Ideas

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SLA			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.
Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.
If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

in Default search filter, allow default sort of tickets by both a primary and secondary field

Application/Area

Infocapture

Description

It would be helpful when looking at a filtered list of a large number of tickets to set the default sort to a primary _and_ a secondary field.

For example, we have an InfoCapture project to manage Job Descriptions. The "Default search filter" on this project has the list of Job Desriptions sorted by Division. However, Division is a large enough category that sorting by Division alone makes the order of list of Job Titles for a given Division confusing.

It would make the list more readble if these were sorted by Job Title, after sorting by Division.

Thank-you!

Total Likes

2