

Ideas

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SLA			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

Knowledge Base comments toggle - most recent comments at top

Application/Area

Description

It would be great if a toggle could be added to allow people to change Knowledge Base article comments to most recent at top. We sometimes have a lot of comments on our KB articles, and people have said it would be easier if they could see the recent ones higher on the page.

Total Likes

1