Ideas

SLA

 ID
 049255
 Submitted by
 -hidden

 Status
 Planned
 Last modified
 19-06-2025 16:00

 Date of report
 20-05-2025 13:46
 modified

Please feel free to submit new product enhancement ideas. Our Product Owners will review your ideas periodically and let you know personally if your Idea has been scheduled for development.

Unfortunately, it is not possible to pick up every Idea and not every Idea will receive a reply.

Make sure you also vote on Ideas that you want to see in the product, as we will take this into account when deciding on which ideas to implement.

If you have an immediate need for a feature please submit a Change Request (https://discover.claromentis.com/forms/changes) instead.

Short summary of idea*

Improved Navigation and Management for Knowledge Base

Application/Area

Knowledge Base

Description

Allow for more visual and interactive navigation e.g. blocks of buttons to click through.

Automatically include ID number in the title of each knowledge article and make the articles searchable via ID number.

In 'Manage Articles' allow for filtering by 'Created by' and 'Status'.

Add the ability to download list of articles as a CSV.

Total Likes

3