

Ideas

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SLA			

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Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

Infocapture reports - add up numerical fields from multiple tickets

Application/Area

Infocapture

Description

It would be brilliant if, as well as being able to do calculate functions within an individual infocapture form, infocapture reports could do the same thing.

As an example, imagine an order form where multiple tickets are submitted ordering the same thing in different quantities over a period, before an admin collates all the orders and places them in bulk with an external supplier. If a report could add up the number of items in total requested in all tickets within a date range, that would make the admin's job much quicker and easier.

Currently, it's necessary to either add them up manually, or export a report to csv and use a calculate function externally (e.g. within Excel) to do this.

Thanks for considering this idea!

Total Likes

1