

## Ideas

<b>ID</b>	039296	<b>Submitted by</b>	-hidden-
<b>Status</b>	Acknowledged	<b>Last modified</b>	27-10-2022 16:56
<b>Date of report</b>	25-10-2022 16:38		
<b>SLA</b>			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

### Short summary of idea\*

Active Links in PDF Knowledge Base Articles

### Application/Area

Knowledge Base

### Description

We've noticed that once you select the PDF version of a Knowledge Base article, it strips out all the active links. Generally, we use PDFs to disseminate or save information and removing the links removes a lot of value.

Also, when you save anything from Knowledge Base to PDF, the file name it automatically saves to is simply "knowledgebase\_237" e.g. without reference to the document name. Most sites will provide at least a portion of the title and date in the saved document.

### Total Likes

1