Ideas

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SLA			

Please feel free to submit new product enhancement ideas. Our Product Owners will review your ideas periodically and let you know personally if your Idea has been scheduled for development.

Unfortunately, it is not possible to pick up every Idea and not every Idea will receive a reply.

Make sure you also vote on Ideas that you want to see in the product, as we will take this into account when deciding on which ideas to implement.

If you have an immediate need for a feature please submit a [Change Request (https://discover.claromentis.com/forms/changes)](https://discover.claromentis.com/forms/changes) instead.

Short summary of idea*

Seperate Article Cover and Thumbnail in Knowledge Base

Application/Area

Knowledge Base

Description

Seperate uploads for Article Cover and Thumbnail. They have different requirements which means text presents properly on the article cover but is illegible as a thumbnail. You are also unable to add alt text which makes this inaccessible for some users. Perhaps removing upload image functionality for thumbnail and replacing with the ability to choose a simple iconfor the thumbnail (as you do InfoCapture) would solve this?

Total Likes