Ideas

SLA

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 Submitted
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 06-04-2023 16:32

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Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

Make People - Contact List "Other's contacts" directly linkable for use in menu or widget

Application/Area

People

Description

Hi,

Could you make the People - Contact List feature, "Other's contacts" directly linkable for use in a menu or widget?

This would be especially helpful with our department level contacts, meaning for phone numbers not assigned to one person, like for Department main (HR, Helpdesk, etc.), rotating after hours/emergency and conference room numbers.

Currently, the steps needed to view Contacts > Other's contacts requires navigating to the Contact list page, and then checking "Other's contacts", then clicking the button "Filter Contacts", and there isn't a way to add this list to a menu for quick access.

Perhaps it would be more appropriate to make available a third option available like "Global Contacts" and make that option linkable?

Thanks for listening!

Total Likes