

Ideas

ID	033780	Submitted by	-hidden-
Status	Future consideration	Last modified	02-08-2021 17:16
Date of report	23-07-2021 14:40		
SLA			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

SLA due date appearing on ticketing summary screen

Application/Area

Infocapture

Description

Hi

As per ticket #033776 it would be beneficial to able to view the SLA due date on the summary screen (not just the SLA traffic light).

Also, we have "Open Items" on our home screen, it would also be great to see the SLA due date on there too.

Regards

Laurence

Total Likes

1