

Ideas

ID	040513	Submitted by	-hidden-
Status	Submitted	Last modified	13-02-2023 15:08
Date of report	13-02-2023 15:08		
SLA			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

Add/edit information to the top section of an infocapture ticket

Application/Area

Infocapture

Description

When working with large numbers of tickets it would be really helpful to see more/different information at the top of the ticket

it would be good to have the ability to add/edit the details shown in the top section of an infocapture ticket, so along with the ID, Submitted by, and created/modified dates, and tailor this information to the needs and requirements of those using the tickets.

Total Likes