in the 'Style (CSS)' field.



5. Check in the form to apply all changes

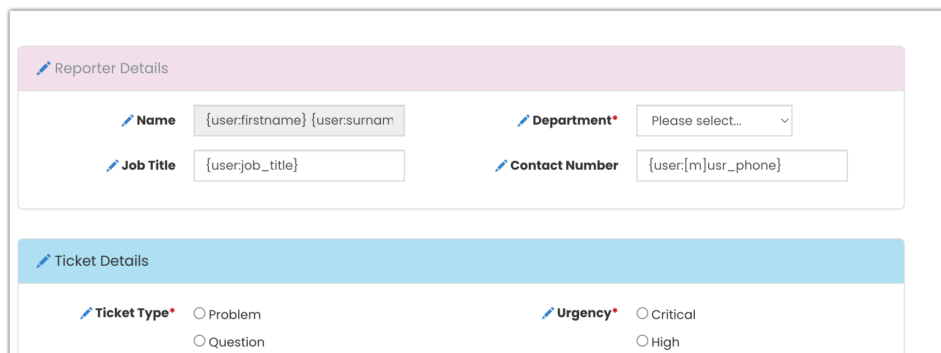


## Background colour vs font colour

Add in the extra line to the code for each colour as shown below to additionally be able to determine the text colour.

```
.pink .ic-section-title {
background-color: #F2DFEB;
color: #899499;
}
```

Where in this example the text colour has been set to grey for the 'pink' part of the code.



## Related Articles

Advanced CSS tips

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Created on 16 October 2015 by Hannah Door. Last modified on 30 November 2023  
Tags: colour, infocapture, heading