Ideas

ID 049040 Submitted Stas Dreiling

by

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report

Status

SLA

Please feel free to submit new product enhancement ideas. Our Product Owners will review your ideas periodically and let you know personally if your Idea has been scheduled for development.

Unfortunately, it is not possible to pick up every Idea and not every Idea will receive a reply.

Make sure you also vote on Ideas that you want to see in the product, as we will take this into account when deciding on which ideas to implement.

If you have an immediate need for a feature please submit a Change Request (https://discover.claromentis.com/forms/changes) instead.

Short summary of idea*

Search improvements

Application/Area

Search

Description

Email from Hometown Financial group:

I am reaching out regarding a current pain point we are having with our Claromentis search engine. When a search is performed, it oftentimes doesn't pull back relevant results, nor are the results organized from most recent to oldest.

As you know there is not an option to filter or sort by date either. We have reached out to Claromentis support and were told that in order to make searching better, we would need to add more meta data (tags) to material that is in Claromentis. As you can imagine, this is a daunting task, especially as there is no reporting to provide us what the top searches are.

Are you aware of this being a pain point for other organizations? How are they getting around it? Also, is there anything on the roadmap to make this better?

Total Likes