

Ideas

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SLA			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

Knowledge Base Categories

Application/Area

Knowledge Base

Description

Please allow more than one knowledge base category. This allows much more flexibility to arrange pages with panels for articles by narrower topic. Also, allows for collections by format and topic.

Total Likes

1