

# Ideas

<b>ID</b>	047185	<b>Submitted by</b>	-hidden-
<b>Status</b>	Acknowledged	<b>Last modified</b>	04-11-2024 14:14
<b>Date of report</b>	18-10-2024 10:16		
<b>SLA</b>			

Please feel free to submit new product enhancement ideas. Our Product Owners will review your ideas periodically and let you know personally if your Idea has been scheduled for development.

Unfortunately, it is not possible to pick up every Idea and not every Idea will receive a reply.

Make sure you also vote on Ideas that you want to see in the product, as we will take this into account when deciding on which ideas to implement.

If you have an immediate need for a feature please submit a [Change Request \(https://discover.claromentis.com/forms/changes\)](https://discover.claromentis.com/forms/changes) instead.

### Short summary of idea\*

Add a more meaningful message to point us to the existing record

### Application/Area

People

### Description

We had a recent case where we tried to add a user and received an error message that the user already exists. However when we tried to find the user (all including blocked), we were unable to find the record. It appeared in the csv export file but not in the web interface. Was wondering if the error message could point us back to the existing record eg the user id or something? Please refer to support ticket 047157 for more details.

### Total Likes