Ideas

ID	034156	**Submitted by**	-hidden-
Status	Submitted		
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SLA			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.
Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.
If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*
Way to "deactivate" form for a period of time when queue is at "capacity"

Application/Area
Infocapture

Description
When the queue as hit either a specified number of tickets, a customizable message pops up that says "department is at capacity, etc." or this message can be triggered by the ticket handler for various reasons.

Total Likes