

# Ideas

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SLA			

Please feel free to submit new product enhancement ideas. Our Product Owners will review your ideas periodically and let you know personally if your Idea has been scheduled for development.

Unfortunately, it is not possible to pick up every Idea and not every Idea will receive a reply.

Make sure you also vote on Ideas that you want to see in the product, as we will take this into account when deciding on which ideas to implement.

If you have an immediate need for a feature please submit a [Change Request \(https://discover.claromentis.com/forms/changes\)](https://discover.claromentis.com/forms/changes) instead.

**Short summary of idea\***

Allow 'Offline' mode for Infocapture

**Application/Area**

Infocapture

**Description**

Allow an 'Offline' mode for syncing ticket submissions after the network is available again, if the intranet network becomes unavailable.

**Total Likes**