

## Ideas

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<b>SLA</b>			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

### Short summary of idea\*

Surface drafts on ticket list page

### Application/Area

Infocapture

### Description

Give better visibility in the ticket list page, to any drafts that are out there based on the permission level of that InfoCapture page and user.

Problem statement:

As a team member in my organization, I would expect to easily see that I have a draft in progress and be able to pull it back up to continue to work on it. However, today, I have to know that the drafts are in a different page under the 'drafts' icon - which is not easily noticeable. Therefore results in multiple people creating multiple pages and adding confusion.

### Total Likes