

Ideas

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SLA			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

Allow adding a note or description when submitting an issue/request or changing its status

Application/Area

Infocapture

Description

When a user clicks on the Submit button to change an issue's status or submit it originally, there is no space or area where the user can also type a note associated with their submission. As a result the user is obligated to submit (one server trip) and then go to the notes tab and add a note separately and save it (second server trip). We'd like to request that the Submit button also include a Note field which would automatically be added as a note. That way the user can do both in a single server trip which would be much more efficient for both the user and the system.

Total Likes