Ideas

SLA

| Date of report | 18-10-2022 14:21 | Total Care | Total

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

Include date, status, sumitter, etc in "download ticket as pdf"

Application/Area

Infocapture

Description

Please include all relevant information in the download ticket to pdf.

This is a useful feature but is handicapped as it behaves now.

We would like this feature to INCLUDE these fields.

personally once your idea has been scheduled.

ID, Status, Submitted, Date of report, SLA, Submitted by, Assigned, Last modified, Ticket last modified

Thank you.

Total Likes

1