

Ideas

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SLA			

Please feel free to submit new product enhancement ideas. Our Product Owners will review your ideas periodically and let you know personally if your Idea has been scheduled for development.

Unfortunately, it is not possible to pick up every Idea and not every Idea will receive a reply.

Make sure you also vote on Ideas that you want to see in the product, as we will take this into account when deciding on which ideas to implement.

If you have an immediate need for a feature please submit a [Change Request \(https://discover.claromentis.com/forms/changes\)](https://discover.claromentis.com/forms/changes) instead.

Short summary of idea*

Ticket Managers/Handlers stopped receiving email notifications as of today.

Application/Area

Infocapture

Description

All Ticket Managers/Handlers stopped receiving email notifications as of today. This issue is effecting all of our forums within the infocapture area. The trigger/workflow/notification settings were not reset in our Admin area. Everything is still set the same but notifications are not being pushed.

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