

Ideas

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SLA			

Please feel free to submit new product enhancement ideas. Our Product Owners will review your ideas periodically and let you know personally if your Idea has been scheduled for development.

Unfortunately, it is not possible to pick up every Idea and not every Idea will receive a reply.

Make sure you also vote on Ideas that you want to see in the product, as we will take this into account when deciding on which ideas to implement.

If you have an immediate need for a feature please submit a [Change Request \(https://discover.claromentis.com/forms/changes\)](https://discover.claromentis.com/forms/changes) instead.

Short summary of idea*

Show newest comments first

Application/Area

Communication

Description

Use Case:

John needs to refer to the company's remote work policy. He navigates to the policy knowledge base article on the company's intranet. As he scrolls down, he encounters a wall of 20+ comments starting in 2020. The older comments contain advice and discussions that were relevant at that time but may no longer apply due to policy updates or changes in the company's procedures but that's all he sees because he does not scroll down all the way.

The Why:

Users come to intranet platforms looking for the most up-to-date information. By showing the newest comments first, it would prioritize the latest discussions and updates, ensuring we can maintain accuracy and address any concerns promptly.

Detailed Info:

We noticed that comments are displayed inconsistently across different applications withint Claromentes. Knowledge base articles default to oldest first, while Q&A comments can have the order changed manually to newest first.

Total Likes

4