

Ideas

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SLA			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

Allow customizing field labels displayed in People - Contact List "Other's contacts"

Application/Area

People

Description

Would it be possible to allow customizing field labels displayed in People - Contact List "Other's contacts"?

Or maybe make possible customization of the fields displayed in People - Contact List "Other's contacts"?

Right now, the only field options in People - Contact List "Other's contacts" don't match very well department level contacts, meaning for phone numbers not assigned to one person, like for Department main (HR, Helpdesk, etc.), rotating after hours/emergency and conference room numbers.

For example, "First name", "Last name" and "Job Title" aren't relevant to a department level contacts. A department main line or an after hours number for us typically don't have a main email associated with them (email is required field).

As well, the field "Contact type" has a list of values that aren't customizable. Could we have the ability to customize this list? We'd use entries like: Department Main, After Hours/OnCall, Conference Room, Other Room.

Thanks!

Total Likes