Ideas

SLA

| Diagram | Diag

Please feel free to submit new product enhancement ideas. Our Product Owners will review your ideas periodically and let you know personally if your Idea has been scheduled for development.

Unfortunately, it is not possible to pick up every Idea and not every Idea will receive a reply.

Make sure you also vote on Ideas that you want to see in the product, as we will take this into account when deciding on which ideas to implement.

If you have an immediate need for a feature please submit a Change Request (https://discover.claromentis.com/forms/changes) instead.

Short summary of idea*

InfoCapture trigger based on change of note from private to public

Application/Area

Infocapture

Description

Some of our users work almost exclusively in InfoCapture. During meetings they make private notes, which they later edit and make public. They have asked whether we can trigger a notification to the ticket submitter, based on changing the note from private to public, which is not currently possible in InfoCapture. They can currently only achieve what they want to do by copying and pasting into a new public note.

This seems like a good possible addition to InfoCapture standard functionality, as it would save users who work in this way significant time in copying and pasting to a new note in order to trigger a notification, so I am suggesting it as an idea for development. Thanks for considering it.

Total Likes